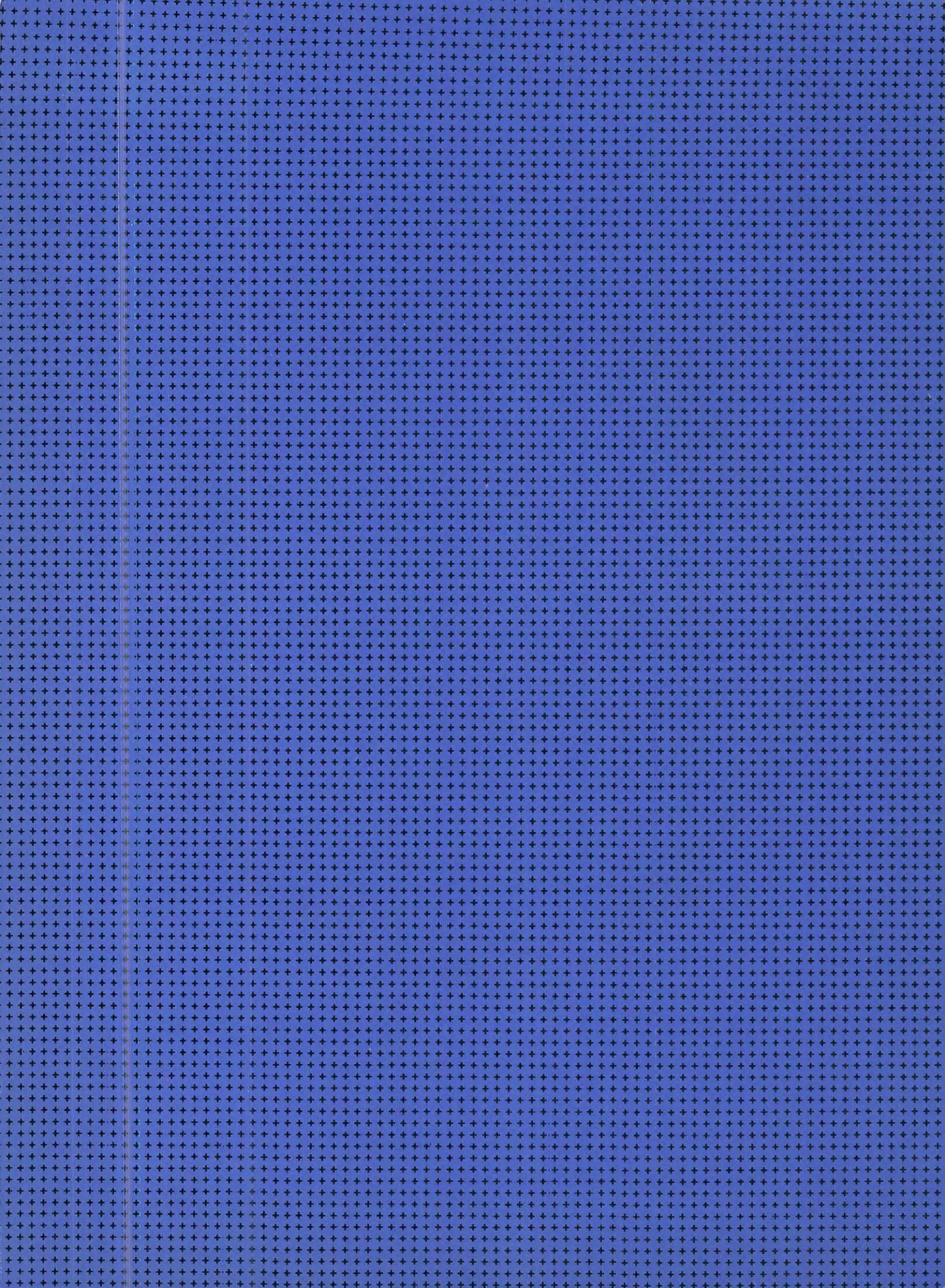


Mayor's Voluntary Action Center

25 Years of Service to New York City





STATE OF NEW YORK
EXECUTIVE CHAMBER

ALBANY 12224

March 22, 1993

MARIO M. CUOMO
GOVERNOR

Dear Friends:

One of the greatest strengths New York State has to offer is the character of its people and their willingness to get involved in their communities. Through their voluntary actions New Yorkers show that they are part of a larger family of humankind.

There are voluntary action centers, just like the New York City Mayor's Voluntary Action Center, in every region. And every day, senior citizens, students, and men and women from all professions go to these centers to find out what they can do to help their neighbors and friends. We are fortunate to have voluntary action centers and the people who staff them to give the thousands of New Yorkers who care about their communities an opportunity to serve.

New Yorkers volunteer in every community in New York State. There are college students in the Bronx who distribute food as part of the SHARE program; there are parents and children in Massena who work hard to prevent substance abuse; there are senior citizens in Brooklyn who advocate for their friends living in nursing homes; there are junior high school students in Scotia-Glenville who provide day-to-day support to their disabled classmates; and there are volunteer firefighters in Roxbury, volunteer emergency medical workers in Buffalo, and volunteer conservation corps members in Syracuse. These groups are but a few of those in action across New York each day.

I congratulate the New York City Mayor's Voluntary Action Center for its 25 years of fine work. This anniversary reminds me to thank all volunteers for what they have done to improve the quality of life in our state. But we need to do more. We need mentors for our youth; we need home visitors for our elderly; and we need carpenters and gardeners and artists for our emerging communities.

New York is a family, and when all New Yorkers become involved in the life of that family, no New Yorker will be left out.

Sincerely,

Mario M. Cuomo





THE CITY OF NEW YORK
OFFICE OF THE MAYOR
NEW YORK, N.Y. 10007

April 1993

Dear Friends:

When Mayor John Lindsay established the Mayor's Voluntary Action Center (MVAC) in 1967, he positioned New York City in the vanguard of volunteerism throughout the country. Over the years, MVAC has become a national model as the first volunteer center administered by a municipal government to serve the public, private and not-for-profit sectors.

In celebration of its silver anniversary, MVAC has recently launched a campaign to create a groundswell of popular support and involvement in volunteerism. In doing so, MVAC will be lighting beacons of hope and goodwill while building the foundation for new and innovative volunteer partnerships to meet our City's burgeoning needs.

As the first step in this campaign, MVAC has published a commemorative journal, which is a comprehensive look at the dynamic world of volunteerism in New York City in 1993. It includes provocative articles from prominent corporate, community and government leaders, as well as informative ads from many of our City's most influential companies highlighting their volunteer efforts.

It is my hope that this publication will inspire you to follow the example of two million New Yorkers and more than 100 million Americans who volunteer their time and talent in service to their community, their city and their country.

Sincerely,

A handwritten signature in black ink that reads "David N. Dinkins". The signature is stylized and cursive.

David N. Dinkins
MAYOR



THE CITY OF NEW YORK
OFFICE OF THE MAYOR

MAYOR'S VOLUNTARY ACTION CENTER

DAVID N. DINKINS
Mayor

WINIFRED L. BROWN
Executive Director

61 Chambers Street
New York, NY 10007

TEL (212) 788-7550
FAX (212) 788-7570

April 1993

Dear Supporters of Volunteerism:

President Clinton often speaks about the need to bring citizens, community organizations and government closer together to revitalize neighborhoods throughout the country. Mayor John V. Lindsay was motivated by the same concern when he established the Mayor's Voluntary Action Center (MVAC) in 1967.

Few could have envisioned that 25 years later, MVAC would play a leading role in mobilizing an army of 100,000 volunteers who work in City agencies today; or the two million dedicated New Yorkers who now volunteer their time and talents to thousands of not-for-profits throughout the five boroughs.

As MVAC embarks on its second quarter century of service, it has reason to look back with pride on 25 years of significant accomplishment. During that time, this small pilot agency has grown to become the center of a vast volunteer network in New York City.

On a national scale, MVAC is probably best known for its catalytic role in innovative voluntary action programming to serve the community. Whether creating a volunteer work/study program for welfare mothers in Brooklyn; recruiting apparel manufacturers to donate new clothing to benefit New York's homeless; or pioneering efforts to mainstream people with disabilities into community life through volunteerism; MVAC has always been a front-runner, able to act quickly to address new and emerging needs.

MVAC's campaign to generate widespread support for volunteerism -- officially launched at its Silver Anniversary Dinner this past December -- coincides with the beginning of a new administration in Washington that is committed to change. Surely, national policy will affect New York City in unforeseen ways. And as always, MVAC stands ready to respond to the challenges that lie ahead.

Sincerely,

Winifred L. Brown
Executive Director

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Courtesy: Goldman, Sachs & Co.



Courtesy: The Chase Manhattan Bank, N.A.

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WE ALSO THANK OUR ADVERTISERS FOR THEIR GENEROUS
CONTRIBUTIONS TO THIS PUBLICATION AND FOR THEIR CONTINUING
SUPPORT OF MVAC'S VOLUNTEERISM CAMPAIGN.



STEPHEN M. REDIKER
EDITOR



JASON H. WINOCOUR
ASSOCIATE EDITOR



TARA O'SULLIVAN
ASSISTANT EDITOR

LETTER FROM THE EDITOR

When I think of a 25-year productive relationship in any context, I am in awe. The Mayor's Voluntary Action Center (MVAC) celebrated this anniversary last year, having referred over 100,000 volunteers to thousands of not-for-profit agencies throughout the City of New York (see pages 174+).

For much of this time its staff has worked in media obscurity, reaping their rewards solely from the word-of-mouth of their clients (individual and corporate volunteers as well as not-for-profit agencies). And many of MVAC's key personnel have been here for ten years or more, the best example being its Executive Director, Winifred Brown.

Winnie (as she likes to be called) has personally etched her imprint at MVAC for over 20 years. During this time she has actively worked under four New York City Mayors, four New York State Governors and six U.S. Presidents. It is impossible to ignore that much of the explosive growth in voluntary activities over the past 25 years within New York City has been due to her tireless efforts. We all salute her!

We are dedicating a special section of this publication to the late Joyce Black, a lifelong volunteer who, along with Winnie, played the leading role in MVAC's development during its first quarter century of service. All who knew and worked with her—including Governor Cuomo and leaders from every sector—extolled her for the many contributions she made. She exemplified the best of volunteerism and was the leader among hundreds of volunteers who have always been the backbone of MVAC's productivity (see pages 15+).

There are two reasons for the creation of this publication. The first is to celebrate MVAC's achievements over a 25-year period (see pages 21+). It is time for the public to become aware of and understand the significance of MVAC's efforts.

The second is to publicize the need for and the rewards of participating in voluntary activities. Public officials tell us that government can no longer shoulder the entire burden of dealing with today's critical social and health issues. More and more, government is relying upon not-for-profits to carry out key programs. New York City alone channels over one billion dollars per year to these cost effective agencies, all of which rely heavily upon volunteers (see page 54).

However, our quality of life, which is very dependent upon the work of these grassroots organizations, continues to deteriorate. We must therefore allocate more time and resources in supporting their efforts.

The living and working conditions of any given neighborhood greatly affect the state-of-mind of its residents. If there are serious problems within a community, the productivity of its citizens in the workplace is also impacted. When we confront these problems by volunteering our time and skills instead of standing on the sidelines, we become less frustrated. In fact, we start feeling a sense of genuine optimism due to our

greater comprehension of the causes of social ills. For the first time, we start believing solutions are really possible.

We all have tremendous demands on our time. But if all of us could allocate a few hours per week for volunteer activities, we would dramatically affect our living conditions and the way we feel about ourselves and our society.

The ultimate result of this new-found commitment will be a far more united and informed electorate willing to effect significant change at the voting booth. However, volunteerism is not a panacea. Rather it is an important first step in accomplishing the makeover of ourselves, our communities and our country.

For MVAC, an organization staffed mostly by volunteers, creating a publication of this magnitude is no easy task. The acknowledgements (see page 11) do not even begin to tell the story. We owe much gratitude to all of MVAC's paid and volunteer staff who throughout this project helped us out in innumerable ways. We are also in debt to many others:

President Clinton and his National Service staff at The White House—Eli Segal, Gloria Johnson and Robert Gordon; Governor Cuomo and his staff—Portia Lee and Lou Trapani.

Mayor Dinkins, First Deputy Mayor Steisel and all of their staffs—especially Larry Bortoluzzi, Diana Hoffman and Eleanor Leinen.

Jason Winocour and Tara O'Sullivan—along with myself they created and put this publication together. They are an inspiration to me and represent the hope for the future of volunteerism.

Brendan Ryan's staff at FCB/LKP—Bill McDonough, Deirdre McMurray, Matt Mitovich and the hot creative team of Judy Painter and Lisa Diller. This publication would not have seen the light of day without their pro bono efforts.

Deryck Maughan's printing personnel at Salomon Brothers—Christina Richardson and James Turco. They worked around the clock on a pro bono basis to ensure the release of this publication during National Volunteer Week.

M&M bindery—Marty Cooler and Roy Cardia. They also worked around the clock to ensure the timely release of this publication.

And finally, we want to thank all of those individuals and organizations out there who are making a difference—millions of concerned citizens who toil endlessly at not-for-profits for little or no financial gain; working people who somehow find time in their impossibly full and demanding lives to volunteer their skills and financial resources; senior citizens who discover that life takes on a whole new meaning when they volunteer; and students, the decision-makers of tomorrow, who are learning the value and the personal rewards of helping the less fortunate through volunteerism.

These are the people who are truly self-fulfilled by what they do and are the architects of our country's revival. Won't you join them?



EDITORIAL GUIDE

For overall perspectives please refer to the letters from President Clinton, Governor Cuomo, Mayor Dinkins and MVAC Executive Director Brown at the beginning of this publication (pages 2+).

For first person viewpoints please refer to the following:

Community Outreach -
Ueberroth-page 46, Dole-page 47, Bortoluzzi-page 54, Sherman-page 56.

Community Service -
Shechtman-page 71.

Corporate Involvement -
Rossides-page 30, Maughan-page 42, Ellis-page 45, Pryor-page 70, Hoey-page 75.

Cultural Institutions-
Bhavnani-page 60.

Disadvantaged Children-
Cisneros-page 43, Luks-page 62, Ott-page 77.

Education-
Rothschild-page 33, Weisberg-page 34, Fernandez-page 52,

Barrios-Paoli—page 65, Genovese-page 69.

Foundation Support-
Schubert-page 44, Hesselbein-page 57, Davidson/Davis-page 63.

Health and Substance Abuse-
White/Kenney-page 61, Takourian-page 72, Israely-page 74.

The Homeless-
Cooper-page 32, Warren-page 68.

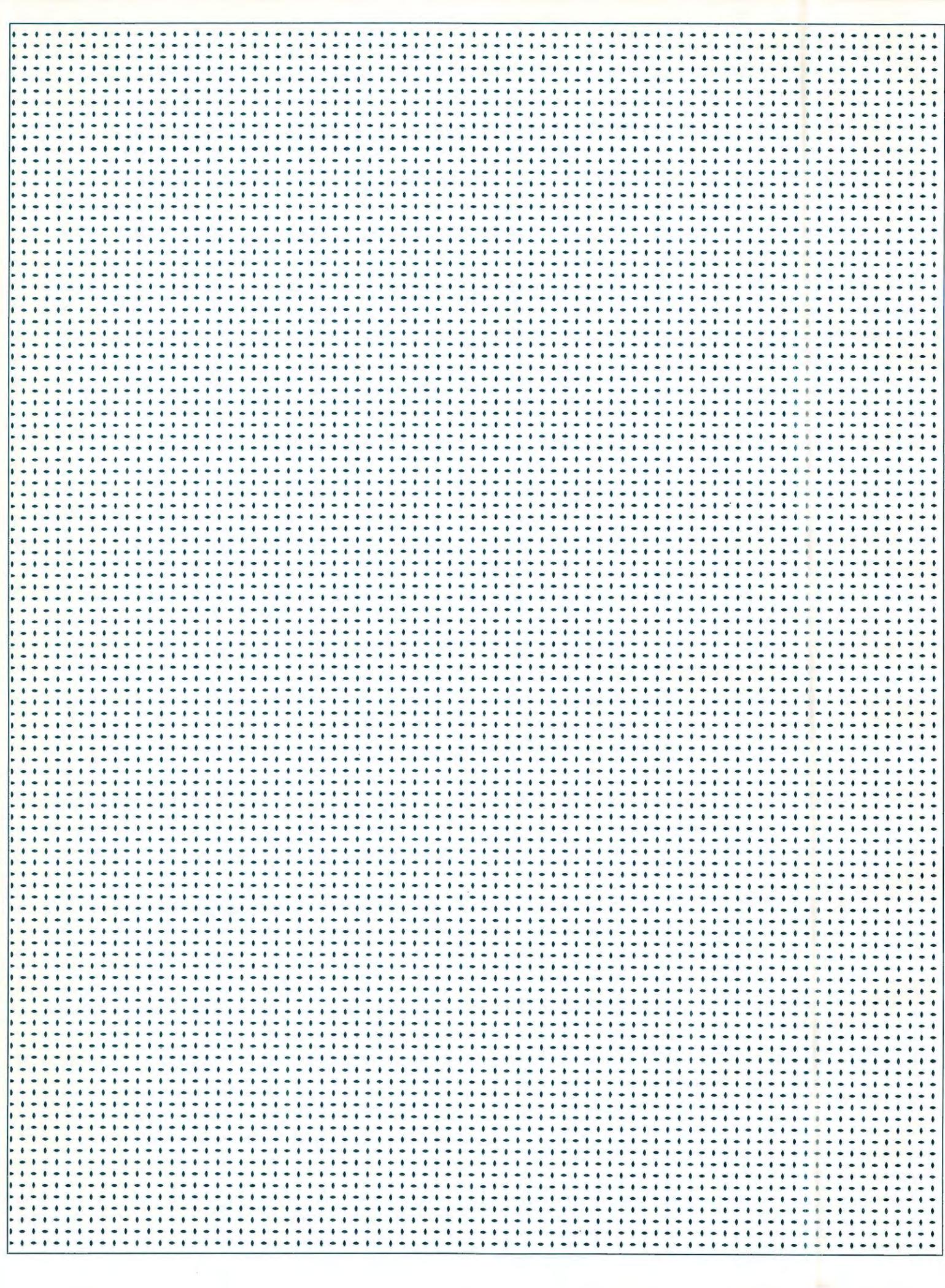
Media Involvement-
Ottley-page 58. Senior Citizens-Baron-page 31,

Brabazon-page 64, Curley-page 66.

The Volunteer Experience -
Mayer/Gerges-page 27, Rainey/Moss-page 28, Rivera-page 59, Meer-page 67, Boyd-page 76.

Volunteerism in Government-
Weisman-page 35, Gotbaum-page 53, McAlpin-page 55, Whittaker-page 73.

Volunteerism Issues-
Friedland-page 29, O'Connell-page 48, Wilson-page 49, Romney-page 50, Noyes-page 51.



JOYCE BLACK:
IN MEMORIAM
1926-1992



“JOYCE BLACK WAS,
TO ME, THE SINGLE
GREATEST INSPIRATION
IN MY OWN WORK AS A
VOLUNTEER.”

— MATILDA R. CUOMO
FIRST LADY OF NEW YORK



BY MATILDA R. CUOMO

A LASTING LEGACY

Those of us who had the chance to know and work with Joyce Black will miss her greatly—but, in her spirit, we'll work even harder to help others and make this world a better place.

Everyone who worked with Joyce quickly came to appreciate her effectiveness and sincerity. Her contributions were many: Over 75 charitable organizations and government panels benefited from her wisdom and leadership.

In New York State Joyce served as Director of the Governor's Office of Voluntary Service. In this capacity she created the Governor's Empire State Volunteers and the Voluntary Service Corps. Among her far-ranging accomplishments was the fashioning of a higher education syllabus on service and learning. And recently, we celebrated the ninth anniversary of the

Eleanor Roosevelt Community Service Awards, originated by Joyce.

Of vital importance to us all, Joyce was instrumental in making the National Community Services Act of 1990 a reality, freeing up essential funds for service efforts throughout the nation.

Joyce was, to me, the single greatest inspiration in my own work as a volunteer. The pragmatic advice she offered—particularly as a member of the Advisory Committee for the New York State Mentoring Program—was essential.

To the thousands of people affected by Joyce's leadership, and to the tens of thousands touched by her compassion, Joyce was the embodiment of infectious energy, selfless commitment and quiet heroism, the legacy of which will be with us for a great many years to come.

Matilda R. Cuomo, First Lady of New York, founded and currently serves as Chair of the New York State Mentoring Program.



BY JOHN F.
MCGILlicuddy

A HALL OF FAME VOLUNTEER

There was a time during the late 1970s and early 80s when the thought crossed my mind that there might be more than one Joyce Black. Her name seemed to appear everywhere: On fund-raising committees, among the list of board members of countless charitable donations, signed under thoughtful statements to the New York Times, and in announcements by the Mayor or Governor regarding appointees to one or another select commission or advisory council.

Of course, I knew there could only be one Joyce Black—in fact, one of a kind—unique.

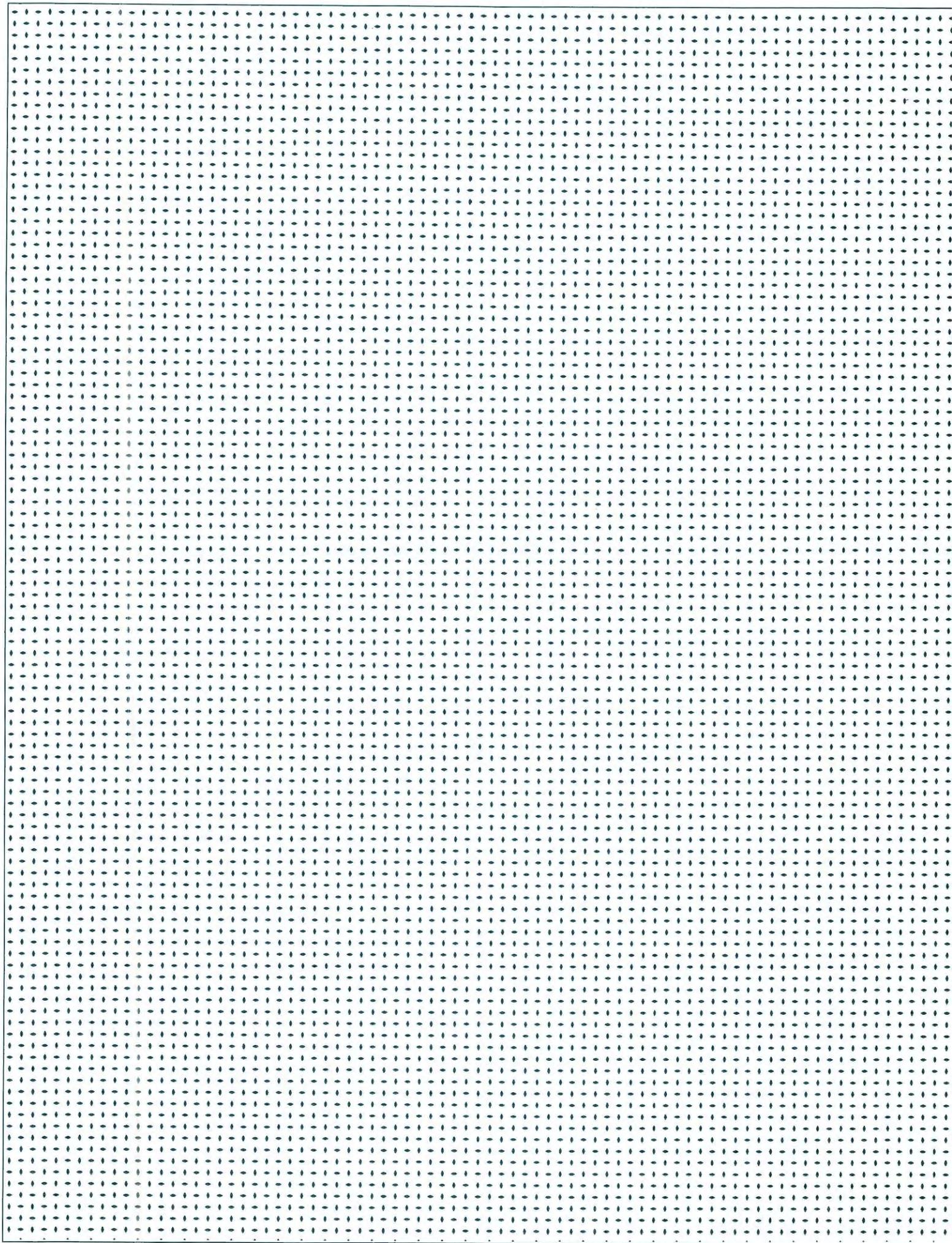
Her promotion of volunteerism and service to others was not simply an attitude of the mind but a working principle—kindness with its sleeves rolled up—full time.

In particular, I remember Joyce for her tremendous dedication to the needs of children. Whether it be working at Big Brothers/Big Sisters; serving on numerous commissions on child care and welfare; or providing recreational services to children at Bellevue Hospital; she was always in the vanguard, leading others forward to do the right thing. But her reach went far beyond children's issues to benefit so many others—the elderly, families in crisis, or those in need of health care.

For all that she was able to accomplish it still amazes me that there was only one Joyce Black.

When someone comes up with the idea of a New York Hall of Fame for those who have dedicated their lives in service to others, Joyce is sure to make it easily on the first ballot.

John F. McGillicuddy is Chairman and Chief Executive Officer of the Chemical Banking Corporation.



MVAC: HISTORY AND CURRENT PROGRAMS



“OVER THE PAST 25 YEARS,
MVAC HAS HARNESSSED
THE DYNAMIC SPIRIT OF
VOLUNTEERISM — PUTTING
THE ENERGIES AND TALENTS
OF NEW YORKERS TO WORK FOR
THE GREATER GOOD
OF ALL OUR PEOPLE.”

— DAVID N. DINKINS
MAYOR
CITY OF NEW YORK

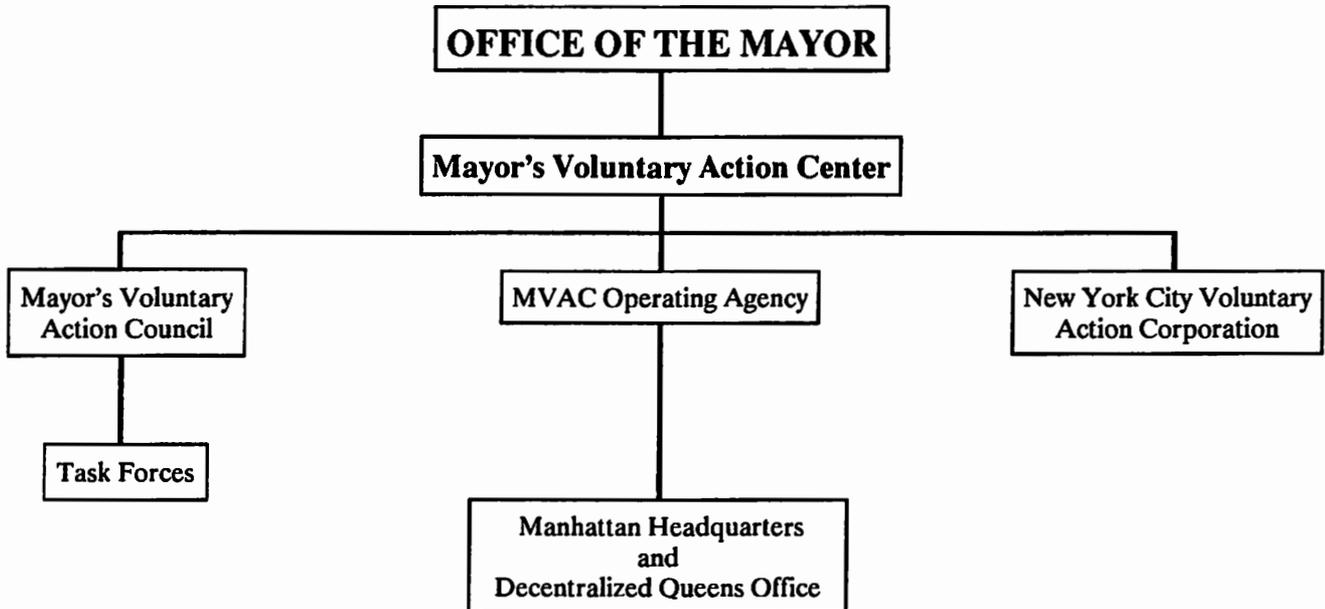
STATEMENT OF PURPOSE

THE MAYOR'S VOLUNTARY ACTION CENTER (MVAC)
PROVIDES LEADERSHIP IN MOBILIZING INDIVIDUALS AND
ORGANIZATIONS — PUBLIC, PRIVATE AND
NOT-FOR-PROFIT — TO PARTICIPATE IN
VOLUNTARY ACTION TO EFFECT POSITIVE CHANGE
IN NEW YORK CITY.

MVAC DOES THIS BY:

- RECRUITING AND REFERRING VOLUNTEERS;
- ACTING AS A CATALYST FOR THE DEVELOPMENT OF VOLUNTARY ACTION PROGRAMS TO MEET COMMUNITY NEEDS;
- PROVIDING CONSULTATION, TRAINING, AND RESOURCES ON VOLUNTEERISM.

THE BIG PICTURE



Ongoing Functions	Special Project Development Units		
Advocacy, Public Relations, Promotion and Networking for Volunteerism	Alcoholism Information and Referral Hotline	CLOTHING BANK: New Clothes for the Homeless	Community Service as Alternative Sentence
Consultation, Technical Assistance and Resource Services	Community Tax Referral	Corporate Community Initiative (CCI)	Corporate Resources Service
Corporate Linkages	Professional Development Seminars for High School Administrators	Volunteer Awards and Recognition Programs	Business Environment Seminars for Teachers (BEST)
Computerized Database on Volunteerism	Family Volunteer Programming	Teddy Bears as Therapy	Model Office Classroom (MOC)
Recruitment, Interviewing and Referral of Volunteers		Project Sunshine	
Second Careers Volunteer Program for Retirees		Skills/Board Bank	
Student Volunteer Programs			
Training in Volunteer Administration			
Volunteer Job Development			
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NEW YORK CITY VOLUNTARY ACTION CORPORATION: MVAC'S FISCAL AGENT

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MAYOR'S VOLUNTARY ACTION COUNCIL

The Mayor's Voluntary Action Council serves as an advisory group to MVAC, suggesting new programs to meet community needs; reviewing ongoing activities; and working directly with staff on specific projects.

The Council includes six task forces operating under its auspices. Each of these task forces offers professional expertise appropriate to an ongoing MVAC activity.

TASK FORCE ON AIDS

Assists agencies that provide services in the field of HIV/AIDS; provides methods for member agencies to enhance their operations through effective volunteer management; promotes AIDS awareness throughout New York City.

TASK FORCE ON AWARDS AND RECOGNITION

Plans and executes the Mayor's Volunteer Service Awards (for adults) held each Fall, and the Mayor's Volunteer Youth Service Awards held each Spring; sets guidelines for the Awards, selects judges and assists in promotion of the ceremonies.

TASK FORCE ON CITY AGENCIES

Offers guidance in the creation of volunteer activities in City government; serves as a resource on issues related to volunteerism in government; conducts workshops and seminars in volunteer management for City agency personnel; maintains contact with the Office of Labor Relations to ensure the appropriateness of volunteer assignments.

TASK FORCE ON CRIMINAL JUSTICE

Initiates volunteer programs and assignments related to criminal justice; publishes a manual of basic information on the criminal justice process -- covering such issues as release, sentencing and bail for families of offenders and those who work with them; explores issues pertaining to alternative sentence programming.

TASK FORCE ON PUBLIC RELATIONS/FUND DEVELOPMENT

Promotes volunteerism by assisting MVAC in obtaining media coverage for its ongoing activities and special events; helps MVAC in raising needed funds to carry out projects not covered by the City budget.

TASK FORCE ON STUDENT VOLUNTEERS

Explores activities and programs which encourage student volunteerism; facilitates linkages between high schools, colleges and non-profit agencies; advises MVAC on issues relating to volunteerism in the New York City Public Schools.

A listing of Council and Task Force members appears on the following page.

THE PEOPLE OF MVAC

Winifred L. Brown, Executive Director

Carol Friedland, Deputy Director

Barbara A. Cooper, Assistant Director

Elyse Weisberg, Coordinator, Recruitment/Training/Student Programs

Steven Weisman, Director MVAC Queens

Linda L. Rainey, Executive Assistant to Executive Director

Carol Asbury-Williams, Office Manager

Naomi Hart, Administrative Assistant

Jason H. Winocour, Director Public Relations/Fund Development

Phyllis Baron, Director Second Careers

Ivica Culjak, Technical Assistant

Carrie Birchmore, Office Assistant

Juanita Lee, Receptionist

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*Beth Curtis
*Estelle Darion
*Miki Grubel
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*Mark Khan
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*Joseph Steele
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*Diana Berens
*Lucy V. Bilach
*Constance Cahn
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NEW YORK CITY VOLUNTARY ACTION CORPORATION

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*VOLUNTEERS



WHY WE VOLUNTEER AT MVAC

BY PETER MAYER

When I retired in the mid 1980s after more than 40 years as an importer of precious stones, the last thing I wanted to do was sit around my house playing cards all day or spend another dreary afternoon at the movies.

So many seniors believe that when they retire, they no longer have anything to contribute to society. For me, just the opposite is the case. Now more than ever, I am putting my skills and experience to use in helping the homeless, the elderly and other needy people throughout New York City.

But why MVAC? Why do I commute an hour each way to work at an office without carpeting, fancy light fixtures or other amenities. The reason is simple: As its name indicates, the Mayor's Voluntary Action Center is volunteers—people from all walks of life whose dedication to helping others and revitalizing our City never wavers.

As volunteer manager of the CLOTHING BANK: New Clothes for the Homeless program, I feel great satisfaction in seeing boxes and boxes of new merchandise pouring in—knowing full well that the clothing will benefit a struggling single mother, a young man in drug rehabilitation, an impoverished child and many thousands of other homeless people who are trying to turn their lives around.

In short, I volunteer because changing the lives of others adds so much to my own.

Peter Mayer is Volunteer Manager of the CLOTHING BANK: New Clothes for the Homeless program of the Mayor's Voluntary Action Center.

BY JUNE GERGES

Before I came to the Mayor's Voluntary Action Center (MVAC) four years ago, I really didn't know what kind of work I wanted to do.

Volunteerism itself was not a new concept to me — for ten years I was a volunteer in the New York City Public Schools. It was while working in a paid capacity that I came to value the impact volunteering has always had on my mental attitude, my job performance—essentially, my life.

So I returned to the world that most appreciated the skills and experience I had to offer—the non-profit world. I arrived at MVAC with the intention of volunteering one day per week. My one day quickly expanded to four as my responsibilities increased and my admiration for MVAC and its staff grew.

As MVAC's Coordinator of Interviews, I am responsible for the selection, training and scheduling of daytime volunteer interviewers who are committed to finding rewarding assignments for prospective volunteers. Together, we interview and refer them on a one-to-one basis to thousands of non-profit agencies throughout New York City.

By channeling people into volunteer jobs, I provide them with the same opportunity that MVAC has given me—the opportunity to use untapped skills and explore new interests while doing something good for others.

June Gerges is Coordinator of Interviews for the Mayor's Voluntary Action Center.



WHY WE VOLUNTEER AT MVAC: TWO MORE PERSPECTIVES

BY LINDA L. RAINEY

In January of 1992, I became a statistic in the growing unemployment market. I was angry, depressed and bewildered. How could this have happened to me? — a team player in the corporate world for over thirty years.

After a couple of months of self-examination, I decided to return to school while searching for another job. Since there were none available in my field, I wanted to do something else to remain active and productive.

At the time, I really didn't know much about volunteering. My concept of volunteer work was limited to helping out in a hospital. But even there, my office skills could be useful.

One day I found MVAC's telephone number and scheduled an appointment to find a volunteer job. After learning about all the opportunities available, I was asked if I would be interested in interviewing other prospective volunteers who came to MVAC. I did so because I could add a new skill to my resume.

I thoroughly enjoyed being a volunteer interviewer at MVAC. The new computer skills I acquired — along with the knowledge that I was helping others find rewarding volunteer work — really built up my self-esteem. I felt like I was receiving a paycheck each time someone said to me, "Thank you for all the information you gave me ... you were really terrific."

Each person I met had a different reason for volunteering. Some had leisure time; others were students, displaced homemakers or people like me who had lost their jobs due to the recession. But they all had one thing in common: They were trying to change their lives by volunteering.

Several months ago a paid position opened up at MVAC. I was encouraged to apply because of my knowledge of the agency and its operations. Today, as Assistant to MVAC's Executive Director, I am once again part of the workforce. Now when people ask me why *they* should volunteer, I can hardly wait to respond...

Linda L. Rainey is Administrative Assistant to the Executive Director of the Mayor's Voluntary Action Center.

BY IRVING M. MOSS

As a person who worked from 60 to 70 hours a week for many years, I found retirement boring and depressing. So, when I learned over nine years ago that MVAC offered a Second Careers Program to refer retired professionals to their choice of challenging volunteer positions, I came in for an interview. I was pleased and flattered when I was invited to join the Second Careers volunteer staff. After a period of training and supervision, I became one of several interviewers who referred other volunteers to jobs they might like. From the beginning, I found the work to be interesting, productive, rewarding and completely satisfying.

Having something important to get up for in the morning; a place to go where a group of nice, friendly people are expecting me; and tasks to perform that have earned me praise and appreciation are more than sufficient compensation for the considerable time I devote to my volunteer work.

The greatest satisfaction I get is when someone gives me a warm handshake and thanks me for having referred him/her to a museum, hospital, library, or one of many other voluntary agencies. That makes my day!

Irving M. Moss is an Associate Director of the Second Careers Volunteer Program of the Mayor's Voluntary Action Center.



BY CAROL FRIEDLAND

VOLUNTEERISM IN THE COMPUTER AGE

New York City has over 19,000 non-profit organizations. Combined with hundreds of public sector agencies, there is clearly an enormous pool of entities and programs that have the potential for utilizing volunteers.

MVAC provides technical assistance on volunteer management as well as serving as a clearinghouse for information on all aspects of volunteerism. We are able to provide these services by utilizing MVAC's extensive database, maintained by the interview and referral unit.

Each year MVAC personally interviews approximately 4,000 volunteers and community service participants. The process is a simple one. First, interested persons call for an appointment. They then come to MVAC's main office in Manhattan (or its satellite office in Queens) and are interviewed by a trained volunteer who advises and assists them in finding appropriate assignments. Working within the parameters of the volunteer's skills and interests, time availability and location preference, he/she is then matched with three or four volunteer jobs from a pool of over 2,500, submitted by thousands of non-profit agencies. The volunteer has the opportunity of reviewing and deciding on which openings are most interesting, and

receives a printout of those chosen.

But even if MVAC interviewed and referred volunteers 24 hours a day, it would still barely touch the need. An equally important mission is to serve as a clearinghouse for information that can be accessed and used by government agencies, businesses, educational and cultural institutions, and other community-based non-profits throughout New York City.

The MVAC database may be used as a networking tool, bringing together like agencies. For instance, schools may want lists of agencies either by location or by activity to develop volunteer programs; businesses can access information about the scope of volunteer jobs; and rehabilitation and training programs look for assignments to increase their clients' marketability.

The database also provides a wealth of information for persons studying or writing about volunteerism, community service, special programs, etc. And it serves as a comprehensive mailing list, allowing MVAC to reach out to New York City agencies and to other appropriate organizations in the Tri-State area.

In short, the MVAC database is an invaluable resource on all aspects of volunteer management and recruitment.

Carol Friedland is Deputy Director of the Mayor's Voluntary Action Center.



BY ALEXANDER D.
ROSSIDES

CORPORATE COMMUNITY INITIATIVE (CCI)

One important goal of the Mayor's Voluntary Action Center's (MVAC) Silver Anniversary volunteerism campaign is for all major companies in New York City to have thriving, company-wide corporate volunteer programs. To this end, MVAC is pleased to announce the launching of the Corporate Community Initiative (CCI).

CCI's mission is to make volunteerism a normal part of working peoples' lives. We make it easier for working people to gain access to the thousands of volunteer opportunities available in the City. CCI provides, on a fee-for-service basis, focused, on-site consulting assistance to New York City corporations in establishing or expanding their local employee or retiree volunteer programs.

CCI was established with generous assistance from the Points of Light Foundation, Corporate Volunteers of New York (CVNY), Chase Manhattan Bank, Fund for the City of New York, Chemical Banking Corporation, J.P. Morgan and Pfizer. In addition, many organizations have provided invaluable in-kind donations to CCI. These include ABC Carpet & Home, Crain's New York Business, J & R Computer World, Janovic Plaza & Paints, New York Shares, and Pitney Bowes.

WHY DOES A COMPANY NEED CCI?

Volunteer activity provides many benefits to a corporation, especially for its public image. But many companies report other significant benefits having bottom-line impact on morale,

productivity, team-building, skills training, and responsiveness to the consumer. Increasingly, volunteerism is seen as a strategic investment that enables companies to meet business objectives.

In order to realize all the potential benefits of volunteerism, a company must generate a substantial and growing level of participation. For instance, a program that involves five percent of a company's personnel cannot produce a major impact on company-wide morale. CCI's approach enables a company to expand volunteering significantly without expanding existing staff. We use proven methods based on examples from hundreds of companies and MVAC's 25 years of involvement in corporate volunteerism. To keep costs down, we also employ specially trained volunteer professionals as consultants.

CCI has been piloted with a number of major corporations over the past two years, including Continental Grain Company, Chase Manhattan Bank, and Con Edison. Based on these successful efforts, the Points of Light Foundation has targeted CCI as a model for replication in other cities nationwide. CCI formally launched its services in January 1993, and we plan to work with 10 to 15 companies this year.

Our immediate objective is to significantly increase workplace-based volunteer participation in each client company. Our long-term goal is to permanently integrate volunteerism into the mainstream of American corporate culture.

Alexander D. Rossides is Director of the Corporate Community Initiative program of the Mayor's Voluntary Action Center.



BY PHYLLIS BARON

SECOND CAREERS VOLUNTEER PROGRAM

Each year thousands of men and women retire. With their fine-tuned skills and wealth of experience, they constitute an invaluable resource for public and non-profit agencies which rely upon volunteers to carry out and expand their programs.

The Second Careers Volunteer Program was started in 1977 (with a three-year project grant from the Edna McConnell Clark Foundation) in order to encourage retirees with administrative, professional and technical skills to volunteer; to act as a clearinghouse to match the expertise of retirees with appropriate volunteer assignments; and to develop opportunities for volunteers where their skills could be used to best advantage. The project proved so successful that upon expiration of the grant in 1980, Second Careers became part of the Mayor's Voluntary Action Center's ongoing activities.

Today, thousands of Second Careers-referred volunteers donate their talents to City agencies, museums, medical facilities, courts and schools. They investigate conditions in nursing homes, advise budding entrepreneurs, act as mediators, mentor young people, counsel people in crisis, provide managerial assistance, conduct research in areas of public policy, and much more. In addition, Second Careers provides technical assistance to agencies and corporations in the development of programs which utilize retiree volunteers.

INTERGENERATIONAL PROGRAMS

Through participation on task forces and committees, Second Careers has played a leading role in the development of innovative intergenerational programs. Such initiatives have been the focus of considerable national attention in recent years, due, in part to their positive impact on participants. A pilot project is currently exploring the multi-layered possibilities of family volunteerism.

PRE-RETIREMENT SEMINARS

Second Careers was a pioneer in the area of pre-retirement seminars and developed the program now offered by the New York City Department of Personnel to City employees. Second Careers staff is available for presentations on such quality-of-life topics as "Retirement: Facts and Fiction," "Leisure Time Activities" and "Volunteerism."

MVAC/SCVP SKILLS BANK AND BOARD DEVELOPMENT PROJECT

This new service will be operational by Summer 1993. Once fully computerized, the Bank will match non-profit agencies with a pool of skilled professionals—drawn from both the currently working and retiree populations—to assist as volunteers on special projects or to serve on boards. The Bank will provide a mechanism whereby corporations can refer current or past employees interested in serving in these capacities.

Phyllis Baron is Director of the Second Careers Volunteer Program of the Mayor's Voluntary Action Center.



BY BARBARA A. COOPER

CLOTHING BANK: NEW CLOTHES FOR THE HOMELESS

A new shirt or dress can make a world of difference to a homeless person. Since its inception in 1986, MVAC's CLOTHING BANK: New Clothes for the Homeless program has been making a significant difference in the lives of thousands of people in need. To date, more than \$50 million worth of new clothing has been secured and donated to over 450 agencies, organizations, shelters and community groups serving our City's burgeoning homeless population.

The response from the apparel industry has been overwhelming. In seven years, we have distributed over one million items of new clothing from more than 700 manufacturers across the country. Brand-name items arrive by the truckload from such industry giants as Van Heusen, Liz Claiborne, and Jockey International. Because the need is so great, the clothing comes in and goes out quickly.

The CLOTHING BANK is an excellent example of a successful public-private partnership. It demonstrates the ability of businesses, the public sector and volunteers to effectively work together to impact upon a major social problem facing our City. The program has helped change many lives

by enabling homeless people to regain some of their dignity and self-respect while also giving them the fresh, new clothing they need to apply for and obtain a job. The lives of countless homeless children have also been brightened when they are able to proudly wear nice shoes, hats, gloves and pants—just like their friends and schoolmates.

The program relies heavily on volunteers to carry out its daily operations. A manager and two assistants—all three of whom are volunteers—contact manufacturers for donations of surplus merchandise. A team of ten young people from the City Volunteer Corps (CVC) and six volunteers from the J-Cap substance abuse program unload trucks and unpack, sort, inventory, record and prepare all donated clothing for distribution.

The CLOTHING BANK has been successful beyond our wildest expectations, as evidenced by the President's Volunteer Action Award it received in 1989. But more important than any awards or recognition is the satisfaction we feel when agencies tell us that the new clothing makes people feel so good.

Barbara A. Cooper is Assistant Director of the Mayor's Voluntary Action Center.



BY SUSAN ROTHSCHILD

MODEL OFFICE CLASSROOM

The Model Office Classroom (MOC)—a partnership among MVAC, the New York City Public Schools, and the private sector—simulates a corporate office in a high school classroom. This classroom, a reality-based learning setting for student career preparation, involves corporate and other business volunteers.

The concept of MOC was derived from feedback offered by participants in the Business Environment Seminars for Teachers (BEST) program, initiated in 1985 by the Mayor's Voluntary Action Center (MVAC) with the cooperation of the Corporate Volunteers of New York (CVNY). BEST provides opportunities for teachers and advisors to participate in one day workshops at corporate sites to learn about career opportunities and hiring practices for students. Positive evaluations by educators involved in the BEST program expressed a great need for student exposure to the business environment.

During my days as a CVNY representative from Honeywell, I approached MVAC with the idea of creating realistic business environments within selected New York City public high schools. With MVAC's approval and the strong backing of Jerry Resnick, Principal of Clara Barton High School in Brooklyn, the first MOC was launched in 1988 with a goal of one

MOC in each borough during the next five years.

At Clara Barton and other participating schools, a drab classroom is transformed by brightly painting walls and by installing carpeting, drapes, office furniture, business equipment and telephones. Clothed mannequins to demonstrate appropriate business attire, a video system to record mock interviews, and office and testing areas to acclimate students to the corporate world are also provided.

Teachers and students learn of current business practices through corporate volunteers who lead classroom sessions on how to get and keep a job. Lessons include career exploration, realistic expectations, personal grooming, interview preparation and role playing. Strong emphasis is placed on self-esteem, attitude and motivation. One of the students remarked, "When I go for an interview, I just sit back and pretend that I'm in the Model Office Classroom and don't become so nervous."

MOC proved to be so successful that in 1989 it received a citation at the President's Volunteer Action Awards. Five years into the program there are six MOCs throughout the five boroughs of New York City. The seventh MOC is scheduled to open in Long Island City later this year.

Susan Rothschild is Director of the Model Office Classroom program of The Mayor's Voluntary Action Center.



BY ELYSE J. WEISBERG

STUDENT VOLUNTEERISM: EDUCATION BY EXPERIENCE

Throughout its history, the Mayor's Voluntary Action Center has worked closely with hundreds of educational institutions—from elementary through graduate schools—to get students involved in community service and volunteer work. Some of MVAC's more notable efforts in this area include its Summer Program for Teen Volunteers created in 1968, its Mainstreaming Youth Through Volunteerism program established in 1982, and the publication of *The Directory*—a listing of volunteer programs in New York City high schools.

MVAC has traditionally worked with faculty—often a coordinator of student activities (COSA), an assistant principal, or a teacher—to develop community service and volunteer programs at schools throughout the five boroughs. In recent years, however, a new trend has emerged. Students are now exploring volunteer and community service opportunities for themselves. MVAC assists these young people in setting up self-sustaining programs in which they can coordinate food drives, assist the homebound elderly, tutor their peers, or undertake countless other service activities to benefit themselves and our City.

It is important to stress that although MVAC provides plenty of guidance and expertise, students are ultimately responsible for the implementation of their own program. In this way, the learning process is enhanced. Hopefully, young people will put their service experience to good use when they seek new volunteer jobs and future paid employment.

Traditionally, students have only been thought to be involved in community service/volunteer work through clubs or other officially sanctioned organizations, such as the Scouts or a religious group. Clearly, this is no longer the case. In both formal and informal groups—and as individuals—they are involved in all sorts of activities and are capable of creating the most unique and innovative projects. The bottom line is that students are volunteering in growing numbers for a variety of reasons—for a class requirement, as an after-school activity, because their friends are involved, etc. According to the Independent Sector's 1992 Giving and Volunteering Surveys, 61% of Americans aged 12-17 now volunteer an average of 3.2 hours per week.

We may have once believed that these volunteers are only the "good" students, but this myth has been dispelled. Young people who are labeled "difficult to handle" or "academically challenged," or often get into trouble for missing classes, are also volunteering in great numbers. MVAC has been working to get these students to participate in volunteer/community service programs during the past ten years. These young people give their time and talents at hospitals, offices, recreation centers and in hundreds of other non-profit agencies where they are given the opportunity to learn new skills and to succeed.

In short, labeling of students begins to disappear when young people get involved in volunteer/community service work. MVAC is proud and privileged to play a vital role in this process.

Elyse J. Weisberg is Coordinator of Recruitment, Training and Student Programs for the Mayor's Voluntary Action Center.



BY STEVEN WEISMAN

REACHING OUT TO QUEENS

In 1970, three years after the Mayor's Voluntary Action Center (MVAC) opened its doors in Manhattan, the Queens decentralized office began operation. The creation of this satellite office, aimed at serving the needs of people living and working in what was then termed "a bedroom community," became the next logical step in reaching out to New Yorkers throughout the five boroughs.

Founded by Joan Simon Crespi, herself a volunteer, MVAC/Queens proceeded to develop the first volunteer job bank and referral service in the borough. Volunteers were recruited and activities undertaken to give Queens a series of much needed programs. Foremost among these was the Alcohol Information and Referral Center, established by MVAC, the Alcoholism Council of Greater New York, and the Central Labor Council AFL-CIO. Originally conceived as a resource to help employees who suffered from problems connected with alcoholism, Vincent Seplesky, himself a recovering alcoholic, enlarged its scope. This program, established in 1977, has grown to encompass a telephone referral system to agencies throughout the City that offer counseling and rehabilitation for individuals and families affected by alcohol abuse.

MVAC/Queens has continued to offer borough residents and companies the opportunity to find quality volunteer assignments. By recruiting and training our own volunteer force, consisting of people of all ages, backgrounds and skills, the Queens office has given eight summer volunteer recruitment presentations during the annual Queens Day Festival, and organized neighborhood volunteer recruitment drives throughout the borough. In addition, MVAC/Queens has held eight annual volunteer award recognition ceremonies in conjunction with the Queens Borough President and Con Edison, and has participated in a substantial number of volunteer management training sessions. Recently, MVAC/Queens relocated its offices to 31-00 47th Avenue in Long Island City. In this location, new sources of volunteers were found and networking with non-profits in western Queens was greatly enhanced.

Building upon our past and present accomplishments, MVAC/Queens will continue to address our borough's pressing community needs through specific projects and collaborations, planned and implemented by those who care: Our Queens volunteers!

Steven Weisman is Director of the Mayor's Voluntary Action Center/Queens.

1967

Mayor's Volunteer Coordinating Council



1967

Mayor's Volunteer Coordinating Council opens doors to mobilize volunteer "people-power potential" for both City and voluntary agencies, serve as a catalyst for new programs of voluntary action to meet community needs, and provide consultation, training, and resources on volunteerism.

1968

Summer Program for Teen Volunteers starts with 1,000 young participants.

Operation Suburbia Bedford Stuyvesant Youth in Action, with an assist from MVCC, arranges for underprivileged children to spend weekends with suburban families.

Upper Park Avenue Community Association (UPACA) opens first two of 31 buildings. MVCC brings all parties together for first successful turn-key operation; provides seed money for architectural and legal services; recruits volunteers to provide educational and recreational activities for tenants.

MILESTONES OF PROGRESS

1969

Peacock Alley and Black Butterfly Coffee Houses for teens open in Brooklyn and Bronx poverty areas to provide recreational opportunities for at-risk youth.

Mayor's Volunteer Service Awards begin.

1970

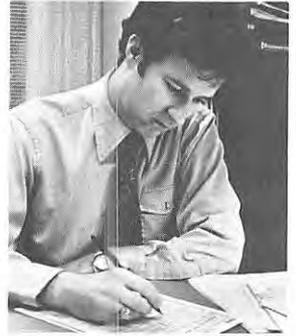
MVCC Decentralized Offices open branches in Queens, Brownsville (Brooklyn) and Staten Island.

1971

MVCC Changes Name to Mayor's Voluntary Action Center (MVAC) as part of national network of Voluntary Action Centers affiliated with National Center for Voluntary Action.

New York City Voluntary Action Corporation becomes the 501(c)(3) tax-exempt special program funding arm of MVAC.

1971
Community Tax Aid



Community Tax Aid, an all-volunteer program providing free tax assistance to low-income people, utilizes MVAC to broaden access to information for those seeking help.

1972

Corporate Volunteer Coordinating Council (CVCC) established. MVAC joins as an associate member.

Work/Study Program for Welfare Mothers begins at Brownsville office with classroom training and volunteer work experience at community agencies.

Project Sunshine, booking operation for volunteer entertainers, starts at MVAC/Queens.

High School Volunteer Program gets underway.

1973

Volunteer Community Activity offers assistance for persons released from two mental institutions in Queens.



1969

Mayor's Volunteer Service Awards

*1973
College
Volunteer
Program*



1973 (continued)
College Volunteer Program begins.

1974

Education on Wheels uses volunteers from Xerox Corporation in mobile van on Manhattan's West Side to talk about rape prevention, teenage alcoholism, consumerism and community volunteering.

First All-College Conference on Volunteerism gets underway at Pace University.

1975

Survey of Corporate Volunteer Activities undertaken at request of the Mayor.

Task Forces to Study New Volunteer Programming to meet changing community needs are organized by Mayor's Voluntary Action Council.

New York Volunteers, a weekly radio show on WNYC-AM, interviews volunteers about innovative programs of voluntary action.

1977

Second Careers Volunteer Program



1976

Law School Student Internship Project highlights volunteer activities in criminal law; all law schools in New York City participate.

Alcoholism Information and Referral Service starts at MVAC/Queens in cooperation with National Council on Alcoholism-New York City Affiliate.

Pilot Program in South Bronx reaches out to families of offenders; provides information and counseling.

MVAC and Office of Labor Relations develop criteria for volunteers in City government.

1977

Second Careers Volunteer Program established to focus on upper and middle management corporate retirees as well as professional and technical retirees.

Resource Directory helps match skills of college students with needs of agencies; survey of all colleges and universities in New York City is basis for directory.

1978

First Mayoral Award, sponsored by U.S. Conference of Mayors and the Alliance for Volunteerism, honors New York City for creative and effective use of volunteers in government.

Citizens Speak, a new speaker's bureau, recruits volunteers to participate.

1979

Peer Recruitment Project develops student leadership in selected poverty-area high schools; emphasis on recruiting, interviewing and referral of student peers to local agencies.

Information Resource Center on Voluntary Action forms new community communication link.

First Workshop for City Agency Volunteer Coordinators.

Special Effort to encourage recruitment of "hard to involve" volunteers at cultural institutions.

*1979
Recruitment
of Volunteers
at Cultural
Institutions*



1981
Volunteer Skillsbank



1980

Corporate Resources Service acts as broker between agencies in need and companies with non-resaleable merchandise, used office furniture and equipment.

Stroke Club organized to help rehabilitate persons who have had strokes.

1981

Volunteer Skillsbank seeks to attract volunteers with highly skilled talents.

Summer Youth Employment Program is launched.

I CAN Program provides guidance on how to access volunteer skills for translation to employment and educational credit.

1982

Mainstreaming Youth Through Volunteerism seeks to channel disabled young people through volunteerism to learn new skills, consider vocational opportunities and help smooth their way into community life.



1982
Mainstreaming Youth Through Volunteerism

Experiential Learning and Career Exploration Conference at CUNY Graduate Center brings educators, corporate personnel and volunteer administrators together for the first time.

1983

First Tri-State Volunteer EXPO during National Volunteer Week at The Equitable.

New Book on Volunteerism "Volunteer to Career: A Study of Student Volunteerism and Employability and a Directory of Employers Recognizing the Volunteer Experience of Recent College Graduates."

1984

Two New Awards Programs begin— Mayor's Volunteer Youth Service Awards and Borough Presidents' Volunteer Service Awards.

1985

MVAC and Mayor's Office for Single Room Occupancy Housing agree to co-sponsor a project to completely furnish six SRO

residences to provide permanent homes for single homeless persons.

1986

CLOTHING BANK: New Clothes for the Homeless provides new clothes directly from apparel manufacturers to shelters, welfare hotels, soup kitchens, churches, synagogues and community groups serving the homeless.

Task Force on Criminal Justice publishes **FAMIL (Part I)**, a manual which provides a simplified guide to the criminal justice system for the families of offenders and those who work with them.

Corporate Volunteer Involvement Project (CVIP) helps minority youth prepare for entry level jobs by first training their teachers in the world of work. Effort is in cooperation with Corporate Volunteers of New York and the New York City Board of Education.

1983
First Tri-State Volunteer Expo



1986

CLOTHING BANK: New Clothes for the Homeless



1986 (continued)

Volunteers in Special Education (VISE), a pilot program in Brooklyn in cooperation with the School Volunteer Program, assists teachers in providing volunteer experiences for special education students.

Task Force on AIDS helps people with AIDS and their families.

1987

B.E.S.T. Program (formerly CVIP) receives Citation in President's Volunteer Action Awards.

The Basics of Volunteer Management in Government is published.

Foster Care Youth Independence Project utilizes volunteer services in teaching independent living skills to young people coming out of foster care.

The Big Apple Minute on Channel WNYW salutes volunteers in the tri-state area in conjunction with MVAC's 20th Anniversary.



1988
Model Office Classroom

1988

Model Office Classroom Program introduces high school students to the business world by simulating an office environment in a classroom setting.

Computerized Database enables MVAC to efficiently reach greater numbers of individuals and organizations requesting volunteer services and assistance.

1989

STEPPING STONES: A Road Map to Student Volunteering is distributed to high schools throughout New York City.

Teddy Bears as Therapy Project adopted by the Sex Crimes Unit of the New York City Police Department to use with children who are sexually abused.

1990

Census Project recruits and trains 5,000 volunteers to assist New York City residents in completing their census forms.

Community Service as Alternative Sentence Project for first offenders convicted of misdemeanors.

1991

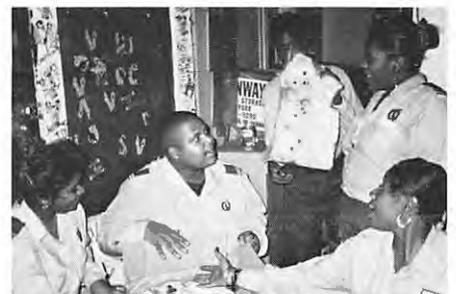
Corporate Community Initiative expands volunteerism by creating self-sustaining volunteer programs within companies.

NBC/United Way drive to recruit citizens and organizations to "Do it for New York ... Do it for Yourself ... Volunteer!"

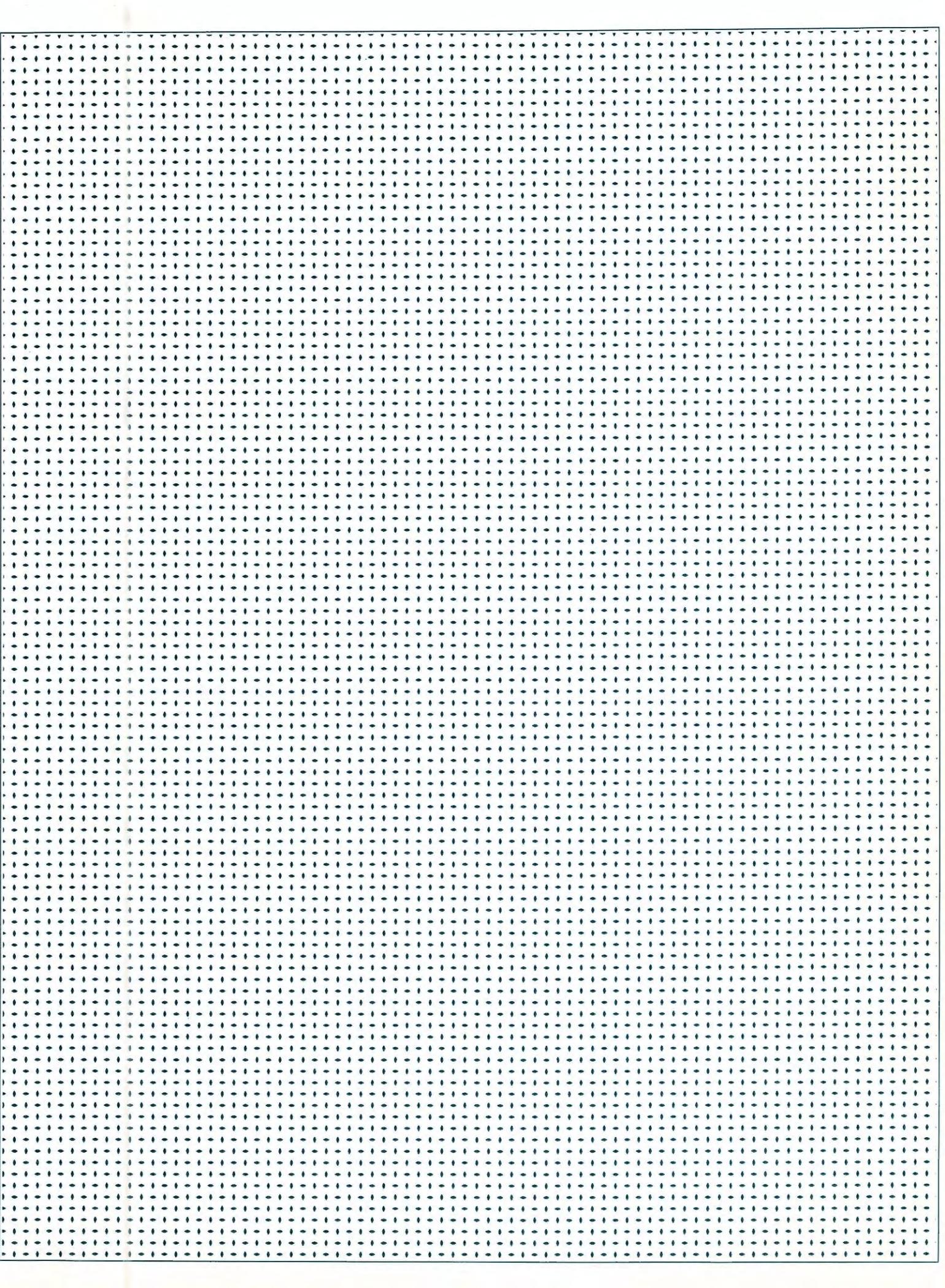
1992

The Directory, a comprehensive listing of community service/volunteer programs in public, private and parochial high schools in New York City is published.

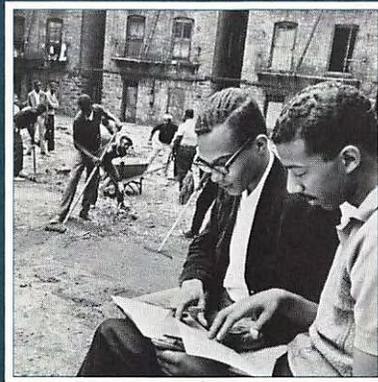
Silver Anniversary Dinner at Sheraton Hotel celebrates MVAC's 25 years of service to New York City and launches its volunteerism campaign.



1989
Teddy Bear Project



THE FRONT LINE



“IN VOLUNTEERISM,
IT’S NOT WHAT YOU GET
OR EVEN WHAT YOU
GIVE . . . IT’S WHAT
YOU BECOME.”

— MARY SCOTT WELCH
AUTHOR



BY DERYCK C. MAUGHAN

BEYOND THE OFFICE DOOR

In my job, I am charged with, among other things, improving my firm for the benefit of shareholders and employees. But when I go home to my family, I am reminded that the corporate world is not the only world whose future I must look to.

The community and the corporation intersect in many ways—our employees must live somewhere, our children will one day seek jobs. And so I find that I am not doing my job fully if my responsibilities stop at the office door.

Giving back to the communities in which we live and work requires time—probably the most precious commodity for all of us. It also requires us to create a working environment that supports people who want to become involved with non-profit and public sector organizations.

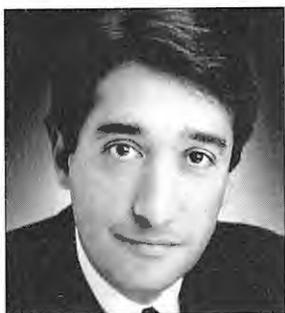
Salomon employees serve as mentors and role models to students at the Paul Robeson High School in

Brooklyn. And the company has given back to the community by pledging a good deal of money to the National Equity Fund, which subsidizes low-income housing for the homeless, and by supporting the Mayor's Voluntary Action Center (MVAC), a catalyst providing support to many businesses across New York City that want to reach out.

We view our participation in these efforts as good business—an investment in the future of our firm and the city in which we are based.

New York today is a city of light and shade, of hope and despair. The corporations headquartered here have an important opportunity and obligation to improve that situation. Working together through MVAC, we can hold a candle to the darkness—generating light and hope in the most forgotten corners. Our neighbors, our employees and our shareholders will all benefit.

Deryck C. Maughan, Chairman and Chief Executive Officer of Salomon Brothers Inc, is currently serving as Chairman of the Mayor's Voluntary Action Center's campaign to promote volunteerism in New York City.



BY HENRY G. CISNEROS

VOLUNTEERISM AND AMERICA'S YOUTH

Any perspective of America's cities and towns reveals a landscape of trouble and pain. Yet a close look at the urban horizon shows dedicated, hard-working people determined to calm the trouble and ease the pain by rebuilding the spirit of shared responsibility and sense of community that made our cities great. We are a country enriched by our civic pride, and we are constantly on a journey of self-improvement—to lift our incomes and aspirations, to heal the wounds of racism and discrimination, to take this nation to greater heights, and to bequeath a more peaceful, civil and prosperous future to our children.

On this journey of self-improvement, one of the greatest assets any community has to draw upon is the American tradition of volunteerism—helping others while improving the quality of life in the community. As New Yorkers can attest, any city committed to self-improvement will have ambitious volunteer programs to ensure that community involvement is a priority.

For the past 25 years, New York City has initiated creative volunteer programs that serve the community and its at-risk youth through the Mayor's Voluntary Action Center (MVAC). One fine example is MVAC's Model Office Classroom project in which corporate volunteers teach public high school students the vital business skills needed to land their first job. Another is Chase Manhattan Bank's Retiree Volunteer Program—developed in partnership with MVAC—which utilizes the skills and experience of seniors, many of whom serve as tutors and mentors to New York City students.

Emphasizing programs especially aimed at youth is essential. One glance at the despondent faces of our inner-city youth should be reason enough to get involved by volunteering. Statistics tell us that one of every five children in America lives in poverty. Every single day in our nation 1,512 teenagers drop out of school and 2,795 teenagers get pregnant. Every day 211 children are arrested for drug offenses, 437 are arrested for drunk driving. Every day 27 children die from poverty-related causes, 3,288 run away from home and 6 commit suicide.

We must bring an end to this tragic squandering of our young people. We must create long-term solutions to these problems and reach children at an early age.

Supporting innovative volunteer programs indicates our willingness to invest in the future. Such programs offer a rich resource to help recapture America's disconnected and desperate youth. We can tap into this resource by encouraging the business community to form partnerships with state and local government as well as schools. By doing so, the lives of America's youth will be directly touched in ways that prepare them to fulfill their vital role in the future of our nation.

In his Inaugural Address President Clinton said: "There is so much to be done—enough indeed for millions...who are still young in spirit to give of themselves in service...[In] serving, we recognize a simple but powerful truth: We need each other. And we must care for one another." Volunteerism is our proud and essential recognition of that truth.

Henry G. Cisneros, formerly Mayor of San Antonio, is United States Secretary of Housing and Urban Development.



©Leslie Cashen

BY RICHARD F. SCHUBERT

POINTS OF LIGHT FOUNDATION

Two years ago when a group of leading citizens founded the Points of Light Foundation, we knew we faced a major challenge. There are no quick or easy answers on how to mobilize a nation to solve its serious social problems through direct community service.

The Foundation enables non-profit and business leaders to engage others in volunteer efforts to address social problems at the grassroots level. There is no other national organization dedicated to tapping the peoplepower of the private sector in this way. At a time of unprecedented social ills, such a broad-based approach serves as a complement to the work that the government can and must do to meet growing needs.

Through the 1991 merger with the 22-year-old National Volunteer Center, the Foundation gained access to a nationwide system of 400 community volunteer centers that support local leaders in the development of community service projects and in the recruitment of volunteers. Also working with the Foundation and the volunteer centers are 66 local corporate volunteer councils that join 1,200 businesses in promoting community service.

Working with volunteer centers, corporate volunteer councils and other national partners, the Foundation has engineered major initiatives to improve the readiness of non-profit organizations to engage more volunteers; promoted youth leadership for community service; and multiplied the number of businesses with effective employee volunteer programs. To improve public understanding of community service, the Foundation conducts an award-winning media program under the auspices of the Advertising Council.

The application of individual volunteer caring and skills holds the key to overcoming the social ills that afflict America's communities and neighborhoods. All direct volunteer service to people in need is local. Thus, organizations like the Foundation's volunteer centers will always be critically important. Their efforts and approaches, shared with other centers and disseminated by the Foundation, will energize the movement and form the essential seedbed of progress nationwide.

Richard F. Schubert is President and Chief Executive Officer of the Points of Light Foundation.



BY SUSAN J. ELLIS

CORPORATE VOLUNTEERISM — WHAT IT IS AND WHAT IT ISN'T

For more than a decade, attention has been focused on the role of businesses in being “good neighbors” in their communities. There are many ways that a company can contribute to the public good, beginning with offering quality products and ethical services to its customers while providing decent and safe jobs to its employees.

While the concept of corporate philanthropy is still not universally accepted, the expectation today is that businesses should also concern themselves with the social climate of their communities. Some consider this “enlightened self-interest” in that strong communities offer ready customers and a qualified work force. Corporate philanthropy includes monetary or product contributions to non-profit agencies, as well as a varied list of donated “in-kind services” such as printing or consulting. The newest type of corporate social responsibility is “employee volunteering.”

There is absolutely nothing new about employed people also serving as volunteers. In fact, the data show that the majority of people who volunteer also hold paying jobs. So what exactly is a corporate volunteer program?

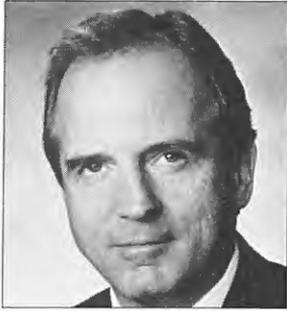
Simply put, a corporate volunteer program is the involvement of employees as volunteers through the support of the employing company. Such support can range from minor (allowing community organizations to

recruit volunteers through company communication channels), to moderate (coordinating a weekend park clean-up), to heavily committed (work release time for key personnel to do community work while on company salary).

A word of caution seems pertinent here. Some corporations have received applause for their supposed employee volunteer efforts simply because the company holds an annual banquet to “recognize” employees doing volunteer work. If the company played no role in the process, such luncheons are questionable at best. They serve mainly to get favorable public relations for the employer on the basis of actions by employees that would have occurred anyway. The sum total of service to the community is not increased.

True corporate volunteerism adds to the amount and quality of service the community receives. And it is not only the largest corporations that find ways to get involved: Small businesses, professional firms, and sole proprietorships also donate their energy and skills to finding solutions to social problems. The best news is that volunteer programs benefit everyone. The community gets help, the company gains positive visibility while increasing employee morale, and the volunteers themselves have the opportunity to contribute their time and talent to causes that matter to them.

Susan J. Ellis is President of Energize Inc., a Philadelphia-based training, consulting and publishing firm specializing in volunteerism.



BY PETER V. UEBERROTH

VOLUNTEERS WILL REBUILD OUR COMMUNITY

Our goals at Rebuild LA (RLA) are mostly economic ones: To create new jobs, multiply the number of local business owners, increase access to capital for our business people, and improve the job skills of our workforce.

Meeting these goals will require careful planning and bold commitments by business leaders familiar with balance sheets, income statements, depreciation schedules and capital spending plans.

But the rebirth of Los Angeles will take more than economic blueprints and financial forecasts. It will take the one ingredient we can never get too much of—peoplepower. The rebuilding of LA will succeed only when one human being after another steps forward to volunteer time, energy, ideas, labor, advice and expertise.

Because of this, we have created the RLA Volunteer Network to match the interests of thousands of Angelenos who want to volunteer with hundreds of community-based organizations needing their help. The Volunteer Network provides counseling for prospective volunteers, community resource directories, volunteer fairs, a computerized database and continuing information about the Rebuild LA program.

There's no rocket science here, just the application of sound management practices learned from years of volunteer experience, all aimed at making the most of our unique and highly visible situation.

People who have lived in Southern California for years were not surprised by the unprecedented outpouring of offers to help following our April 1992 disturbances. They know that Los Angeles is a community made up of thousands and thousands of people who care very much about each other and their community.

I think our country's greatest cities—New York and Los Angeles among them—have much to learn about the depth of commitment of their residents and their capacity to offer greater hope to the inner city.

As you begin your new volunteerism campaign throughout New York City, I send you our very best wishes from Los Angeles. And a reminder that the people are there, always ready, always willing, always caring, just waiting for the right program to come along that will let them share their gifts with the community.

Peter V. Ueberroth is Co-Chair of Rebuild LA.



BY ELIZABETH DOLE

VOLUNTEERS MEETING THE NEEDS OF A CHANGING WORLD

As we approach a new century, we see monumental changes occurring beneath our feet. Meeting the needs of our changing society, such as at-risk youth, homelessness, drug abuse, teenage pregnancy and crime, will test all of us as never before.

A dedicated volunteer force is one of the best ways to meet the many challenges facing this country. There simply are not enough jobs or funds dedicated to address these pressing needs. Volunteerism is a vital part of the answer.

Volunteerism is what helped build this country and make it great. It's what keeps us the world's leader today.

People get a tremendous amount of satisfaction from volunteering and accomplishing worthwhile tasks. It makes us step outside our daily routine and act when we see a need. Volunteers get personal satisfaction by helping others. They may also learn important new skills and broaden their experience in management, decision-making and problem-solving.

I encourage communities, businesses and individuals to help

make a positive difference in people's lives by volunteering.

As great as the challenge is, so too is the spirit of our volunteer force. And as our country has changed, so too have our country's volunteers. The spirit of volunteerism today is stronger but different. Therefore, we have to look beyond the traditional ways of working with volunteers. Because the renewed interest in volunteerism comes mainly from "non-traditional" sources such as men, minorities and the disabled, we have to maximize volunteer opportunities and get more people involved. With so many individuals now in the work force, it is necessary to establish flexible volunteer working hours and to use the workplace to promote volunteerism.

Our great country has a history of "neighbor helping neighbor," as we are fond of saying at the Red Cross. I'm confident that our communities, businesses and each of us as neighbors will once again find innovative ways to answer the call to volunteer and serve one another.

Elizabeth Dole is President of the American Red Cross.



BY BRIAN O'CONNELL

VOLUNTEERING IS ALIVE AND WELL

Americans, including young Americans, are volunteering more today than at any other time in our nation's history. We now know a lot more about who these volunteers are and why they serve. What we've found out suggests that a lot of us still believe that the finer things in life include service to others.

There is abundant evidence that volunteer activities continue to be of great importance to our society. Just contemplate these figures from Independent Sector's 1992 Giving and Volunteering surveys:

- Sixty-one percent of youth from ages 12-17 volunteer an average of 3.2 hours per week, an estimated total of 2.1 billion hours per year.
- Forty-eight percent of young adults from ages 18-24 volunteer an average of 3.2 hours per week, a significant increase from the 43% reported in the 1990 survey.
- Fifty-one percent of Americans volunteer an average of 4.2 hours per week.
- People are more than three times as likely to volunteer when they are asked than when they are not. Among the 44% who reported that they were asked to volunteer in 1991, 86% did so.
- The most common reason volunteers continue to serve is that they feel it is important to help others (reported by 56% of volunteers).

Americans have always volunteered. And we aren't about to let up. We usher, collect, inform, protest, assist, teach, heal, build, advocate, comfort, testify, support, solicit, canvas, demonstrate, guide, criticize, organize,

appeal, and—in a hundred other ways—serve people and causes.

We organize to influence every conceivable aspect of the human condition and are willing to stand up and be counted on almost any public issue. We mobilize to fight zoning changes, approve bond issues, oppose or permit abortion, improve garbage collection, expose overpricing, enforce equal rights, and protest wars.

In very recent times, we have successfully organized to deal with a vast range of human needs and aspirations—women's rights, conservation and preservation, learning disabilities, conflict resolution, minority rights, voter registration and the environment, to name just a few. Americans have fought against drunk driving and pollution, while actively supporting such causes as international understanding, experimental theater, population control, neighborhood empowerment, control of nuclear power and consumerism. Our interests and activities extend from neighborhoods to the ozone layer and beyond.

We all benefit from the pluralism that encourages Americans to work together to be of service and express their viewpoints. In an era when self-interest seems enshrined, values declared dead, and money equated with virtue, we might stop and take stock of the kind of society we really are. It is important to our national morale that we recognize and rejoice in the fact that we the people still have enormous influence on our lives, our communities, the nation and the world.

Brian O'Connell is the founding President of Independent Sector, a non-profit coalition of over 850 corporate, foundation and voluntary organizations.



BY MARLENE WILSON

MAJOR TRENDS IN VOLUNTEERISM

During these turbulent times, when so many people's lives are in flux, it is apparent that helping patterns are changing. There are some major shifts in who is volunteering and how they are doing it. These changes also impact upon the challenges facing volunteer administrators as we approach the new millennium. A few of the megatrends are:

(1) Since more than 65% of today's volunteers work outside the home, there is a distinct move away from long-term volunteer involvement towards more short-term, project-oriented volunteerism.

(2) Increasingly, organizations are providing flexible schedules to accommodate working volunteers by extending opportunities beyond the 8:00 a.m.-5:00 p.m. workday to include evenings and weekends.

(3) Many volunteers possess professional and technical skills and want them utilized. Therefore, there is a revamping and expanding of volunteer opportunities to provide more creative and substantive assignments for these skilled volunteers.

(4) There is a tremendous need to provide training for paid staff to enable them to work as partners with today's skilled and professional volunteers,

particularly those early-retiring executives and managers now available due to corporate down-sizing and closures.

(5) Fifty-eight percent of teenagers are presently volunteering, and that number will increase as community service projects are launched nationally. This energetic new work force needs to be utilized effectively to ensure that the future of volunteerism will be preserved and reinforced as an American ethic.

(6) The volunteer work force is becoming as diverse as our population. To ensure that all Americans have the right to participate and give, volunteer administrators must recognize that they must be enablers of citizen participation, not merely "slot fillers."

(7) Leaders on all levels must redefine success—instead of judging success by "how much have I done," we must change the measure to "how many others have I involved."

Only by responding with energy and creativity to these trends can volunteerism continue to remain a vehicle for positive change as we enter a new era.

Marlene Wilson, President of Volunteer Management Associates, is the author of four books on volunteerism.



BY GEORGE ROMNEY

THE IMPORTANCE OF VOLUNTEER CENTERS

The most serious threat we confront as a society is our dire social problems. They are crippling children's readiness to learn, overburdening teachers, denying businesses educated employees, further reducing competitiveness, impeding economic growth, shrinking employment and adding to social instability.

We know these problems cannot be solved solely by new government programs or by increased funding of existing efforts. Volunteers can play a critical role here. In urban communities, many people and organizations need help in volunteering their time and services in a meaningful way. This requires a local volunteering infrastructure. Its key component is a volunteer center—as well known as the post office—which has the support of leaders from government, business and the community.

The Mayor's Voluntary Action Center, co-founded by the late Joyce Black, was the first fully effective volunteer center in the United States. It became the model for over 400 other centers across the nation.

Building a complete national network of volunteer centers, with greater visibility and resources, is essential to curbing our threatening social problems, reversing our declining competitiveness, and offering better jobs to a more highly educated work force.

The Honorable George Romney, former Governor of Michigan and founder of the National Volunteer Center, currently serves on the boards of the Points of Light Foundation and the Commission for National and Community Service.



BY KATHERINE H. NOYES

IN PRAISE OF THOSE WHO LEAD

Competent leadership has always been critical to effective volunteer efforts, though it appears in several different forms. Sometimes this leadership comes from within a group's membership, such as the president of a hospital or the chairperson of a fund-raising campaign. Other leaders are those who hold well-defined salaried positions in fields where volunteers are integral, i.e. clergy, social workers and fire chiefs. Yet another type of leader is one who is paid specifically for this role—frequently titled “Director of Volunteers,” “Volunteer Program Manager,” or “Community Outreach Coordinator.” Whether salaried or non-salaried, full-time or part-time, all of us who are responsible for managing and leading volunteer activities belong to the profession of volunteer administration.

During the past 25 years our role has become more visible and complex as volunteerism itself has evolved. Management issues such as legal liability, screening, staff relationships, and diversity have demanded that we learn new skills and take on additional responsibilities. We have become experts in community resource development by finding creative ways to meet growing needs.

Volunteer administration is now a recognized profession that touches virtually all areas of our society. It is

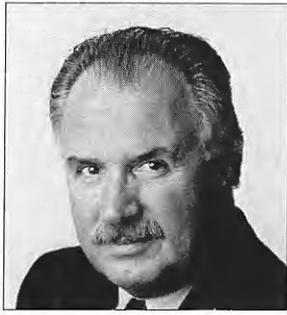
credible as such because it has its own international professional association, its own ethics and standards, a body of knowledge and literature, scholarly research, credentialing and professional education.

Furthermore, as volunteer managers, we now claim the right to participate in planning and policy within our organizations. These administrative decisions often have a direct bearing on the volunteers we represent, and it is therefore essential that we not operate our programs in a vacuum.

Lastly, as leaders of volunteers, we know how much difference we make in the lives of volunteers themselves. Yes, individual citizens often decide to become involved initially because of the “cause” we represent or because of a specific benefit we offer. But they keep returning because we provide a well-managed, energized environment.

No matter what our title or setting, our role of volunteer manager is unique. We may be one-of-a-kind within our organizations, causing us to feel lonely and vulnerable at times. But let us remember that this uniqueness is also the very special quality which allows us to dream... the freedom to try the unthinkable... and the power to make things happen that would otherwise go undone.

Katherine H. Noyes, Program Services Manager for the Virginia Office of Volunteerism, currently serves as President of the Association for Volunteer Administration.



BY JOSEPH A. FERNANDEZ

PRIVATE INVOLVEMENT IN PUBLIC EDUCATION

Corporations across the country are putting their energy where it counts—into our public schools. Business and education have joined forces in over 200,000 working collaborations throughout the United States, involving more than 10 million students. Their investments help to make education exciting, keep students in schools and shape a well-prepared work force.

There are few limits to the creative ways businesses can work with the New York City Public Schools. Private individuals can tutor young people or address whole classes of students. Companies can sponsor career days, host field trips to company headquarters, manufacturing plants, museums, science centers or research facilities. Businesses can sponsor awards, scholarships and grants, or provide stimulating internships for students and teachers. Company marketing departments can help prepare professional materials to encourage parental involvement, and technical departments can help schools use computers to manage and teach.

If you are interested in setting up a public-private partnership, the New York City Public Schools' Office of

External Programs stands ready to help.

Here are some initial steps to help guide your involvement:

- (1) Find out what schools need.
- (2) Assess the interest within your company.
- (3) Choose your level of involvement:
 - Working directly with young people
 - Structural change in a particular school or schools
 - System-wide collaboration
- (4) Target your efforts to focus on:
 - Students
 - Teachers
 - Schools
 - School administration
 - Community
 - System administration
- (5) Choose a school and a program.
- (6) Arrange an initial meeting to establish mutual objectives.

Successful collaboration requires—and inspires—commitment, communication and respect between two of the most important segments of contemporary society—business and education. Your involvement in public education can open a new world of possibilities for you, your company and the young people of our City. Get involved today and make a big difference in the future of New York.

Joseph A. Fernandez is Chancellor of the New York City Public Schools.



BY BETSY GOTBAUM

VOLUNTEERS: THE CORE OF OUR EXISTENCE

New York City Parks & Recreation facilities encompass 26,000 acres, representing 13% of all the land in New York City. The agency is responsible for maintaining 532 tennis courts, 624 sports fields, 872 playgrounds, 32 outdoor and 10 indoor swimming pools, 27 multi-purpose recreation centers, 15 miles of beaches, 13 golf courses, 5 zoos and numerous parkhouses.

Taking care of all this property is an incredible responsibility for Parks' 2,973 employees. Volunteers cannot replace staff, but our 15,000 person-strong volunteer work force does make a tremendous difference. They do a wide array of important jobs—from planting, weeding, and removing litter—to teaching environmental education and working at visitor information centers. Many Parks & Recreation special events, such as “Clean-Up Day” and “You Gotta Have Park,” have become inextricably linked in the public eye with volunteers.

We offer a great range of volunteer opportunities in all five boroughs.

Assignments are available both during the day and in the evening, as well as on weekends and holidays. Volunteers have the option of participating in short-term projects or making more long-term commitments.

Most people forget how often they use parks and how vital they are in our lives. We know that if we maintain a high standard of maintenance in our parks, they are less likely to be vandalized. We also know that if we provide quality programs, more people will use and enjoy parks facilities and feel better about our City. Volunteers are key to all of these efforts, particularly during these difficult times.

Whether a volunteer is planting a garden or helping a youngster learn how to play basketball, he/she is cultivating a sense of community among New Yorkers that improves the quality of life for everyone in the City. The dedication, energy and support of our volunteers is truly motivating and inspiring, and we are grateful to each and every one of them.

Betsy Gotbaum is Commissioner of the New York City Department of Parks & Recreation.



BY LAWRENCE A.
BORTOLUZZI

NON-PROFITS HELP CITY GOVERNMENT WORK

Providing essential public services to nearly eight million New York City residents is no easy task. Only by working in partnership with some 20,000 private non-profit organizations is City government able to assist those New Yorkers in need. In turn, these non-profit organizations rely heavily on volunteers to accomplish the work they do.

Using volunteers at all levels, non-profits operate in fields spanning the spectrum, including pre-natal health care, arts and culture, drug rehabilitation and care for the elderly—both City-wide and directly in our neighborhoods.

The magnitude of work done by non-profits is astounding. In social services alone, the City contracts with them to provide over \$1 billion in services annually. This does not include public resources directed to non-profits for health-related services, extracurricular education activities, and art and cultural exhibitions that contribute so much to the quality of life in New York City. Of course, any public funding also helps leverage the private dollars that support most non-profits.

With intimate ties to their respective communities, non-profits have much to offer: They are credible spokespeople on a myriad of important issues; they provide responsible care and advocate social equity; and they enrich and humanize life in the City.

Hands-on experience enables them to identify specific needs, thereby providing direction for the allocation of public resources. Working in areas such as AIDS or homelessness, they know quickly what approaches work and what don't. This knowledge is used to help

fashion public policy through expert testimony at government hearings at local, state and federal levels.

In contrast to large government bureaucracies, relatively small non-profits can respond quickly to changes in their environment and are able to introduce innovations more easily. Therefore, they often act as proving grounds for new programs and provide models of success for government to replicate.

In addition, non-profits have learned to operate efficiently with limited resources and, as a result, they look to volunteers to augment their staffs. The Brooklyn Museum uses senior citizen volunteers to help catalog their vast collections. "Hospital Audience" volunteer performers entertain bed-ridden children stricken with diseases such as AIDS and leukemia. "New York City School Volunteers" read aloud with students to bolster their confidence. At the Bronx Zoo, volunteer docents lead tours and teach kids about animals and their habitats. And the list goes on and on.

While City government—in its responsibility to all New Yorkers—is enormously appreciative of the roles non-profits play, the challenge is to maximize their efforts by working even more closely with them. Providing greater support under budgetary constraints is difficult, but organizations like the Mayor's Voluntary Action Center (MVAC) are a tremendous help. By interviewing and referring volunteers to over 3,000 agencies across New York City, MVAC helps fuel these unique and essential service providers with the peoplepower they need to get the job done.

Lawrence A. Bortoluzzi is Director of the Mayor's Office of Partnership Programs.



BY DENYSE McALPIN

VOLUNTEERS IN NEW YORK CITY GOVERNMENT

More than 100,000 concerned citizens volunteer their time and talents to New York City government agencies. Although these volunteers address a myriad of issues that impact all of us, we are recognizable by our common aim to bond good intentions with positive change. I say “we,” because as an administrator of volunteers I, too, am in the field of trying to effect positive change.

Volunteers in government are priceless, and the range of services they provide is truly astonishing. Whether it be handling complaints at the Department of Consumer Affairs; teaching valuable work skills to inmates at Rikers Island; serving as friendly visitors to patients at City hospitals; mediating disputes and fostering collaborations among New York City’s diverse ethnic groups; conducting tours at zoos, parks, and museums; or fighting crime as auxiliary police officers; their primary value is to enable various agencies to function in a more efficient, cost-effective manner.

The volunteer administrator is necessary to facilitate the acceptance of

volunteers within the host agencies. Initially, an internal assessment is conducted to identify areas where volunteers can best be utilized. Contact must be maintained with staff and managers as well as the major municipal union, DC-37, to ensure that no volunteer is depriving anyone of paid employment. Contrary to belief, volunteers require no special care or treatment. However, they do require clear direction as to their role within the agency.

As Chair of the Task Force on City Agencies, I lead a group of individuals whose primary responsibility is to administer and coordinate volunteer activity within their particular agency. The mission of the Task Force is four-fold: (1) to maintain statistics on the variety of needs that volunteers fill within municipal government; (2) to promote volunteerism throughout New York City; (3) to increase the professionalism of volunteer administrators within City agencies; (4) to provide leadership in the development of productive volunteer assignments.

Denyse McAlpin is Deputy Director of the Complaint Division of the New York City Department of Consumer Affairs.



BY ROBERT F. SHERMAN

INCREASE THE PEACE VOLUNTEER CORPS

The Increase the Peace Volunteer Corps (IPVC), a one-year old Mayoral initiative in New York City, is a neighborhood resident project involving 1,500 volunteers drawn from all of the City's diverse communities and groups. IPVC members actively participate in the lives of their communities. They work throughout the year to promote and celebrate diversity and the need for mutual respect. Volunteers are trained and available to respond to inter-group conflict and crises which may arise in the neighborhoods of our City.

The Corps is a unique resource to New York: Multi-racial, multi-generational, multi-ethnic and multi-religious, coming from every geographic neighborhood, with a direct link to City Hall and the full range of government agencies. IPVC affirms the belief that people who live and work in a community—who hold a stake in the quality of life locally—can become the most powerful force in improving how different groups share a neighborhood. With the proper technical support, community “insiders” have the deepest knowledge of local problems and can develop the most effective solutions to them.

IPVC members are trained in three areas—cultural sensitivity, conflict resolution and community organizing. This training gives all participants a common starting point for designing and implementing programs which bring diverse sectors of a community

together. Through these training workshops, Corps members come to understand how they can channel their energy to make significant contributions to our City.

The Corps is already uniquely diverse. Members range from 13 to 83 years of age and come from a wide variety of backgrounds. It is this diversity which gives IPVC its strength and keeps its perspective fresh and non-dogmatic. By forming the Corps, Mayor Dinkins took the unusual step of inviting the residents of the City to directly influence inter-group relations in their local areas. Additionally, the Mayor invited this group to address City-wide concerns through public programs, task forces and study groups.

Volunteers with specific interests—such as working with adolescents, creating community murals or running inter-group relations workshops—can design their own programs. Many collaborate with other Corps members to fashion appropriate responses to meet neighborhood challenges. Still others join the efforts of locally-based organizations which work across group lines.

It is the firm belief of IPVC that volunteers with the right training, guidance and access quickly become an integral part of community leadership. As stakeholders and shapers of the process, IPVC members are making a difference.

Robert F. Sherman, Ph.D., is Executive Director of the Increase the Peace Volunteer Corps.



BY FRANCES HESSELBEIN

FROM SUCCESS TO SIGNIFICANCE

Each November the Drucker Foundation gives the \$25,000 Peter F. Drucker Award for Innovation to the non-profit organization with the most creative program or project.

The 1993 Award nomination form contains a message from Peter Drucker that reads:

“Most of the successes we’ve had these last 30 years in tackling social problems in America—educating disadvantaged children, fighting alcohol and drug abuse, rehabilitating youthful criminals, combating cardiac and mental disease—have been attained by non-profit organizations, some of them big and national, some quite small and purely local. Non-profit organizations have been equally successful in improving their own effectiveness by attracting new groups of volunteers, building donor-constituencies, strengthening their boards, and placing experienced business executives into “second” careers. America’s non-profits have, in fact, been the country’s leading innovators.

Innovation is change which creates a new dimension of performance. All non-profit organizations must be governed by performance, not merely good intentions. To do so, they must begin with mission, for the mission defines what results are for any

organization. In the non-profit sector, as in business and government, performance is the ultimate test of an organization. Every non-profit organization exists for the sake of performance in changing people and society.

In the years ahead, America’s non-profits will become even more important. As government retrenches, Americans will look increasingly to non-profits to tackle the problems of a fast-changing society. These challenges will demand innovation—in services and in non-profit management.”

In the 1990s, there are a large number of serious problems affecting all of us. Never has there been a greater need for the services of approximately 20,000 non-profit organizations in New York City and more than one million nationwide. At the same time, there has never been a greater opportunity to utilize volunteers to change lives and build cohesive communities.

Almost daily, we hear about highly successful professionals who are finding lasting satisfaction and personal fulfillment through their volunteer work. At the Drucker Foundation, we have a wonderful phrase—“from success to significance”—which captures this spirit.

Frances Hesselbein is President and Chief Executive Officer of the Peter F. Drucker Foundation for Nonprofit Management.



BY CHARLOTTE V.M.
OTTLEY

BROADCASTERS GIVE THEIR TIME TO VOLUNTEERS

Media, in particular, have taken the lead in volunteerism. During the last few years when a depressed economy created joblessness and desperation, one would think that the spirit of people willing to help each other would have been dampened. In fact, just the opposite has occurred.

There are numerous instances of how media have made a measurable difference through positive examples among their employees. Also, media have been successful through strategic use of their resources in motivating people to care enough to share their most valuable commodity: TIME.

For example, in 1990 WNBC created a volunteerism campaign that has been unrivaled to date. Through a cooperative relationship with the United Way of New York and the Mayor's Voluntary Action Center (MVAC), WNBC's on-air talent and staff launched a year-long campaign appealing to the hearts of their viewers to "Volunteer! Do It For New York! Do It For Yourself!"

In addition, a hotline was created and managed by volunteers. Reportedly, both the individual United Way agencies and MVAC's telephone inquiries increased by over 30% with

requests from companies and individuals eager to volunteer.

Major corporations and civic groups have been inspired to develop and execute substantive volunteer efforts. And, most importantly, attitudes about volunteerism have become a positive alternative to the negative economic climate that still faces the New York area.

Certainly these examples are not unique to one broadcaster. Such volunteer campaigns are characteristic of many efforts made by stations across the country to demonstrate their commitment to their communities and to their employees. Public-private partnerships such as these have proven to be an effective catalyst for volunteerism.

Whether it is air time given to public service announcements or substantive outreach projects, broadcasters have clocked countless hours of donated air and human resource time to volunteer efforts... and, the clock is still ticking. Giving is caring and we show it every day. We make volunteering a part of our commitment to our viewers. We make it a part of our lives.

Charlotte V.M. Ottley is Director of Public Affairs for WNBC New York.



©Jose Pelaez

BY CESAR RIVERA

FIGHTING MORE THAN FIRES

My first experience with volunteerism permanently changed my life. I joined 15 other firefighters to serve as a volunteer with the American Red Cross in Puerto Rico during the aftermath of Hurricane Hugo. I quickly realized that some of the most important functions at disaster relief operations involve one-on-one interaction with the people affected. I also realized that firefighters, by their very nature, could make a profound difference to disaster victims during the crucial recovery process. It became apparent that we needed a formal program to recruit, train and enable many more firefighters to be available for volunteer disaster assignments.

Through hard work, careful planning and unwavering determination, the Disaster Assistance Response Team (DART) was born. DART, a cooperative effort between the American Red Cross in Greater New York and the Fire Department of New York, enables firefighters to use their vacation time to respond to disasters locally and nationally. The Red Cross provides the training for this volunteer program at no cost to New York City taxpayers.

DART has responded to floods in Puerto Rico and Connecticut, as well as to devastating hurricanes in Hawaii, Louisiana and Florida—where many thousands are still struggling to put

their lives back together. Several DART members have already returned to South Dade, Florida for their second three week tour of volunteer duty. They have proven over and over again to be tireless and compassionate relief workers.

These firefighters' lives have been permanently changed through their volunteer experiences. At the relief operations, they are no longer emotionally protected, salty firefighters. These volunteers experience tender moments when they "care so much that it hurts." This is how some DART members described it:

Mike Leddy, Bronx Firefighter...

"We got a lot of work done, but there were times when you had to just look around. I had to choke back my tears. I'll gladly do it again."

Richard Nogan, Brooklyn Firefighter...

"You couldn't believe that this was America; naked babies with no Pampers® following their mothers to get bottled water. I thought about my family. How lucky I am."

Responding to disasters as DART volunteers exposes us to all types of racial and ethnic backgrounds. This interaction undoubtedly promotes goodwill and understanding between all people. But most important, the program demonstrates that people are still willing to pitch in and pull together during times of great stress.

Cesar Rivera, a Bronx firefighter for the past 11 years, is founder and Chairman of the Disaster Assistance Response Team (DART).



BY MITZI BHAVNANI

PUBLIC SERVICE: THE VOLUNTEER IN CULTURAL INSTITUTIONS

Volunteers in New York City's cultural institutions, both large and small, offer vistas into the unknown, open doors to joy, wonderment and awe, and touch and nurture the human spirit. They help make large institutions friendly and inviting, smaller sites warm and caring. These volunteers are trustees, advisory council members and direct service providers. Among the many places they work are in libraries and archives, historic sites, museums, parks, the performing arts, broad-casting, zoos, aquariums and botanical gardens. Increasingly, these volunteers reflect New York's diversity. Through their contacts within the community, they identify unmet human needs and are advocates for relevant programming to stimulate participation by new audiences.

Cultural institutions reach out to schools and universities, hospitals, and to senior citizen and rehabilitation centers. Volunteers work closely with all of these groups. Because metropolitan area cultural institutions bring millions of dollars to the City, volunteers play a role in stimulating New York's economy. Volunteering in interpretive and other public programs, with visitor services, at information and membership desks, in shops, behind-the-scenes in research and administrative offices, with collections and exhibitions, fund-raising, gardening and clean-up, maintenance and restoration, and outreach visits into the community are only samples of the many areas in which these volunteers work. They volunteer during the day, in the evenings, and on weekends and

holidays. New Yorkers who come in contact with them are educated and stimulated by people who feel a sense of commitment to the institution they serve and to the City they love and who, through public service, wish to contribute to the well-being of others.

Volunteers deserve dedicated leadership wherever they work. The effectiveness of the paid or unpaid volunteer administrator in a cultural institution is key to channeling enthusiasm and energy into high quality programming. Appropriate recruitment, screening, detailed job descriptions, orientation, training, placement, recognition of the individual volunteer, and evaluation of program results are essential to this task. The best volunteer programs demonstrate a sense of teamwork between volunteers and paid staff to support the mission of the cultural institution in the community. The new as well as the experienced volunteer administrator seeks continuing professional development and networks with colleagues—including those in other sectors of public service—in order to strengthen professional practices throughout the field of volunteer administration.

The need for public service by volunteers in the cultural life of New York City and the nation is unquestioned. Volunteers in cultural institutions are champions of hope over despair, joy over sorrow. Their contributions of time, interest and talent enrich the life of the City for the benefit of all New Yorkers.

Mitzi Bhavnani, former Director of Volunteers at the American Museum of Natural History in New York City, is Co-Chair of Region II of the Association for Volunteer Administration and a board member of the American Association for Museum Volunteers.



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BY RHODA WHITE AND
CHRIS KENNEY

IT'S MORE THAN A JOB

When we were approached to collaborate on an article about AIDS and volunteerism, we discussed why we were involved in this work. And what keeps us going. We agreed that it is more than compassion and caring, but a passion, commitment and understanding of the work that can be accomplished through the involvement of volunteers.

Volunteers organized what we now know as Gay Men's Health Crisis and many other groups in Los Angeles and San Francisco. One can trace the development of such organizations to predominantly white gay men who formed groups and started buddy programs to help those who were HIV positive—including friends, family, lovers and themselves. The more formal and better-funded organizations were a result of these efforts, and their commitment gave rise to political activism.

The role of volunteers has grown to encompass AIDS education and prevention in schools, shelters, corporations, and other places of business. Volunteers also establish and coordinate advocacy groups and street outreach projects where they distribute condoms, bleach kits and safer sex literature.

Quoting from Dorothy Heights' book, *And Still I Rise*, "We have to improve life, not just for those who have the most skill and those who know how to manipulate the system. But also for and with those who often have so

much to give but never get the opportunity." Volunteer agencies in New York City, and in particular Bronx AIDS Services, are experiencing an influx of disenfranchised people who want to volunteer. This pool of potential volunteers, many of whom are former substance abusers who spent time in prisons and shelters, includes a large number of individuals from the African-American and Latino communities. These two groups have never been perceived as playing a significant role in organized volunteerism. In fact, their contributions have been enormous.

As an agency that provides services for lesbian, gay and bisexual youth, Hetrick-Martin Institute recruits not only what has been perceived as the "traditional" volunteer, but also recruits adult lesbian and gay people who are then trained to work with young people. Volunteers at Hetrick-Martin provide outreach, mentoring, counseling, administrative assistance and advocacy.

As members of the Mayor's Voluntary Action Center's Task Force on AIDS, we have had the unique experience of networking and sharing strategies for volunteer recruitment, retention, training and program development.

Our commitment as volunteer administrators and citizens of the world is to mobilize volunteers to join forces against HIV/AIDS.

Rhoda White is Director of Volunteers at Bronx AIDS Services.

Chris Kenney is Volunteer Coordinator at Hetrick-Martin Institute in New York City.



BY ALLAN LUKS

BIG BROTHERS/BIG SISTERS OF NEW YORK CITY

For nearly 90 years, Big Brothers/Big Sisters of New York City has been helping to secure our City's future by providing guidance and direction to young people coping with the confusion and hardship associated with growing up.

The agency does this by matching children from single-parent families with volunteers who spend time with them on a regular basis. These caring volunteers serve as positive role models while offering advice, constant support and lasting friendship. The agency's services are offered at no cost to parents.

The goal of Big Brothers/Big Sisters is to prevent at-risk children from involvement in drugs, crime and teen pregnancy, while giving them a chance at a happy, productive life. Studies have shown that Big Brothers/Big Sisters of New York City is one of the most successful programs in enhancing children's self-esteem, reducing juvenile delinquency and improving school performance. Research shows that over 80 percent of youth matched by the agency keep out of trouble, stay in school and earn better grades.

More and more we see that one-to-one involvement does work. But critical to our efforts in making a real difference in our City's youth is our ability to reach more children, find more volunteers, and maintain the staff required to screen, train and supervise these matches. Today, we need to get people to help our City's children at unprecedented levels because they—and all of us—are facing unprecedented challenges.

All Big Brothers/Big Sisters volunteers have a common bond: They have a strong desire to reach out to a child who needs extra love and attention. By doing so, these volunteers feel better about themselves.

Big Brothers/Big Sisters of New York City has launched four new programs over the last year to respond to the urgent needs facing us: (1) a Local School To Local Worksite Partnership Program links employees at New York City corporations in one-to-one relationships with children from nearby middle schools; (2) a Precinct Partnership Program reaches out to young people who have become involved in illegal activities and helps troubled youth before they commit more serious crimes; (3) the Metropolitan Center for Training and Education offers courses and workshops that help other youth service organizations throughout the City to establish their own youth-adult matching programs; (4) a Waiting List Program enables boys and girls who wait many months before they are matched with a Big Brother or Big Sister to make the time go faster by giving them something special to look forward to each month.

Big Brothers and Big Sisters are much more than companions for children. They are true friends—surrogate relatives—who become deeply involved in children's lives. By sharing their own experiences and exposing their "Littles" to new activities and different neighborhoods, Big Brothers and Big Sisters open new worlds and possibilities for our City's young people.

Allan Luks, Executive Director of Big Brothers/Big Sisters of New York City, is the author of four books on health and social issues.



BY JOAN K. DAVIDSON
AND SUZANNE DAVIS

WHY FOUNDATIONS SHOULD SUPPORT VOLUNTEERISM

With demands upon limited foundation resources increasing as the country struggles to pull itself out of the economic doldrums, philanthropic agencies today are pressed more than ever to get the most out of every foundation dollar. One way to do this is by supporting programs that encourage volunteerism.

Philanthropic dollars stretch when donated labor helps projects get off the ground. It is for this reason that budgets which reflect donated labor, services and materials are looked upon favorably by foundations.

Foundations supply funding when they can, and now and then their executives assume a leadership role in a project. In this way, foundations can encourage volunteerism by example.

One such case is the CLOTHING BANK: New Clothes for the Homeless, a program of the Mayor's Voluntary Action Center launched in 1986 with generous assistance from The J.M. Kaplan Fund. This has become MVAC's largest and most successful program. Suzanne raises the

funds for the CLOTHING BANK and provides public relations and other assistance to this low-budget program in which volunteers leverage some \$5 million a year in contributions of new clothing for the needy.

Almost everyone involved is a volunteer who is eager to pitch in. This is the main reason why the CLOTHING BANK's budget is so low. The teenage City Volunteer Corps (CVC) members sort, inventory and pack the donated clothing for distribution; retired business workers solicit clothing donations; and formerly homeless workers are hired for some of the few paid tasks—all of whom take great pride in their work. This is a stellar example of how to get more "bang for the buck," and The J.M. Kaplan Fund is proud to have supported this MVAC program for the past seven years.

Volunteerism enriches the community and adds immeasurably to the lives of those who give their time and talents. May more foundations support it!

Joan K. Davidson is President of The J.M. Kaplan Fund.

Suzanne Davis, former Executive Director of The J.M. Kaplan Fund, is founder and Co-Chair of MVAC's CLOTHING BANK: New Clothes for the Homeless program.



BY KEVIN BRABAZON

INTERGENERATIONAL VOLUNTEERING

Intergenerational volunteering is becoming increasingly “fashionable” as youth and elders discover all they can offer to one another. The New York State Intergenerational Network (NYSIgN) has identified over 500 organizations providing intergenerational services throughout the State, some of which have existed for over 25 years. The foster grandparent programs are among the oldest and have a rich tradition of engaging senior citizens in providing care and attention to seriously at-risk infants and children.

Other initiatives, such as the Retired Senior Volunteer Program (RSVP) and the School Volunteers Program, as well as many senior citizen centers, have also recognized the caring, wisdom, life skills and experience that older adults have to offer children and families. They provide support to mothers who give birth at Rikers Island, children who are left behind in school, children with disabilities, families that are at-risk of having a child placed in foster care, boarder babies, children born drug addicted or HIV positive, teen parents, and many more young people in need.

Young people have also been getting more involved in providing a wide variety of services to older adults,

especially with the current movement toward national service. At-risk and mainstream youth grow in self esteem, confidence and responsibility as they see the value of their service to others. Older adults benefit from their vitality and the service received, such as shopping, homebound meal delivery, recreation assistance, and occupational and physical therapy. Some homebound elderly are able to maintain their independence due to the services they receive from young people, while those who are institutionalized benefit from an improved quality of life. Many rich and important friendships develop as life stories are shared, and different generations and cultures learn about each another.

Arts programs and oral history projects also enrich the lives of both young and old as they explore their creativity, relationships and identity. Reminiscence and living history enhance mental wellness, historical learning and intercultural sharing.

As the numbers of at-risk children, families and the elderly continue to increase, we can expect a corresponding expansion of intergenerational programming through the year 2000 and beyond.

Kevin Brabazon is Director of the Intergenerational Program operated by the New York City Department of the Aging.



BY LILLIAM BARRIOS-
PAOLI

THE LEARNING COMMUNITY

Literacy Volunteers of New York City (LVNYC) is a community of adults who teach and learn from each other in a partnership of students, volunteers and salaried staff. This partnership is as unique and dynamic as New York City itself.

Volunteers work in all areas of the organization. Each year, they provide 25,000 hours of free, basic literacy instruction for adults reading below the sixth grade level. LVNYC has been able to develop over 38 different jobs that volunteers perform, thus greatly expanding the amount and quality of services we can provide for adults learning to read and write. These jobs range from reading and writing tutors to recording and resource teams, math instructors, intake counselors, recruiters, etc.

Many of our 495 volunteers are employed by the corporations that donate our space. We use the already honed talents of volunteers wherever possible—e.g. the publishing capital of the world affords us expertise in

producing our own Readers House books as well as providing us with in-kind donations of printing, paper, etc.

The 24-hour world which is New York City requires that work spans the morning and evening schedules of students and volunteers. For individuals whose schedules are sporadic but care deeply about literacy in our City, LVNYC affords the opportunity for volunteers to make meaningful and rewarding contributions by mail, fax and phone.

Volunteers come to us with a variety of motivations, but the overwhelming drive seems to be a need to effect change. No one volunteers to do anything but an excellent job. This means that supervision, evaluation and training need to be provided in a timely, direct and supportive fashion. LVNYC's salaried staff comprises a strong foundation on which volunteers and students can build relationships most conducive to learning vital literacy skills.

Dr. Lilliam Barrios-Paoli is Executive Director of Literacy Volunteers of New York City.



BY MAUREEN F. CURLEY

DON'T RETIRE A LIFETIME OF EXPERIENCE

Retiree volunteerism is alive and well, and nowhere is that more apparent than in New York City. The Retired Senior Volunteer Program of the Community Service Society (CSS/RSVP) has 10,000 active volunteers in 600 non-profit agencies throughout the five boroughs.

RSVP's two key objectives are to enrich the lives of older people by enabling them to help others, and to assist public and non-profit agencies and licensed health care facilities in addressing urgent social needs. RSVP believes that the talent and experience of older people must be mobilized as part of the solution to our City's problems.

For older people, volunteering offers an opportunity to acquire new skills, share life experiences, begin a second career, devote time to an interest or hobby, enlarge their circle of friends, learn about social issues, and become involved in their community in a meaningful way. Time and time again, RSVP volunteers comment that what they get out of their work far exceeds what they give.

RSVP volunteers use puppetry to educate children about safety/fire prevention and the dangers of substance abuse. They help their peers by delivering meals to the homebound,

sharing conversation with nursing home residents, and serving as tax counselors for low income elderly. They tutor prison inmates, design and sew toys for homeless children, serve as special advocates for children in family court and adults in housing court, and provide respite care for families affected by HIV/AIDS. A special RSVP initiative, ACES (Advocacy, Counseling and Entitlement Services), places volunteers in hospitals and community agencies to help low income and elderly people obtain the government benefits and entitlements for which they qualify.

For community organizations, RSVP offers technical assistance in recruiting volunteers, developing volunteer assignments, and arranging for training and ongoing supervision. Particular attention is given to developing assignments which are challenging and foster a leadership role for the older volunteer. RSVP also works with older adult program directors who wish to make group volunteer opportunities available to their members.

Since 1971, RSVP has been part of ACTION, the federal domestic volunteer agency, and is part of a network of over 750 RSVPs across the country.

Maureen F. Curley is Director of the New York City chapter of RSVP.



BY HENRY A. MEER

A FRESH START IN LIFE

When I became involved as a volunteer at Fresh Start, a program designed to teach culinary skills to prison inmates, I didn't know what to expect. Prison was a scary thought, but Rikers Island turned out to be anything but scary. I may have taught the inmates a little about cooking, but they've taught me a lot about people. James Baldwin once wrote, "The day that I thought I was lost, the dungeon shook and my chains fell off." I'm a chef, and I cook largely for rich people. I'm sure most of them think of Rikers Island as a dungeon, and I can understand that. Yet as soon as I walk in, I feel my chains fall off.

I love New York. I grew up here and have gotten more out of this City than I could ever give back. It's impossible not to be aware of how much suffering, stress and intolerance there has been over the past ten years. It's not much of an underestimation to

say that in many ways, it's been a disastrous time.

But New York always amazes me. What gives one hope is the incredible courage, diligence and devotion of all the overworked and underappreciated people who volunteer in AIDS units, shelters, schools, fire and police departments, and anyplace else where someone makes a difference. Just when you want to give up, you meet or learn about someone who (usually against all odds and most often with incredible grace) is changing people's lives. The truth is that they are a constant inspiration.

The Fresh Start program gives men their lives back and allows them to think of themselves as worthwhile, productive and dignified people. They are the shining stars that light up the faces of volunteers across New York City. This light is the beacon of hope that we all desperately need.

Henry A. Meer, sous-chef at the world-renowned Lutece Restaurant in New York City, was honored by the Mayor's Voluntary Action Center during 1992 National Volunteer Week.



BY GERALDINE A. WARREN

OPEN HEARTS

It is my privilege to work at the Neighborhood Center for Homeless People (NCHP) with nearly 200 volunteers who channel their efforts toward making a significant difference in the plight of the homeless. The statistics are frightening: The number of homeless people is rapidly rising, with children making up a substantial percentage of the population.

I feel that some people are tired of seeing panhandlers and people sleeping on the streets; many just don't know what to do about homelessness; and still others believe that the homeless have given up and have no desire to improve their lot. However, there are many homeless people who are desperately trying to put their lives back together. We have a lot of work ahead of us if this is going to happen.

When I hear people say "New Yorkers don't care," I know in my heart that they're wrong. We would

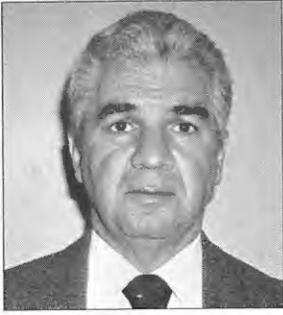
not be able to offer the programs at NCHP without them, including our literacy program which is run completely by volunteers.

One client came to this program and just wanted to sit on the couch. An NCHP volunteer started to talk to him and found out that he had never been to school and was functionally illiterate. She then began to work with him every day after her full-time job. Today he can read and write. There was another client who was also reluctant to join the group. Eventually he did, and he's now going for a GED.

NCHP volunteers also coordinate many of our other programs and services, such as job readiness, writing skills, psychiatric care and friendly visiting.

In short, volunteers listen and learn, and really do make a difference in the lives of homeless people in New York City and throughout the United States.

Geraldine A. Warren is Director of Volunteer Services at the Neighborhood Center for Homeless People in New York City.



BY MICHAEL S. GENOVESE

SERVICE LEARNING AS A VEHICLE FOR EDUCATION REFORM

There is much talk these days about education reform as our schools reflect the struggles and problems of our neighborhoods and families. School officials, teachers and staff do their best to address these issues. Government is somehow expected to come up with a plan and funding for education reform. Many of our youth are distracted in so many materialistic ways that they cannot stay focused on school and education. The end result of all these factors leads many people to view the education system as helpless and unable to make a difference. Not so!

In my experience with youth and secondary education for the past 25 years in the New York metropolitan area, I see a different scenario. During this time there has been a growing movement of "service learning," particularly in our high schools. This movement has the potential to bring about education reform because it engages youth and makes education relevant.

What is service learning? Service learning is a method by which young people learn and grow through active participation in organized service aimed at meeting community needs. It is easily integrated into the students' academic curriculum by requiring that they think, speak, and write about their service activities. Service learning provides young people with opportu-

nities to use newly acquired academic skills and knowledge in real life situations in their own communities. It enhances what is taught in school by extending student learning beyond the classroom and into the community, thereby fostering the development of caring for others.

How does service learning engage youth in the New York City public schools? In the spring of 1992, more than 140 high schools responded to a service learning survey conducted by MVAC's Task Force on Student Volunteers. The schools responded with a comprehensive listing and description of 222 service learning projects, including volunteer activities and work-study programs.

This survey also gives evidence that our youth are involved in an "inclusive" service ethic in which diversified and multicultural youth gain better understanding of themselves and their communities. These young people discover that service learning involves working together to solve problems. Service learning also helps break down barriers between people, encouraging our youth to interact with, care about and respect each other. They are taught to serve the common good by making them "own" the problems of their neighborhood. This, indeed, is true education.

Michael S. Genovese is Director of the Community Service program at Holy Cross High School in Queens.



BY KIMBERLEY
STROTHER PRYOR

CORPORATE VOLUNTEERISM - PAST, PRESENT & FUTURE

Corporate volunteerism in the United States began during World War I when businesses loaned their employees to knit clothing for the troops and roll bandages for the Red Cross. From those initial efforts corporate volunteerism and social responsibility have grown to become an integral part of doing business. In fact, corporations are viewed as members of the society-at-large and use many of their diverse resources to improve their communities.

Community involvement and enrichment is indeed in the best interest of corporate America. A healthy society enables businesses to sell their products and services and to hire qualified employees. When corporations join forces with non-profit organizations in their community, most often the result is a program which effectively meets the needs of both.

In New York City, corporate volunteerism is a partnership among businesses, non-profit organizations and City government. This partnership began nearly 20 years ago when the Mayor's Voluntary Action Center (MVAC) saw a growing number of corporations with existing employee volunteer programs or an interest in establishing one. Thus, Corporate Volunteers of New York (CVNY) was formed. Its mission was—and still is—

to promote and expand corporate volunteerism and to provide technical assistance and training to corporations interested in starting volunteer programs.

Today CVNY has more than 50 member organizations which include the largest and most influential corporations in New York City. CVNY holds monthly meetings to share ideas and to gain new information. Participating companies are kept abreast of national issues relating to volunteerism and learn to adapt their programs to remain most effective for their employees and their communities.

Through established programs and special events, corporations dispatch thousands of employee volunteers into New York City's neighborhoods. They teach and tutor children, serve food to the hungry and visit the elderly. They renovate low-income housing, comfort the sick and beautify our parks. The opportunities are endless.

As we move toward the next century, we continue to confront some of the same problems and issues. No doubt, we'll encounter new ones. If corporations, non-profit organizations and city governments continue to work together to promote and actively support volunteerism, we'll make our world a better place.

Kimberley Strother Pryor, Manager of Corporate Relations at Equitable Life, currently serves as President of Corporate Volunteers of New York (CVNY).



BY PAUL SHECHTMAN

AN ALTERNATE SENTENCE

On January 13, 1992, the New York County District Attorney's Office, with the cooperation and support of the Criminal Court of the City of New York, established an Alternate Sentence Office. All misdemeanants sentenced to community service as an alternative to incarceration are now referred by this central office to participating City agencies.

Sentences range from one to ten days, with defendants performing manual labor or clerical work. Participating organizations include the Treatment Readiness Program and the following City agencies: Mayor's Voluntary Action Center, Department of Corrections, Police Department, Human Resources Administration, Department of Parks and Recreation, Department of Transportation, and New York City Transit Authority.

The Alternate Sentence Office is staffed by two coordinators and a paralegal from the District Attorney's

Office. In addition to assigning participants to agencies, the coordinators convey to the court whether a defendant has successfully completed his/her community service. If a defendant fails to perform the requisite service, the coordinators notify the court and request that the defendant's case be restored to the active list.

In 1992 the Alternate Sentence Office interviewed and referred 13,259 defendants, 783 of whom were sent to the Mayor's Voluntary Action Center.

The District Attorney's Office is very pleased with this cost-effective program in which misdemeanants who violate the law are now required to give back to the community. An added advantage is that participants learn first-hand that even relatively minor infractions are appropriately punishable. Clearly, the Alternate Sentence program is beneficial to both defendants and the community at large.

Paul Shechtman is Counsel to the District Attorney for the County of New York.



BY LINDA TAKOURIAN

VOLUNTEERS IN HOSPITALS: A VITAL LINK!

The demand for volunteer services in the New York City Health and Hospitals Corporation (HHC) is so great that 6,000+ individuals currently assist our patients and staff to improve the quality of care that each facility offers.

Over the years volunteers have worked in several areas to lend a helping hand. Some of the ongoing programs include Foster Grandparents, Computer Training, Well-Baby Care, Victims of Serious Trauma, Child Life, Rape Crisis Intervention, Emergency Room, etc. Volunteers are also giving their time and services in gift shops, chapels, libraries, laboratories and blood banks, as well as in therapeutic, recreational and rehabilitation facilities. Furthermore, volunteers provide much needed bilingual services and assist with fund-raising and the creation of new patient programs. It is easy to see why hospital volunteers are a vital link!

The volunteer departments open new frontiers of knowledge and opportunity. They help to develop new affiliations that would not otherwise be available. Through our health career programs and special assignments, many young people have been motivated to become health care professionals, doctors, nurses, technicians and therapists. Many have come back to work as employees in various areas of our hospitals.

Our primary focus is to enhance the quality of life of our patients/residents by improving the efficiency of the HHC Department of Volunteer Services.

Hospital volunteers have a sincere interest in the social and emotional needs of patients. The individualized attention they offer becomes an essential part of treatment. This is how volunteers play an important role and why they are a vital link!

Linda Takourian is Director of Volunteers at Coler Memorial Hospital on Roosevelt Island.



BY RONALD WHITTAKER

VOLUNTEERS AT THE NEW YORK CITY DEPARTMENT OF TRANSPORTATION

Safety City, a program of the New York City Department of Transportation, is a comprehensive traffic safety education strategy. This program helps children learn how to make safer decisions when they cross streets, ride in cars and drive bicycles. The “learning-by-doing” curriculum used at Safety City keeps students looking, listening, talking, touching and examining. As active participants in the education process, the children internalize behaviors at an early age which will help keep them safe for a lifetime.

The Safety City Program uses outdoor and indoor learning environments. The indoor traffic safety learning center is a regular classroom. Children watch videos, create safety artwork and explore safety concepts with a safety instructor. They participate in real traffic situations in a simulated street environment that includes intersections, pavement markings, traffic and pedestrian signals, street signs and other “street furniture.”

The Safety City staff is supplemented by a diverse group of volunteers. For the past two years the USA Missions, an arm of The Church of God in Christ Mennonite, has supported our program with volunteers.

Parents as well as interns from high schools and colleges have also served as volunteers since the program’s inception. They offer students individual assistance with reading materials, puzzles and pedestrian safety drills. The City Volunteer Corps and other Department of Transportation and Department of Health employees complete the Safety City Team of volunteers. Their assignments include serving as coordinator assistants and certified puppeteers, among others. All volunteers continuously receive formal traffic safety training from members of the Department of Transportation Safety Education staff.

Since the opening of Safety City in March 1990, volunteers have taught over 2,200 children in Central Harlem. These volunteers are invaluable to the daily operation of the program. Their patience, cooperation and enthusiasm have enhanced each child’s experience.

The children of Harlem’s Community School District Five, their teachers, safety instructors and the Safety Education staff look forward to our volunteers’ continuing involvement with the Safety City mission to prevent injuries and to save lives.

Ronald Whittaker, Program Coordinator for the New York City Department of Transportation, is presently responsible for the operation of the Safety City Program in Upper Manhattan.



BY BEVERLY ISRAELY

VOLUNTEERS AT PHOENIX HOUSE

Phoenix House, the nation's largest private, non-profit drug abuse services agency, has been helping people reclaim their lives for the past 25 years. Phoenix House views drug abuse as a symptom of a larger problem and believes that successful treatment involves every facet of a person's life, including family and peer influences, education, and social behavior. Volunteers are a vital part of our community, enriching the lives of Phoenix House residents in a great number of ways. Our volunteer program includes workshops for residents in literacy, administration, art, creative writing, cooking and singing.

Volunteers enable residents to broaden their horizons in a variety of ways. While treatment at Phoenix House involves education and training, as well as individual and group counseling, it is through volunteers that residents are encouraged to explore other areas of life. For example, we have a volunteer who teaches an art class to adolescents in our high school. For many of the students, artistic creativity allows them to express themselves in new and positive ways. The Phoenix House Choir, also led by a volunteer, frequently performs at special events. Last year the Choir sang the national anthem for "Phoenix House Day at Shea Stadium" at a

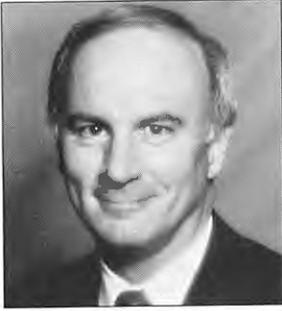
New York Mets game and performed at the annual Phoenix House graduation. A cooking class taught by a volunteer at one of our facilities resulted in a cookbook for in-house use.

In order for adult residents to take advantage of the extensive educational and vocational opportunities available at Phoenix House, they must be able to read above the sixth grade level. To help those whose reading is not at this level, semi-weekly literacy classes are run at Phoenix House through a joint initiative with Literacy Volunteers of New York City.

Phoenix House has received national recognition for its volunteer efforts. One of our volunteers was honored by President Bush with a Points of Light Award for his efforts in teaching culinary arts to adolescents. The Phoenix House Volunteer Program also received the 1991 Eleanor Roosevelt Community Service Award from Governor Cuomo.

Volunteers help residents who are working their way toward living drug-free lives, teaching them skills they will need once treatment is complete. Just as important, these volunteers help residents to raise their self-esteem by providing an avenue for them to explore new interests.

Beverly Israely is Director of Volunteers at Phoenix House.



BY C. VIN HOEY

CORPORATE VOLUNTEERISM — UNFINISHED BUSINESS

Watts, Newark, Detroit, Washington, D.C., and New York—inner cities burned in the late 1960s amid growing consciousness that America's promise of opportunity had not been sufficiently shared. Many individuals heeded calls to volunteer. Many companies began to see that they had to earn the right to operate and grow.

Based on an all-volunteer pilot program at Exxon Corporation in the late 1960s, the company sponsored an effort to promote and facilitate employee volunteer services in the community. It was an idea whose time had come. In March 1971, Exxon hosted a luncheon for coordinators of the few existing corporate volunteer programs and representatives of several other companies. One attendee agreed to host another such exchange the next month. The Corporate Volunteer Coordinating Council, [now known as Corporate Volunteers of New York(CVNY)], was launched and has been operating since. Early leadership came from Charles Ballard of Chase Manhattan Bank and David Gardner of Celanese. A special debt is owed to Winifred Brown, Executive Director of the Mayor's Voluntary Action Center (MVAC), and to Rita Lambek, former Director of the Federation of Protestant Welfare Agencies, who served as mentors and helped hold CVNY's fledgling efforts together.

The Council's basic objectives have always been to: (1) help strengthen existing corporate volunteer

programs through exchanges of information and skills development; (2) involve additional companies; (3) provide a forum for community agencies; and (4) seek opportunities for public-private volunteer partnerships.

As French visitor Alexis de Tocqueville observed in 1831, "It is difficult to imagine what American life minus its volunteers would be like." While our service ethic is strong, many do not volunteer because they do not know how to put their concerns into action or have not been persuasively asked—thus, the need for voluntary action centers and corporate volunteer programs.

While volunteering takes individual initiative, substantial teamwork is required. What I find most inspiring is not that the CVNY founders began a relay, but that the torch has been passed to succeeding CVNY officers and within member companies during the past two decades. With the encouragement of the Points of Light Foundation (formerly known as the National Volunteer Center), 50 companies currently participate in CVNY and there are now corporate volunteer councils in 60 cities with more than 1,300 business members.

Our challenge is to engage greater numbers of participating businesses and corporations to work in cooperation with community agencies and governments. Excellent models exist and the need for volunteer service is massive. Let's share experience and pick up the pace.

C. Vin Hoey, worldwide Marketing and Employee Communications Manager for Exxon Chemical Company, is the co-founder of CVNY.



BY BRITTNI BOYD

VOLUNTEERISM: TAKE A LITTLE, GIVE A LOT BACK

Volunteerism is an excellent way for me to give back to my community.

When I say give back, I don't mean it in the literal sense, but in a way that I can touch the lives of those around me.

Since I have established myself as a capable student, with much help along the way, it is only fair that I use my skills to help others.

By networking through the public schools and day care centers, I am able to decide where my services are most needed. It is important to start shaping young minds at an early age. I have diligently worked with three- and four-year olds during this past year. When they see me, they realize that it is possible for them to become bright,

articulate young men and women. I am proud to be a part of their experience.

During my junior high school years, I also assisted my fellow students in a peer-tutoring program where I was able to work with them on a one-to-one basis. This created a more comfortable atmosphere because they thought of me as an equal, not as a teacher or another authority figure.

Some people look at community service as a burden—just another way to fulfill graduation requirements. I believe it is beneficial to me as well as to the community. The community benefits from my service, and I am able to maintain focus as to where I started and where I am going.

Brittini Boyd (shown above with Katie Couric of NBC's "Today" Show), is a ninth grade honor student at the Trinity School in New York City.



BY ALICE BOLES OTT

THE VOLUNTEER AS ADVOCATE: BEING A VOICE FOR CHILDREN IN FOSTER CARE

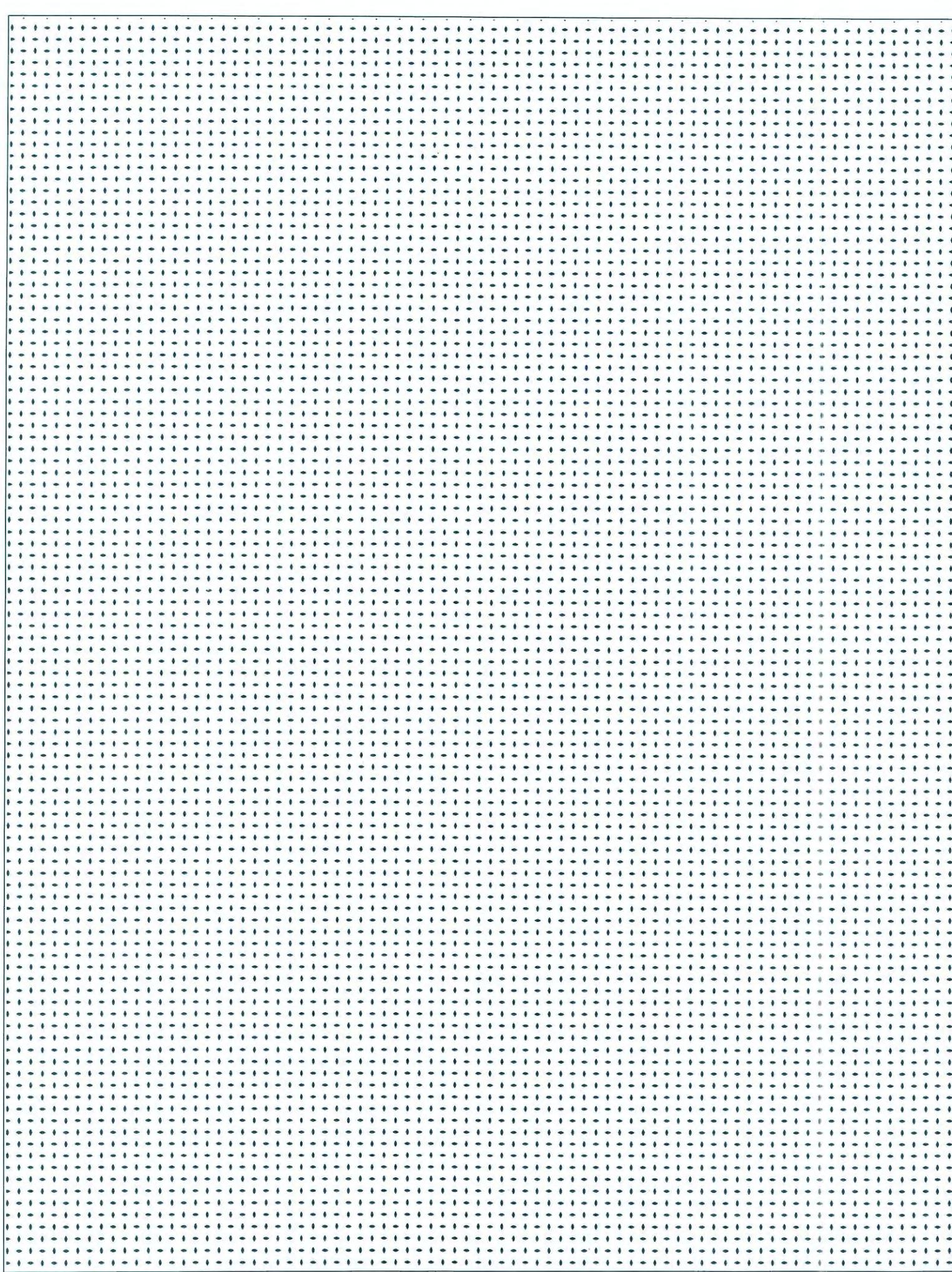
New York City/Court Appointed Special Advocates (NYC/CASA) is a child advocacy program using community volunteers, trained and supervised by a professional staff, to serve as a voice for children's interests during family court proceedings. For 13 years, NYC/CASA volunteers have provided family court judges with independent assessments of cases of children placed in foster care. These volunteers monitor parental and foster care agency compliance with court orders. Furthermore, CASA presents the court with reports containing background information on each child's living situation in order to assist the court in evaluating the permanency plan for that child. CASA makes sure that the goal of expeditiously finding a stable, loving, permanent home for each child in foster care is realized. With over 50,000 children in the grips of an overloaded and overwhelmed system, CASA's watchfulness has never been more important.

Why volunteer advocates? Isn't advocacy a task for professionals? Why would a judge listen to a volunteer? These questions crop up frequently. And the answers describe CASA's philosophy and mission. Volunteers come to CASA with a wealth of experience and a variety of cultural backgrounds. As diverse as these volunteers are, they share a commitment to New York City's children that is extraordinary. Because they are volunteers, CASA advocates have a fresh perspective and few preconceived notions other than the

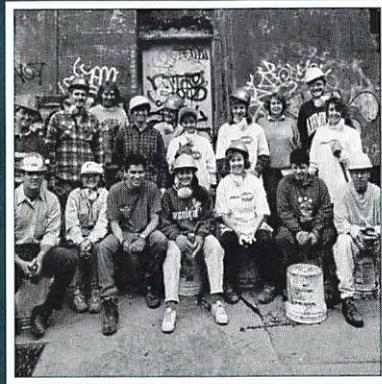
unflinching belief that everyone shares in the responsibility for the well-being of our children. Commitment alone, however, is not preparation for the serious nature of the work performed by NYC/CASA volunteers. They must successfully complete a rigorous training course that includes a 20-hour initial orientation/training program. All volunteers must review their cases with staff supervisors on a regular basis. When a CASA volunteer has a case that is to be reviewed in court, he/she is fully prepared to "speak up" for what is in the best interest of that foster child. As a result, CASA's work has been endorsed by every family court judge before whom CASA volunteers have appeared. In the end, the fact that CASA advocates are citizen volunteers is not at all a disadvantage; rather it is a key to their effectiveness.

In her New York Times "Private & Public" column, Anna Quindlin recently commented on the public's apathy regarding the atrocities of the foster care system by stating: "The foster care system is horribly flawed? Caseworkers are underqualified and overworked? Tell me something new."

NYC/CASA volunteers are anything but apathetic. They haven't just "turned the page" and their backs on children in foster care. Instead, they have turned their outrage into action. Together with CASA's staff, 75 volunteer advocates constructively utilize their sympathy and concern to actually make a difference in the lives of New York City's children in foster care.



PERSPECTIVES FROM THE BLUE RIBBON COMMITTEE*



“SUCCESSFUL CORPORATIONS
HAVE ALWAYS RECOGNIZED
THE VALUE AND BUSINESS
IMPORTANCE OF
CONTRIBUTING TO THEIR
LOCAL COMMUNITIES AND
THE AREAS WHERE THEIR
CUSTOMERS LIVE AND WORK.”

— REUBEN MARK
CHAIRMAN AND CEO
COLGATE-PALMOLIVE COMPANY

vol•un•teer (vol'•ən•tir'), *n.* 1. one who enters into or offers himself or herself for any service of their own free, unprompted or unconstrained will. — *adj.* 2. one who is endowed with generosity and /or the faculty of being willing — with the universally recognized archetype being **Lewis Rudin** (lu'•əs ru'•din), *n.*, a.k.a. *The Ultimate Volunteer*. 3. The Mayor's Voluntary Action Center. — *n.*, since 1967.

ABNY ASSOCIATION FOR A BETTER NEW YORK

Congratulates our chairman, Lewis Rudin, for his devotion to New York and his many years of exemplary service as the city's ultimate volunteer. His wide-reaching involvement in this city has set the standard for, and defined, volunteerism at its highest level.

ABNY

Salutes **MVAC** for 25 years of service to New York City, outstanding dedication to the Big Apple, and for its contribution to volunteerism.

"In a world that technology

has made smaller than ever before, we all have a
vested interest in one another's success and well-being.

We also have the power to make a difference.

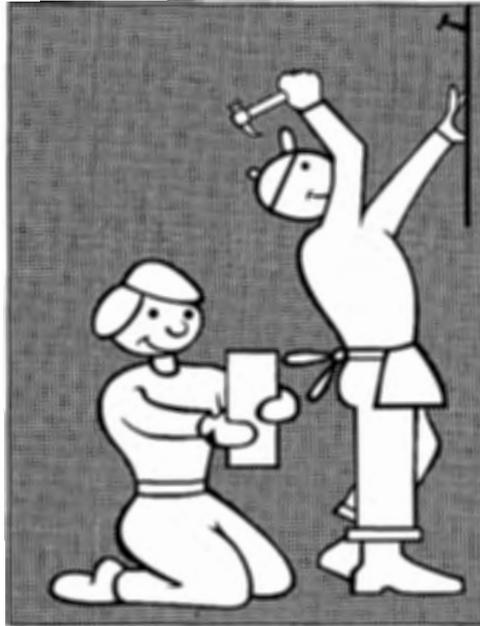
At the Arthur Andersen Worldwide Organization

we will continue to devote our energies
to helping people make their own unique contributions
to the world in which we live."

*Lawrence A. Weinbach
Managing Partner - Chief Executive*

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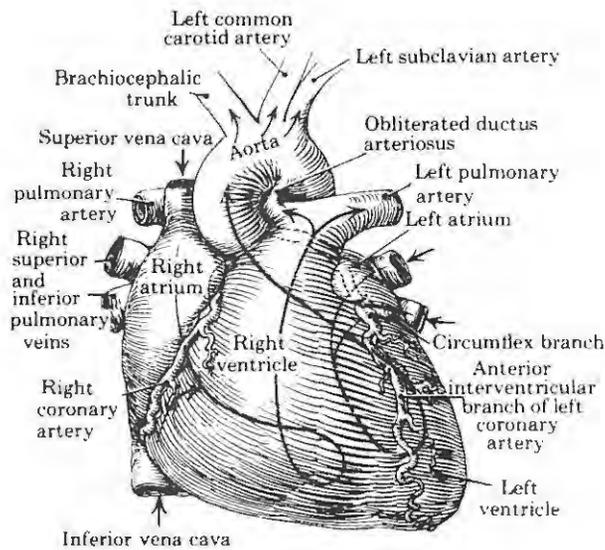


By day they are executives, secretaries, accountants, or clerks. But off-hours, they're all volunteers. They are bringing their varied skills to bear upon the challenges that confront our communities, forging a common force that is making our neighborhoods stronger and better. We salute corporate volunteerism and urge our employees to volunteer. Even if only a little effort can be spared, countless little efforts add up to great and lasting accomplishments.

Richard Beggs
Bank of America



BankAmerica National Trust Company



If you've got one,
use it.
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“WE MUST PAY RENT
ON THE SPACE
WE OCCUPY ON
THIS EARTH.”

—Morris Jacobs - Bozell Founder

Bozell

Volunteers...
The Warmth of New York



Brooklyn Union Gas

thanks you, naturally



THE CHASE MANHATTAN BANK - VOLUNTARY ACTION PROGRAM

Through its philanthropic program, The Chase Manhattan Corporation aims to enhance the well-being of the communities it serves. Chase understands its responsibilities to its customers, employees, stockholders and the citizenry at large, and recognizes that the health and vitality of the larger community are crucial to the long-term success of the Corporation and its shareholders.

Chase actively encourages all staff members to volunteer their time and talents to organizations aiding the common good. "Since we reestablished our in-house volunteer program several years ago, we have been heartened by the ever-growing numbers of Chase volunteers -- and by the wide range of organizations that call on our staff members for assistance", says Chase's Chairman, Thomas G. Labrecque.

Chase employees serve as mentors and tutors, deliver meals to home-bound seniors and people with AIDS, hold and feed infants in hospital boarder-baby wards, consult non-profit leaders on management issues, and serve as board members.

Throughout the year, teams of Chase employees participate in volunteer events including walk-a-thons, Special Olympic tournaments, and holiday gift, clothing and food drives. Chase employees are shown here, helping residents in East Flatbush brighten up their neighborhood.

With help from the Mayor's Voluntary Action Center, Chase recently launched a Retiree Volunteer Program which engages Chase retirees in volunteer service. The program is off to a great start with hundreds of individuals already expressing interest.

Chase employees and retirees are proud to be a part of New York City's great volunteer corps.



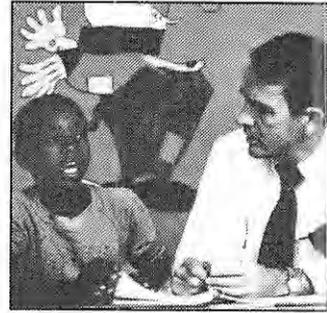
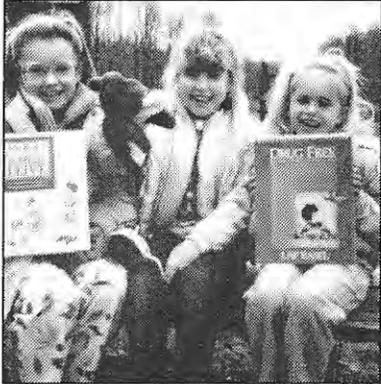
Some of the many dedicated organizations for which we provide legal services in the public interest:

American Civil Liberties Union	The Legal Action Center for the Homeless
American Negro Spiritual Research Foundation, Inc.	Legal Services for New York City
American Opera Projects, Inc.	Lower Manhattan Cultural Council, Inc.
Amnesty International	Medicare Beneficiaries Defense Fund
Asian & Pacific Islander Coalition on HIV/AIDS	MFY Legal Services
Battery Dance Company	Mutual Housing Association of New York
Benjamin Cardozo School of Law Sexual Harassment Clinic	Neighborhood Women of Williamsburg-Greenpoint, Inc.
Black Leadership Commission on AIDS	New York City Board of Education
Las Buenas Amigas	New York Civil Liberties Union
Center for Law and Reproductive Rights	New York Lawyers for the Public Interest
Cunningham Dance Foundation	North Wind Undersea Institute
Danz Ahora	NOW Legal Defense & Education Fund
David Anderson African Trust	100th Street Concerts Association Incorporated
Debra Carr Dance Company	Pace Law School
Debt for Development Coalition, Inc.	The Penny Bridge Players
The Door	The Performance Zone, Inc.
Equality Now	Project Basement/Pro Base Inc.
Fountain House	<i>Pro Se</i> Office of the Second Circuit Court
Friends of Nepali Villages	<i>Pro Se</i> Office of the Southern District of New York
Friends of the David Anderson Africa Trust, Inc.	Rainbow Repertory Theater, Inc.
Gay Men's Health Center	Settlement Housing Fund, Inc.
Highbridge Community Life Center	Soundwatch Inc.
Himalayan HealthCare Inc.	Stephanie Skura Dance Company
Hispanic AIDS Forum	Susan Smith Blackburn Prize, Inc.
Housing Works, Inc.	Victim Services
Impact NYC Inc.	Volunteer Lawyer for the Arts
Intensive Family Preservation Services National Network, Inc.	Washington Irving High School School Partnership
Lambda Legal Defense & Education Fund	WNYC Foundation
The Lawyers Committee for Human Rights	

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Working Together For A Better World.



COLGATE-PALMOLIVE COMPANY

Worldwide Community Activities
300 Park Avenue
New York, NY 10022-7499



you can be a volunteer

**WE STRONGLY BELIEVE THAT VOLUNTEERING
MAKES BETTER CITIZENS OF EACH OF US WHO
VOLUNTEER... AND ALSO THAT VOLUNTEERS
MAKE BETTER EMPLOYEES.**

Congratulations to all of Continental Grain Company's volunteers. We know they continue to reap the many personal benefits that come from helping others through their current work with many agencies in the New York area. We are particularly pleased to have developed special programs with The Dome Project, SCAN New York and Junior Achievement.

Coopers
& Lybrand

Supporting
Youth Education

Coopers & Lybrand's New York office is focusing funding and volunteer work on programs dedicated to making a difference:

- Programs that help improve the quality of secondary education, especially in the areas of English, math and science.
- Programs that encourage young people to stay in school to get the education they need for a productive future.

In New York City, close to 400 personnel are spending more than 7,000 hours a year volunteering for over 25 different programs — including the Police Athletic League, the Young Adult Institute and the New York City Join-a-School program.

At Coopers & Lybrand, we've only just begun to help make dreams come true.



DEBEVOISE & PLIMPTON IS PROUD OF ITS LONG-STANDING TRADITION OF COMMITMENT TO PUBLIC SERVICE AND *PRO BONO* ACTIVITIES.

FOR MORE THAN SIXTY YEARS, THE FIRM'S LAWYERS AND STAFF HAVE RECOGNIZED THEIR RESPONSIBILITIES AS INDIVIDUALS TO SERVE THEIR LOCAL COMMUNITIES AS WELL AS SOCIETY AS A WHOLE.

THE LAWYERS AT DEBEVOISE & PLIMPTON FEEL STRONGLY ABOUT A FUNDAMENTAL OBLIGATION TO RENDER QUALITY *PRO BONO* LEGAL SERVICES AND INTEND TO PROVIDE SUCH SERVICES IN THE MONTHS AND YEARS AHEAD.

DEBEVOISE & PLIMPTON

875 THIRD AVENUE
NEW YORK, NY 10022
(212) 909-6000

555 13TH STREET, N.W.
WASHINGTON, DC 20004
(202) 383-8000

601 SO. FIGUEROA STREET
SUITE 3700
LOS ANGELES, CA 90017
(213) 680-8000

21 AVENUE GEORGE V
75008 PARIS
(33-1) 40 73 12 12

1 CREED COURT
5 LUDGATE HILL
LONDON EC4M 7AA
(44-71) 329 0779

1065 BUDAPEST
RÉVAY KÖZ 2 III/2
(36-1) 131 0845

It's Nice To Have Someone To Look Up To

At Empire Blue Cross and Blue Shield, we believe you can never have too many heroes, teachers or friends. That's why for more than 55 years our employees have volunteered their services to the community, and made a difference in the lives of so many New Yorkers. Whether it's working with the young or old, donating furniture and equipment to agencies in need, or sharing knowledge on important health related matters, we remain committed to supporting the community that has supported us for nearly six decades.



We're proud to celebrate our partnerships with:

- PS316 through New York Cares
- the Harlem Y Mentoring program
- the Junior Achievement Foundation of New York
- Junior High School 102

We're proud too that our employees serve as board members of organizations like these:

- Childrens Health Fund of New York
- March of Dimes
- Retired Senior Volunteer Programs (RSVP)
- Senior Service Center of Albany County
- Salvation Army
- Emy and Emil Herzfeld Foundation
- Annie Schaffer Senior Center of Schenectady
- St. Anne Institute of Albany County
- Capital Leadership Association
- Women's City Club, New York Region

We're proud to participate in committees and councils like these:

- Corporate Volunteer Council of the Capital District
- Executive Committee, Association for a Better New York
- Blue Ribbon Committee, Mayor's Voluntary Action Center
- Public Relations Committee, National Multiple Sclerosis Society
- Division Council, American Heart Association
- Government Operations Committee, Legislative Forum
- Child Abuse and Neglect Council of the Capital Region
- Development Committee, St. Anne Institute of Albany County
- New York Business Group on Health

... and we're proud of all the other examples of individual and group volunteerism by Empire employees, too numerous to mention.





THE NEW YORK FOUNDLING HOSPITAL

A SPIRIT OF CARING. A LEGACY OF HOPE.

On the night of October 11, 1869, Sister Mary Irene Fitzgibbon of the Sisters of Charity placed a small crib at the entrance of an East 12th Street brownstone, hoping her Order could save at least a few of the babies being abandoned after the Civil War.

By night's end, the "Foundling Asylum Society" had taken in its first infant — and by year's end, more than 1,000 children had been left to the Sisters' care.

Now one of the largest child and family service agencies in the U.S., the New York Foundling Hospital operates 44 programs that help improve the quality of life for deprived, neglected, abused and disabled children, and their families.

- Adoption Services
- Foster Care Services
- Day Care Services
- Emergency Diagnostic Reception Centers
- Residential Programs
- Community-Based Prevention Programs
- Residential Pediatric Medical Care

590 AVENUE OF THE AMERICAS
NEW YORK, NY 10011
212-633-9300

We are pleased to support the New York State Society of CPAs' program to match CPA volunteers with needy non-profit institutions.

Our Society works with the Mayor's Voluntary Action Center in implementing this program.

Goldstein Golub Kessler & Company, P.C.

Richard A. Eisner & Company



THE WHITE HOUSE

WASHINGTON

April 8, 1993

I am delighted to extend my congratulations as you celebrate the 25th anniversary of the New York City Mayor's Voluntary Action Center.

America's greatest strength is the community spirit of our diverse people. From the days of the Minutemen to the first group of Peace Corps volunteers, Americans have been eager to serve the common good. Our nation has ushered in a new season of American Renewal. We must take more responsibility for ourselves, our families, and our communities in order to ensure a brighter future for all Americans.

Your generosity and service has improved the lives of many others. I commend you for your deep concern about our future and for your commitment to civic duty.

Best wishes for many more years of success.

Bill Clinton

MAYOR'S
VOLUNTARY
ACTION
CENTER

25 YEARS OF SERVICE

TO NEW YORK CITY

"I ASK YOU—TO THINK ABOUT WHAT YOU CAN DO AND WHAT WE SHOULD DO TO BE AGENTS OF RENEWAL...TO JOIN THE EFFORT TO RENEW OUR COMMUNITY AND TO REBUILD OUR COUNTRY. IT'S TIME FOR MILLIONS OF US TO CHANGE OUR COUNTRY BLOCK BY BLOCK, NEIGHBORHOOD BY NEIGHBORHOOD..."

—PRESIDENT WILLIAM J. CLINTON

Best Wishes
to
New York Volunteers



HAINES LUNDBERG WAEHLER
ARCHITECTURE ENGINEERING PLANNING INTERIORS
115 FIFTH AVENUE, NEW YORK, NY 10003

Spirit of IBM® Volunteers

“The tradition of caring has a long history at IBM. Since the 1930s, the corporation has encouraged IBMers to get involved in education, the arts, and social services. This investment of time, energy and talent has strengthened the communities where we live and work; it has supported and enriched the corporation’s programs; it has energized and inspired the volunteers themselves. We believe in the spirit of volunteerism and we are committed to it – for the benefits it brings to us as a corporation and for the future of our communities.”

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At Kidder, Peabody,
we believe that
volunteerism
is not only good citizenship,
but also good business.
It enriches the lives of our employees,
and strengthens
the fabric of our society.

*“We make a living by what we get, but
we make a life by what we give.”
— Winston Churchill*

Whether it's serving as a mentor,
being a big brother
or big sister
to a disadvantaged child,
assisting the homeless,
cooking meals for the elderly,
or helping
the physically or mentally disabled,
every deed is a meaningful
contribution to our communities.

In essence,
volunteerism adds value
to our lives
and to the lives of others.



Kidder, Peabody & Co.
Incorporated

“PHILANTHROPY IS MORE THAN WRITING A CHECK. I’M PROUD TO SAY OUR PEOPLE GIVE THEIR TIME, THEIR SKILLS, THEIR IMAGINATION. AS A COMPANY, WE SUPPORT THEM ALL THE WAY.”

**—Jerome A. Chazen
Chairman, Liz Claiborne, Inc.**



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Liz claiborne, inc.



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MCCAFFREY AND MCCALL



The New York Urban League's 27th Annual Frederick Douglass Awards Dinner, in May of 1992: On the left, Dennis M. Walcott, President and CEO of the New York Urban League; on the right is Merrill Lynch President and CEO Daniel P. Tully. In the foreground are some members of New York City's ScholarshipBuilder Class of 2000.

A Word on Volunteerism from Daniel P. Tully, President and CEO of Merrill Lynch

“One of the most important values we hold as a company is respect for the individual. This means respect for all our employees and our clients, as well as for our neighbors in the communities where we are privileged to live and work.

“Christmas Calls and ScholarshipBuilder are two of our finest prominent examples of volunteerism. During Christmas Calls, we invite seniors into our offices around the world, and help them make telephone calls to their loved ones, wher-

ever they might be. And for ScholarshipBuilder, with the help of the National Urban League and our Merrill Lynch employee volunteers, 250 inner-city children – the class of 2000 – will be eligible to receive up to a four year scholarship for college or vocational training.

“These programs personify the true spirit of Merrill Lynch – the spirit of partnership and the spirit of giving. At Merrill Lynch, we recognize that there are many reasons to volunteer. Some are aimed at the world,

whether through helping someone in need, or enriching the community, or making the world a better place to live. The personal satisfactions are important, too – being a volunteer also makes for a well balanced life, and it's the right thing to do. We encourage everyone to give of themselves, for the sake of everyone.”



Sign Up and Be Counted



Left and right, Volunteer representatives and MetLife employees;
Above, Harry P. Kamen, Senior Executive Vice-President, Snoopy, and Tony Randall.

“Volunteers take up the challenge of helping others by giving of themselves. Since its founding, MetLife has supported community needs with its many resources, the most enduring being the time, talent and good will of employees. We are proud of this heritage and encourage participation in this great American tradition.”

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was the theme for MetLife’s 1992 Volunteer Fair attended by hundreds of active and retired employees. Many New York City charitable agencies had booths or displays to encourage the company’s employees to volunteer. MetLife has had an active Employee Volunteer Program for 17 years and the Fair is just one way to emphasize its importance. Tony Randall was the emcee, and Mrs. Joyce Dinkins spoke on the spirit of Volunteerism.



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A number of our partners are actively involved in pro bono work. Lawrence Lederman, head of our Mergers and Acquisitions practice, is Special Counsel and Chairman of the Development Fund at Phoenix House, a residential treatment program for drug addicts. In Los Angeles, Judge William Webster, partner-in-charge of our national Litigation Department and former Director of the FBI and CIA, headed a team that reviewed the Los Angeles Police Department’s performance before and after the riots last April. This four-month effort involved several attorneys in our Los Angeles office.

Our Firm has had a long and distinguished tradition of contribution to the Legal Aid Society. Alex Forger, former Chairman of the Firm, has worked with the Society since 1950, having served as President and now as Chairman of the Board. In seven of the last nine years, we have led all other law firms in total donations by associates to the Legal Aid Society. Another partner, Joseph Genova, who oversees all Milbank Tweed’s pro bono activities and co-chairs the New York State Bar Association’s Committee on Access to Justice, was honored with the 1992 American Bar Association Pro Bono Publico Award.

We believe the privilege of a successful practice carries with it the obligation to serve worthy causes and to ensure that the poor have access to justice. We are proud of our efforts and encourage all lawyers to engage in public and philanthropic work.

Milbank, Tweed, Hadley & McCloy
1 Chase Manhattan Plaza
New York, NY 10005
(212) 530-5000

You Can Find MONY People In Some Pretty Unusual Places, Like Street Corners, Soup Kitchens and Homeless Shelters.

Last year, our employees and agents put in long, hard days in offices and agencies throughout the metropolitan area. They also put in time at places like:

- * *Children's Hope Foundation*
- * *Food Patch*
- * *American Red Cross*
- * *Meals On Wheels*
- * *Junior Achievement*
- * *AIDS Resource Center*
- * *Center For Food Action*
- * *Danforth School*
- * *Rape Crisis Center*
- * *American Heart Association*
- * *Port Chester School District*

In our 150 years, we've learned that nothing can replace the human touch, the time that one individual takes to help another. That's why we encourage our men and women to volunteer in their own communities. We see it as one of the most important investments the company can make – an investment in people.

Over the years we've also found that the company benefits as well. The commitment, the energy and the sense of community that these volunteers demonstrate also make them better at their jobs.

Because it is a partnership of company and community, we not only salute our people who find ways to help their community, we also recognize those non-profit groups that make the most effective use of the time and skills of employed volunteers. Our Volunteer Incentive Program – VIP – each year acknowledges those organizations who encourage volunteerism by bringing creativity and meaningful direction to their program. It's our way of helping ensure that our employees find volunteering a rewarding experience.

MONY For Life . . . Since 1843



The Mutual Life Insurance Company of New York, 1740 Broadway, New York, NY 10019

The New York Times

SALUTES

THE MAYOR'S VOLUNTARY ACTION CENTER

From the Neediest Cases Fund, launched in 1912, to our employees' 1992 participation in the New York State Mentor Program, The New York Times has built on a longstanding dedication to public service and the volunteer spirit.



It is in fact a primary agenda of The New York Times to provide readers with the kind of information that will help them to be better, more involved citizens.

It is our belief that a full and balanced report of the news not only enhances readers' ability to thrive but also their incentive to participate in improving their community.



The Times is committed to doing all we can to achieve a brighter future for New York: through participation in public service projects, through direct encouragement of reader and employee volunteer activities, and through our coverage of the news every day of the week.



PHOTOGRAPHS BY NORA MARTIN

Volunteer. The Pay Is Better.

A funny thing happens when people give time and energy to the community. Adults learn to read. The elderly have food brought to their homes. Inner-city children get tutoring and inspiration. That's why the New York Stock Exchange salutes and supports those individuals and organizations who contribute to our neighborhoods. Although for most volunteers, the everyday rewards are all the encouragement they need.

NYSE THE NEW YORK STOCK EXCHANGE
Not Just A Place. A Way Of Doing Business.



PARAGON
C A B L E
M A N H A T T A N

"We at Paragon Cable Manhattan embrace and encourage the spirit of volunteerism, and salute those who enrich our city with their efforts and concern."

John N. Rigsby, President

In serving the diverse communities of Northern Manhattan, Paragon has made a commitment to being a responsible corporate neighbor. Our "Paragon Proud" motto reflects not only an attitude toward customer service, but also toward promoting volunteerism among our employees and taking pride in our community.

In recent years, Paragon has focused its volunteer efforts largely in the area of education. In 1990, we were honored to be cited by the Mayor's Office of Partnership Programs for corporate leadership in private sector educational initiatives. These efforts include:

"Time to Read", a literacy volunteer program that is benefitting both adults and children. Paragon has recruited its employees and members of the community as volunteers, and established a "peer tutoring" program in which students achievers are helping fellow students become better readers.

"Cable in the Classroom", an ongoing project that is providing free educational cable programming and equipment to public junior high and high schools. Paragon volunteers are also teaching courses on cable television in area schools, covering such subjects as career opportunities, marketing and promotion, economics, and technical programming skills.

Sponsorship of the annual "You Gotta Have Park" clean up and fundraising event, as well as youth programs conducted with the Police Athletic League and Washington Heights-Inwood Coalition, are just a few of the other ways Paragon is helping. In addition, we make full use of our communications resources--including public service announcements, public affairs programming and our customer newsletter, "Connections"--to promote volunteerism among community residents.

We are pleased to be among those supporting MVAC and its volunteer efforts throughout the city. Thank you from all of us at Paragon...and keep up the good work!

#



Pfizer has long been committed to encouraging and enabling its employees to participate in volunteer activities of their choosing. The Pfizer Volunteer Program is a part of the Company's overall commitment to contribute to the strength and vitality of communities in which employees and retirees live and work.

Volunteer opportunities take many forms. Some employees participate in volunteer activities sponsored and coordinated by the Company, as in the WNET/Channel 13 phone-a-thon, March of Dimes walk-a-thon and New York Cares Day. Others volunteer on their own, frequently in their own community. In addition, Pfizer retirees throughout the country contribute their time and expertise to a range of volunteer activities. In an effort to support the personal commitments of Pfizer volunteers and promote increased volunteerism, the Company provides special funding through the Pfizer Volunteer Program Support Fund to nonprofit organizations with which employees and retirees are actively involved.



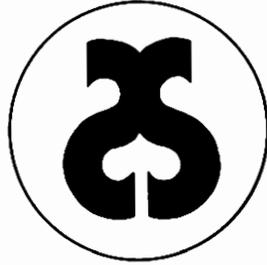
Employee Volunteers: Making a Difference

Think of the Port Authority and you think of planes, trains, buses and automobiles. While we are primarily responsible for bridges and tunnels, airports, a rail transit system and other generators of economic activity, our ultimate responsibility is to serve the residents of and visitors to the City and the New York-New Jersey region. As an organization, we take pride in contributing to the betterment of our neighbors and communities.

Our employees have maintained a long tradition of reaching out to their neighbors and lending a helping hand. Today their individual efforts range from working in community literacy programs, volunteering at homeless shelters and soup kitchens, and coaching Little League or YMCA/YWCA programs. In addition to these individual efforts, they have participated in Red Cross Blood Drives, the United Way Campaigns, the Special Olympics, as well as the Toys for Tots holiday charity, and other annual food and clothing drives. Individually and collectively, the contributions of Port Authority employees are examples of how we can each make a difference.

THE PORT AUTHORITY OF NY & NJ





The Shubert Organization

— serving the American theatre —

and the City of New York with the
action and spirit of volunteerism.

Best Wishes
to
New York Volunteers



HAINES LUNDBERG WAEHLER
ARCHITECTURE ENGINEERING PLANNING INTERIORS
115 FIFTH AVENUE, NEW YORK, NY 10003

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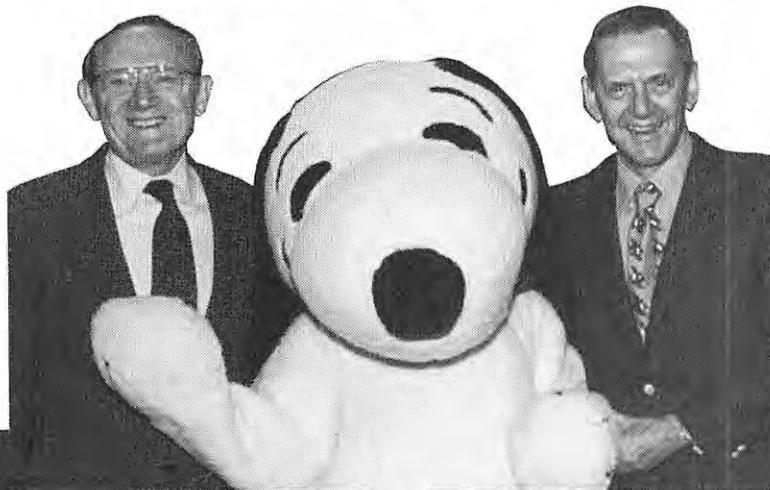
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- * *American Heart Association*
- * *Port Chester School District*

In our 150 years, we've learned that nothing can replace the human touch, the time that one individual takes to help another. That's why we encourage our men and women to volunteer in their own communities. We see it as one of the most important investments the company can make – an investment in people.

Over the years we've also found that the company benefits as well. The commitment, the energy and the sense of community that these volunteers demonstrate also make them better at their jobs.

Because it is a partnership of company and community, we not only salute our people who find ways to help their community, we also recognize those non-profit groups that make the most effective use of the time and skills of employed volunteers. Our Volunteer Incentive Program – VIP – each year acknowledges those organizations who encourage volunteerism by bringing creativity and meaningful direction to their program. It's our way of helping ensure that our employees find volunteering a rewarding experience.

MONY For Life . . . Since 1843



The Mutual Life Insurance Company of New York, 1740 Broadway, New York, NY 10019

The New York Times

SALUTES

THE MAYOR'S VOLUNTARY ACTION CENTER

From the Neediest Cases Fund, launched in 1912, to our employees' 1992 participation in the New York State Mentor Program, The New York Times has built on a longstanding dedication to public service and the volunteer spirit.

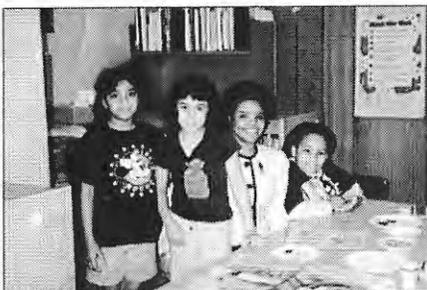


It is in fact a primary agenda of The New York Times to provide readers with the kind of information that will help them to be better, more involved citizens.

It is our belief that a full and balanced report of the news not only enhances readers' ability to thrive but also their incentive to participate in improving their community.



The Times is committed to doing all we can to achieve a brighter future for New York: through participation in public service projects, through direct encouragement of reader and employee volunteer activities, and through our coverage of the news every day of the week.



PHOTOGRAPHS BY NORA MARTIN

Volunteer. The Pay Is Better.

A funny thing happens when people give time and energy to the community. Adults learn to read. The elderly have food brought to their homes. Inner-city children get tutoring and inspiration. That's why the New York Stock Exchange salutes and supports those individuals and organizations who contribute to our neighborhoods. Although for most volunteers, the everyday rewards are all the encouragement they need.

NYS THE NEW YORK STOCK EXCHANGE
Not Just A Place. A Way Of Doing Business.



PARAGON
C A B L E
M A N H A T T A N

"We at Paragon Cable Manhattan embrace and encourage the spirit of volunteerism, and salute those who enrich our city with their efforts and concern."

John N. Rigsby, President

In serving the diverse communities of Northern Manhattan, Paragon has made a commitment to being a responsible corporate neighbor. Our "Paragon Proud" motto reflects not only an attitude toward customer service, but also toward promoting volunteerism among our employees and taking pride in our community.

In recent years, Paragon has focused its volunteer efforts largely in the area of education. In 1990, we were honored to be cited by the Mayor's Office of Partnership Programs for corporate leadership in private sector educational initiatives. These efforts include:

"Time to Read", a literacy volunteer program that is benefitting both adults and children. Paragon has recruited its employees and members of the community as volunteers, and established a "peer tutoring" program in which students achievers are helping fellow students become better readers.

"Cable in the Classroom", an ongoing project that is providing free educational cable programming and equipment to public junior high and high schools. Paragon volunteers are also teaching courses on cable television in area schools, covering such subjects as career opportunities, marketing and promotion, economics, and technical programming skills.

Sponsorship of the annual "You Gotta Have Park" clean up and fundraising event, as well as youth programs conducted with the Police Athletic League and Washington Heights-Inwood Coalition, are just a few of the other ways Paragon is helping. In addition, we make full use of our communications resources--including public service announcements, public affairs programming and our customer newsletter, "Connections"--to promote volunteerism among community residents.

We are pleased to be among those supporting MVAC and its volunteer efforts throughout the city. Thank you from all of us at Paragon...and keep up the good work!

#



Pfizer has long been committed to encouraging and enabling its employees to participate in volunteer activities of their choosing. The Pfizer Volunteer Program is a part of the Company's overall commitment to contribute to the strength and vitality of communities in which employees and retirees live and work.

Volunteer opportunities take many forms. Some employees participate in volunteer activities sponsored and coordinated by the Company, as in the WNET/Channel 13 phone-a-thon, March of Dimes walk-a-thon and New York Cares Day. Others volunteer on their own, frequently in their own community. In addition, Pfizer retirees throughout the country contribute their time and expertise to a range of volunteer activities. In an effort to support the personal commitments of Pfizer volunteers and promote increased volunteerism, the Company provides special funding through the Pfizer Volunteer Program Support Fund to nonprofit organizations with which employees and retirees are actively involved.



Employee Volunteers: Making a Difference

Think of the Port Authority and you think of planes, trains, buses and automobiles. While we are primarily responsible for bridges and tunnels, airports, a rail transit system and other generators of economic activity, our ultimate responsibility is to serve the residents of and visitors to the City and the New York-New Jersey region. As an organization, we take pride in contributing to the betterment of our neighbors and communities.

Our employees have maintained a long tradition of reaching out to their neighbors and lending a helping hand. Today their individual efforts range from working in community literacy programs, volunteering at homeless shelters and soup kitchens, and coaching Little League or YMCA/YWCA programs. In addition to these individual efforts, they have participated in Red Cross Blood Drives, the United Way Campaigns, the Special Olympics, as well as the Toys for Tots holiday charity, and other annual food and clothing drives. Individually and collectively, the contributions of Port Authority employees are examples of how we can each make a difference.

THE PORT AUTHORITY OF NY & NJ





**SHARING OUR GREATEST RESOURCE,
OUR PEOPLE,
WITH THE GREATEST CITY IN THE WORLD,
NEW YORK**

Price Waterhouse
153 East 53rd Street
New York, NY 10022
(212) 371-2000

James J. Schiro
Vice Chairman and Managing Partner
New York Metropolitan Region



THIS WOULD BE A GREAT TIME TO DO SOME HOME IMPROVEMENT.

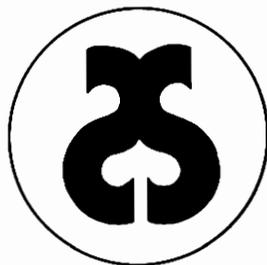
Pressing problems aren't the only things you'll find in New York these days.

You'll also find people willing to donate their time and energy to help solve them. The kind of people who've helped the Mayor's Voluntary Action Corporation become such an effective vehicle of change since its inception in 1967.

Which is why on this, its twenty-fifth anniversary, we at Salomon Brothers would like you to join us not only in saluting MVAC's efforts over the years, but in assisting them in their present and future projects as well.

Because if there's one thing that will continue to make this city such a unique and vital piece of real estate, it's the people who call it home.

Salomon Brothers



The Shubert Organization

— *serving the American theatre* —

and the City of New York with the
action and spirit of volunteerism.



Tiffany & Co. is dedicated to supporting leadership in the social and medical sciences; the visual, decorative and performing arts; and historic preservation. This time-honored tradition began with our founder, Charles Tiffany, and his son, Louis Comfort Tiffany, who championed such developing cultural institutions as the Metropolitan Museum of Art and the National Arts Club. ♦ We are especially pleased to have been a part of The Ronald Reagan Freedom Award, presented to Mikhail S. Gorbachev by President Reagan on May 4, 1992. Created by Tiffany & Co., the medal bears the design of an American eagle with the former Soviet leader's name and was awarded to recognize Mr. Gorbachev's significant contributions to the freedom of mankind.

TIFFANY & CO.

*The best that's in us
comes out when we
volunteer.*



U.S. TRUST A TRADITION OF GROWING ASSETS

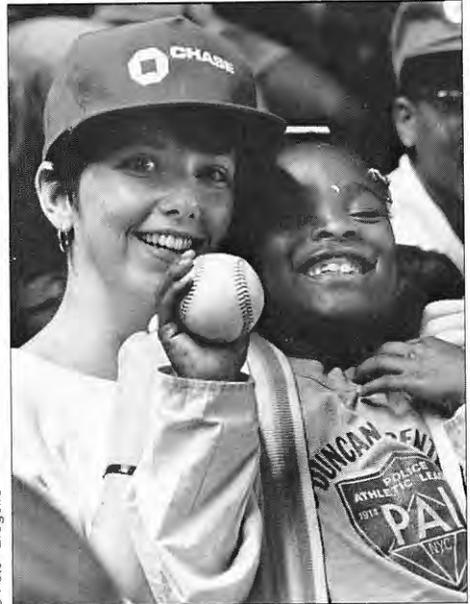
New York Princeton Palm Beach Boca Raton Dallas Los Angeles

© 1993 Bob Handelman



Courtesy: American Museum of Natural History

© Peter Gregoire



Courtesy: The Chase Manhattan Bank, N.A



Courtesy: The International Wildlife Conservation Park



Courtesy: Goldman, Sachs & Co.

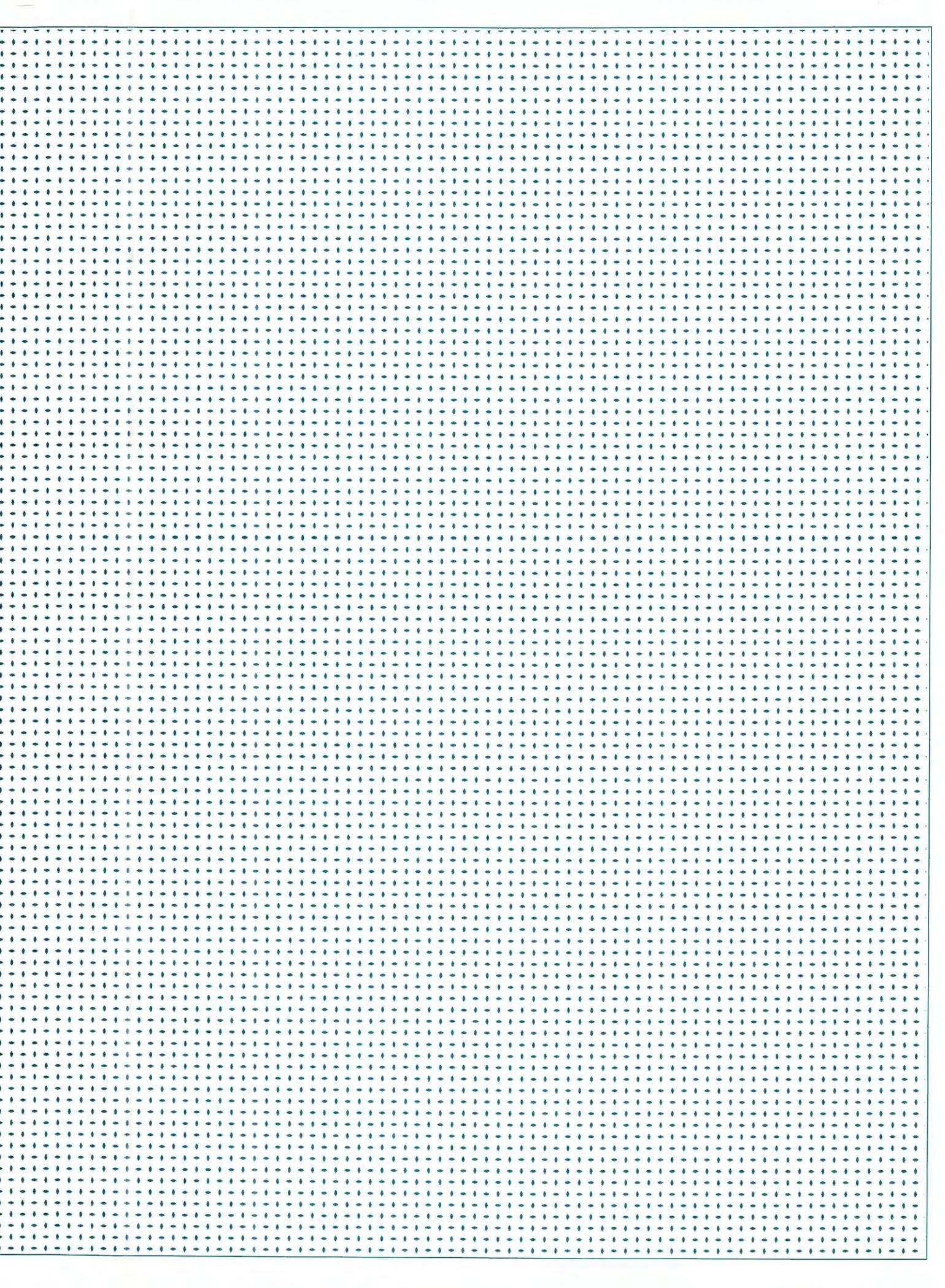


Courtesy: Brooklyn Union Gas Company

© 1984 Paula Moscato



Courtesy: Daytop Village Care



THE DINNER



“WORKING TOGETHER
THROUGH MVAC,
WE CAN HOLD A CANDLE
TO THE DARKNESS —
GENERATING LIGHT
AND HOPE IN THE
MOST FORGOTTEN
CORNERS OF OUR CITY.”

— DERYCK C. MAUGHAN
CHAIRMAN AND CEO
SALOMON BROTHERS INC

BLUE RIBBON COMMITTEE MEMBERS

The following individuals and organizations are actively supporting MVAC's ongoing campaign, formally launched at its 25th Anniversary Dinner, to promote volunteerism throughout New York City:

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COMPANY, INC.

MVAC

GALA DINNER DECEMBER 1, 1992



LEFT: WINIFRED BROWN,
GOVERNOR GEORGE
ROMNEY,
LENORE ROMNEY,
MATILDA CUOMO.

BELOW LEFT: MAYOR
EDWARD KOCH.

LOWER RIGHT: MAYOR
ABRAHAM BEAME,
DERYCK MAUGHAN.



MCMXCII



XXV

ANNIVERSARY
CELEBRATION

ABOVE: RICHARD SCHUBERT, MAYOR ABRAHAM BEAME,
MAYOR JOHN LINDSAY, DIANE COFFEY, MAYOR DAVID DINKINS, LEWIS RUDIN.
BELOW LEFT: KATIE COURIC.
BELOW: DALE HOROWITZ, MAYOR JOHN LINDSAY, DERYCK MAUGHAN,
VA MAUGHAN, BARBARA HOROWITZ.



PHOTOS COURTESY: STEPHANIE BERGER, BRIAN T. MCNALLY AND PAUL SCHNECK.



LEFT: MAYOR JOHN LINDSAY,
WINIFRED BROWN.

RIGHT: NORMAN STEISEL,
LAWRENCE BORTOLUZZI.

BELOW LEFT: VA MAUGHAN,
DERYCK MAUGHAN, KATIE
COURIC, BRITTNI BOYD.

BELOW RIGHT: DALE
HOROWITZ, MAYOR DAVID
DINKINS, ED WEIHENMAYER,
KRISTINE KOENIG.



ABOVE: HARVEY TOBACK, BARBARA TOBACK, SUZANNE DAVIS,
JOYCE STEINS, MARK SILVERMAN.

ABOVE LEFT: CATHERINE O'NEILL, HIRAM BLACK, MAYOR
ABRAHAM BEAME.

LEFT: J. BRENDAN RYAN, MAYOR DAVID DINKINS.





ABOVE: JONATHAN TISCH, WINIFRED BROWN, DERYCK MAUGHAN, VA MAUGHAN,
EDWARD GREBOW.

RIGHT: DIANE COFFEY, NORMAN STEISEL.

BELOW: REGGIE MAYER, PETER MAYER, LAURA LAVAN.



RIGHT: J. RICHARD MUNRO, LEWIS RUDIN.
LEFT: WINIFRED BROWN, LAWRENCE BORTOLUZZI.
BELOW LEFT: REUBEN MARK.
BELOW: MAYOR JOHN LINDSAY, DALE HOROWITZ.
BELOW RIGHT: SALLY PEARCE, KATIE COURIC,
CESAR PERALES.





ABOVE: KATHLEEN GANNON-TOMPKINS, STEPHEN REDIKER, KATIE COURIC.



ABOVE RIGHT: WINIFRED BROWN, MAYOR DAVID DINKINS.



LEFT: GEORGE MILES, JR., RICHARD VASQUEZ.



RIGHT: MAYOR ABRAHAM BEAME, MARY BEAME, WINIFRED BROWN.



LEFT: ARTHUR JACOBY, MAYOR JOHN LINDSAY, JACKIE GROSS.



RIGHT: LINDA BARTHOLOMEW, LYNDA POLLIO, JOHN GULINER.



LEFT: IRWIN COHEN, CHERYL COHEN, LAWRENCE BORTOLUZZI.



RIGHT: ROBERT TIMPSON, HALINA JANUS.



ABOVE: JASON WINOCOUR,
TARA O'SULLIVAN, STEPHEN REDIKER,
LAURA LAVAN.



ABOVE RIGHT: DR. JAMES DUMPSON,
LYNN STEKAS, THOMAS CONKLIN,
SALLY PEARCE, HENRY PEARCE.



RIGHT: BRITTON BOYD,
GOVERNOR GEORGE ROMNEY.



LEFT: STANLEY LITOW.



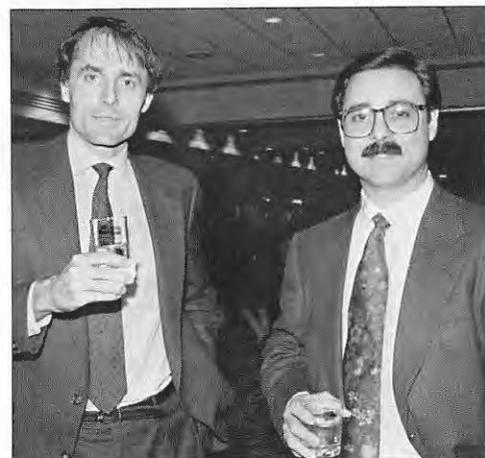
LEFT: KATIE COURIC, WINIFRED BROWN.

RIGHT: LAWRENCE BORTOLUZZI, ED WEIHENMAYER.



BELOW LEFT: BRUCE MacDONALD,
JONATHAN REITER.

BELOW: MAYOR ABRAHAM BEAME, MARY BEAME,
LENORE ROMNEY, MATILDA CUOMO, GOVERNOR
GEORGE ROMNEY.





MAYOR'S VOLUNTARY ACTION CENTER

THIS EXHIBIT WAS CONCEIVED AND ASSEMBLED BY IRVING MOSS, A MEMBER OF THE MAYOR'S VOLUNTARY ACTION COUNCIL AND, FOR THE PAST EIGHT YEARS, THE VOLUNTEER ASSOCIATE DIRECTOR OF THE MAYOR'S VOLUNTARY ACTION CENTER'S SECOND CAREERS PROGRAM FOR RETIREES. DUPLICATES ARE CURRENTLY ON DISPLAY IN SEVERAL PUBLIC LIBRARIES AND BANKS IN NEW YORK CITY.

THE EXHIBIT WILL BE AVAILABLE FOR USE IN OTHER VENUES UPON REQUEST.



ABOVE: IRVING MOSS.

TOP LEFT: GOVERNOR GEORGE ROMNEY, DERYCK MAUGHAN, VA MAUGHAN, WINIFRED BROWN.

LEFT: MELISSA KRINZMAN, ELINOR SPALTEN.

RIGHT: COUNCILMAN JEROME O'DONOVAN, ANTHONY BARONCI.

LEFT: MARTHA BERNSTEIN, PAGE CHAPMAN III.

RIGHT: LAURA LAVAN, NORMAN STEISEL.



LOWER RIGHT: SUZANNE DAVIS, SUSAN GWERTZMAN, LAWRENCE BORTOLUZZI.

BELOW: RICHARD SCHUBERT, WINIFRED BROWN, LINDA RAINEY, CAROL ASBURY.





ABOVE: WINIFRED BROWN, GOVERNOR
GEORGE ROMNEY, LENORE ROMNEY.

RIGHT: MAYORS DAVID DINKINS,
ABRAHAM BEAME, JOHN LINDSAY.

BELOW: DANIEL MAYNARD, BRETT REDFEARN,
LOUIS VENECH.



RIGHT: RENA BRAMNICK,
GAVIN SPITZNER.

BELOW:
PATRICIA GOLDSTEIN,
ARLYN GARDNER,
EDWARD GARDNER.



BELOW: J. RICHARD MUNRO, KATIE COURIC,
SUZANNE TUFTS.



RIGHT: ROB BERNARD,
MAYOR DAVID DINKINS.

BELOW: LEE SILVER,
MATILDA CUOMO,
NORMAN STEISEL.





TOP LEFT: KATIE COURIC, BRITTON BOYD.

ABOVE: TONI SCHMIEGELOW, SAMUEL CHISHOLM, MELISSA BERNSTEIN, SUZANNE TUFTS.

BELOW LEFT: LENORE ROMNEY, GOVERNOR GEORGE ROMNEY, J. RICHARD MUNRO.

BELOW: ANITA ANDERSEN, VIOLETTE FAURE, FR. THOMAS KRAFINSKI.



LEFT: WINIFRED BROWN, STEPHEN REDIKER, SUZANNE DAVIS.

RIGHT: MAYOR DAVID DINKINS, LEWIS RUDIN.

BELOW LEFT: RICHARD SCHUBERT, MAYOR DAVID DINKINS, MAYOR JOHN LINDSAY, ELYSE WEISBERG.

BELOW: JASON WINOCOUR, LAWRENCE BORTOLUZZI, LAURA LAVAN, KATIE COURIC, STEPHEN REDIKER.





LEFT: MITZI BHAVNANI,
WINIFRED BROWN, BETTY HARDY,
BRITTNI BOYD, RICHARD SCHUBERT.

ABOVE: JASON WINOCOUR,
WINIFRED BROWN, ROBERTA RUOCCO,
ANTHONY VOZZA.



LEFT: ED
WEIHENMAYER.

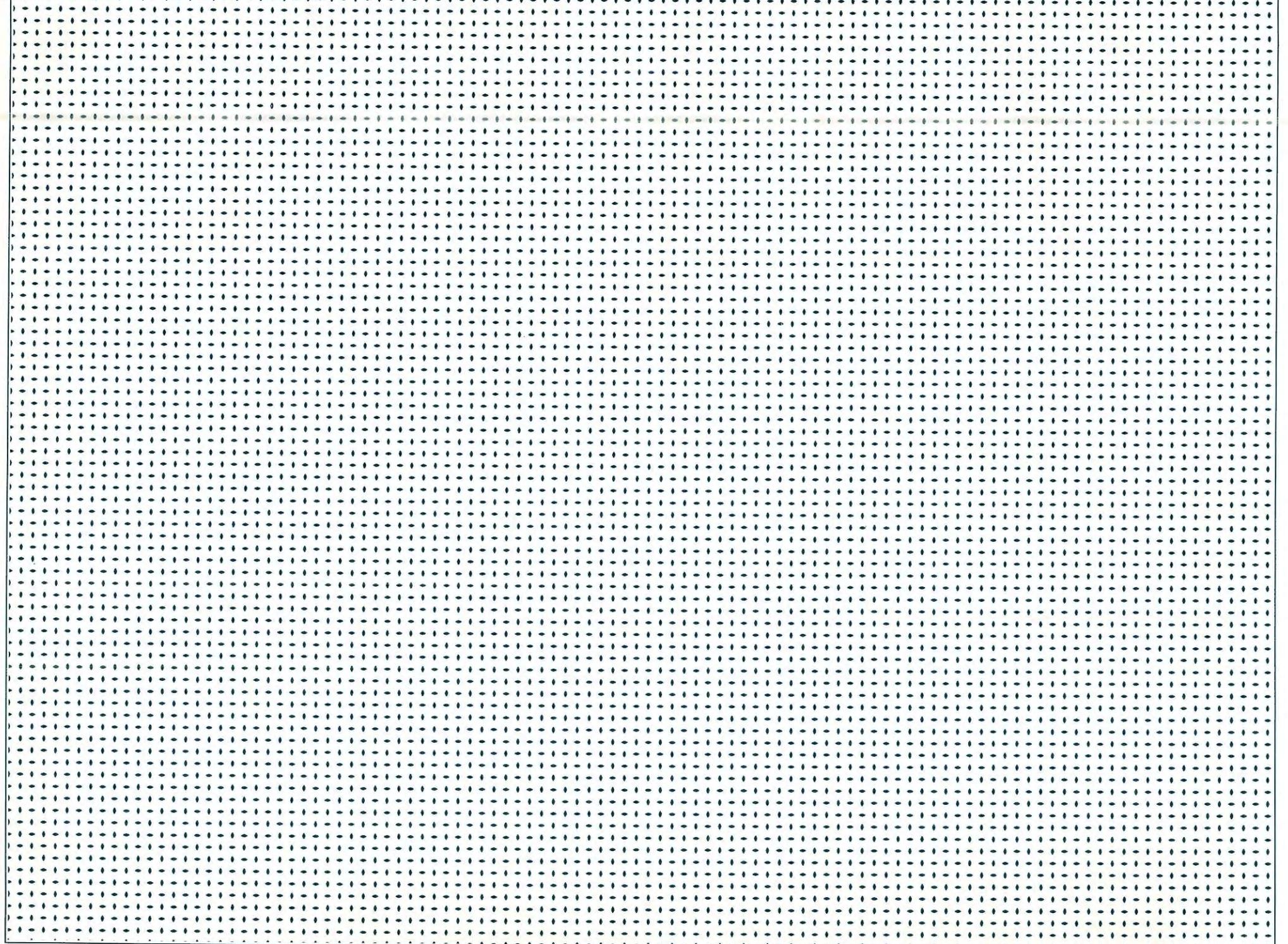
RIGHT:
MARY BEAME,
MAYOR JOHN
LINDSAY,
MAYOR ABRAHAM
BEAME,
LEWIS RUDIN.



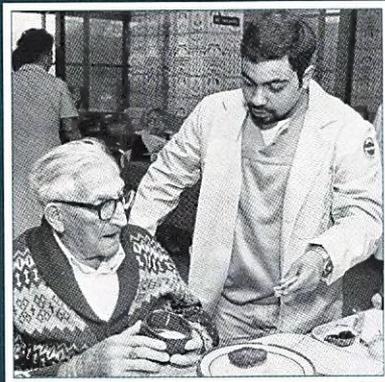
RIGHT: HENRY PEARCE, SALLY PEARCE.

BELOW: TIM COSTELLO, LEWIS RUDIN,
HIRAM BLACK.





VOLUNTARY AGENCIES



“PROGRESS IS MADE NOT BY
GOVERNMENT ACTION ALONE,
BUT . . . WHEN PEOPLE AND THEIR
GOVERNMENT WORK AT THE
GRASSROOTS IN
GENUINE PARTNERSHIP.”

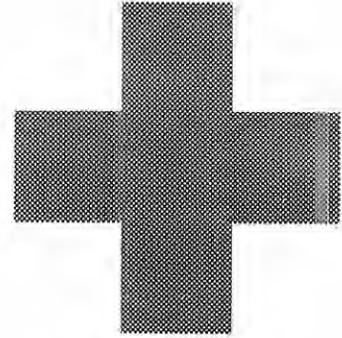
— PRESIDENT WILLIAM J. CLINTON

Viva Volunteers!

For more information on how you can join the 5,000 volunteers on New York's #1 Help Team, call the American Red Cross at (212) 787-1000.

The American Red Cross in Greater New York, New York's #1 Help Team, salutes the Mayor's Voluntary Action Center for its 25 years of service to the volunteers and agencies in New York City.

We join MVAC in celebrating the accomplishments of Cesar Rivera, a Red Cross Disaster Services volunteer and TOP WINNER of the 1992 Mayor's Volunteer Service Award.



**American
Red Cross**
in Greater New York

ST. CLARE'S HOSPITAL & HEALTH CENTER

Richard N. Yezzo
President

The first established AIDS center in New York State, St. Clare's is guided by its commitment to making quality care accessible to underserved populations and to insuring a range of services which meet the wide scope of our patients' needs.

We proudly salute our dedicated volunteers for providing the essential services that enhance the care and well-being of those afflicted with the AIDS virus.



**THE JUNIOR LEAGUE
OF THE CITY OF NEW YORK, INC.**

**We applaud the
Mayor's Voluntary Action Center
for 25 years of
promoting volunteerism.**

COLER MEMORIAL HOSPITAL VOLUNTEER DEPARTMENT

EXTENDS ITS CONGRATULATIONS AND BEST WISHES TO THE
MAYOR'S VOLUNTARY ACTION CENTER
ON ITS 25TH ANNIVERSARY

VOLUNTEERS ARE A VITAL LINK

UNITED WAY OF



NEW YORK CITY

United Way of New York City helps voluntary health and human service agencies enhance their ability to assist people through the following volunteer programs:

Management Assistance Program

Volunteers with particular expertise provide technical assistance and training designed to strengthen agencies' management, resource development, and strategic planning capacity. For information, call Amy Chu at 973-3692.

Minority Board Placement Project

Recruits and trains volunteers to build effective multi-cultural boards for local health and human service organizations. For information, call Elwanda Young at 973-3885.

Volunteers-In-Action Program

Provides a directory of volunteer opportunities available in United Way affiliated agencies to individuals interested in volunteering in health and human service programs. For information, call Janice Holappa at 973-3953.

Gifts-In-Kind NYC

Links businesses with new or used goods or equipment to donate with agencies that can put those items to use. For information, call Deborah Hines at 973-3915.

WE ENCOURAGE AND WELCOME YOUR INVOLVEMENT!



Catholic

Charities

Brooklyn & Queens

Salutes & Thanks

Our Volunteers, the Faces of Charity to Those in Need.

Additional volunteers are always needed. Please call

Catholic Charities Public Affairs at (718) 596-5500 ext. 320

**Most Rev. Joseph M. Sullivan
Executive Vice President
Board of Trustees**

**Thomas A. DeStefano
Executive Director**

Village Nursing Home congratulates the City of New York on the 25th Anniversary of the Mayor's Voluntary Action Center. As a continuing partner in this venture, we want to acknowledge the tremendous impact of this program on the life of our residents.

Those of any age, wishing to join our group of volunteers, should contact Joan Marie Granato, our Director of Volunteers, at (212) 255-3003, extension 237.

**CONGRATULATIONS
ON YOUR 25TH ANNIVERSARY**

from

**Bridge Street Missionary Free Food
Program**

*Violet Roland, Chairperson
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SALUTING

**MAYOR'S VOLUNTARY
ACTION CENTER'S
25TH ANNIVERSARY**

and

CORPORATE VOLUNTEERS OF NEW YORK

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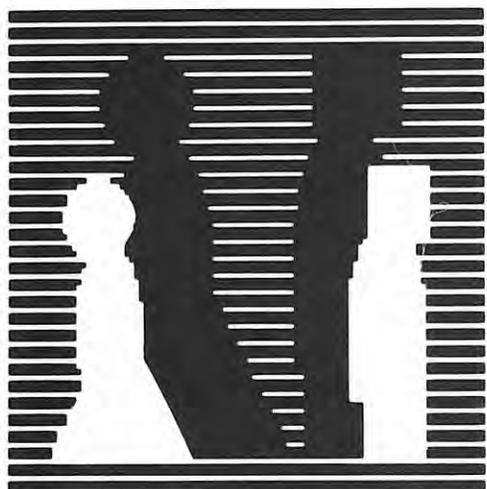
Congratulations MVAC on 25th Anniversary

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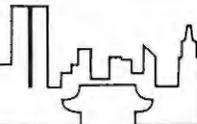


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Julien Grant, Director

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on their 25th Anniversary.

**HAPPY 25TH ANNIVERSARY
MVAC,**

**HERE'S TO 2500 MORE
GREAT YEARS!**

on behalf of
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"GO GET THE CHILDREN"

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For image and business building environmental marketing programming, contact Emory Jackson at (212) 686-1001 Fax: (212) 725-5897.

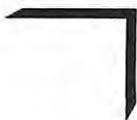
Happy Birthday MVAC
Here's to 25 More
Years!

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"THANK" our volunteers for
their interest, time, and
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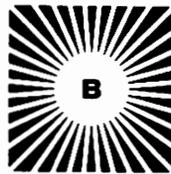
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Constitution, Girl Scouts of the U.S.A.

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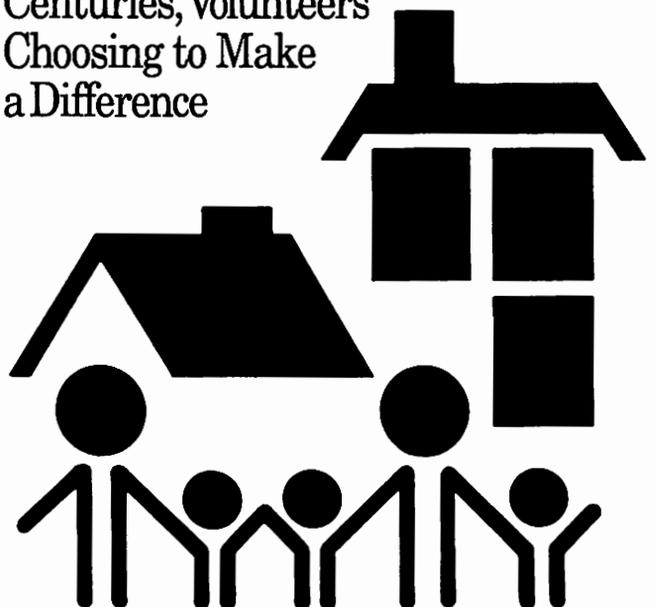
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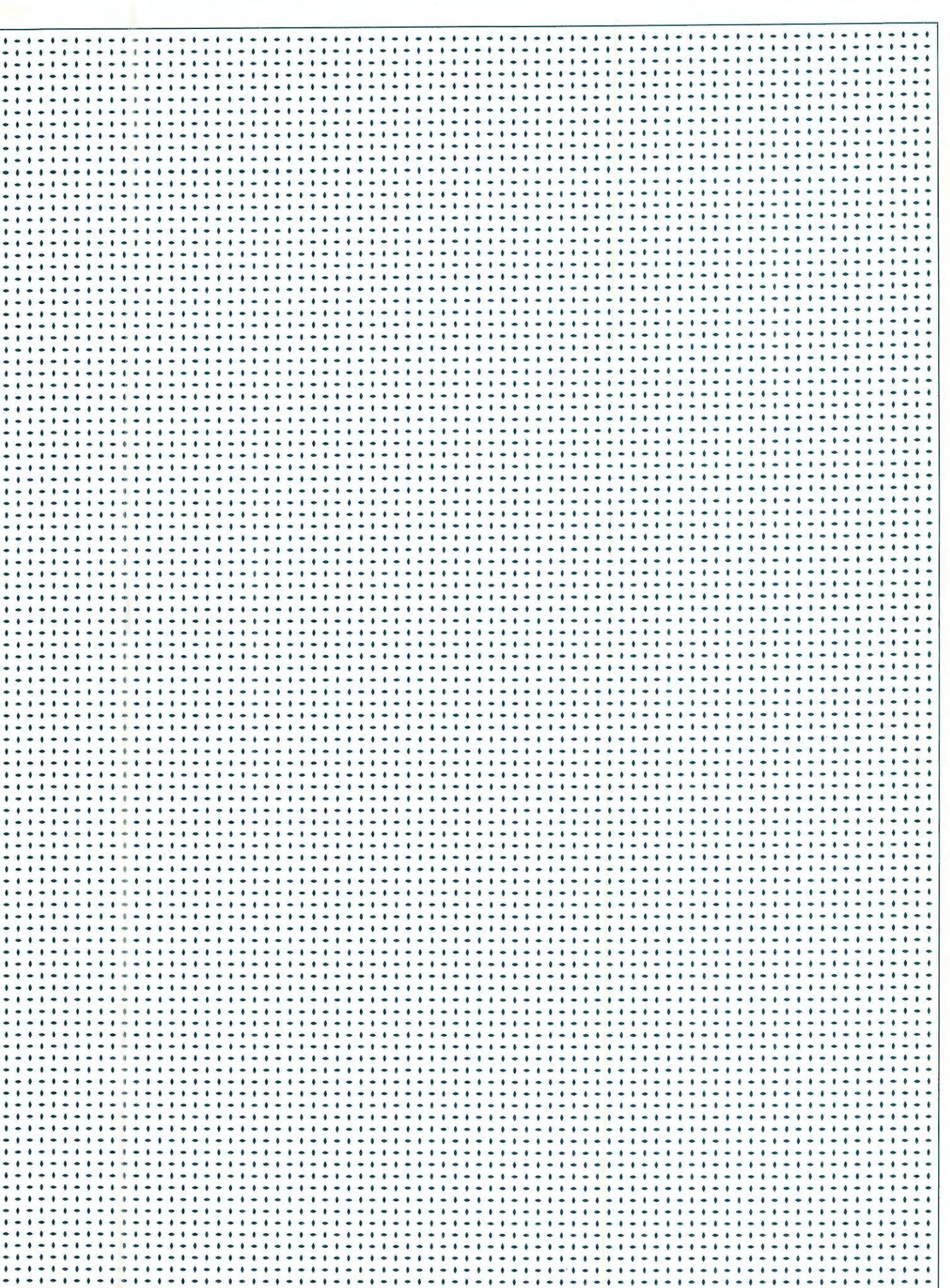
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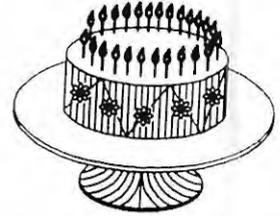
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BUSINESS IS BUSINESS.
THE PURPOSE OF BUSINESS IS TO
SERVE SOCIETY.”

— KENNETH N. DAYTON
FORMER CHAIRMAN AND CEO
DAYTON HUDSON CORPORATION

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Dr. Kirti Gandhi, Ph.D., P.E.
Gandhi Engineering, P.C.
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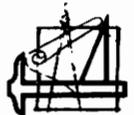


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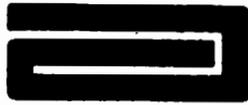
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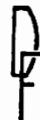


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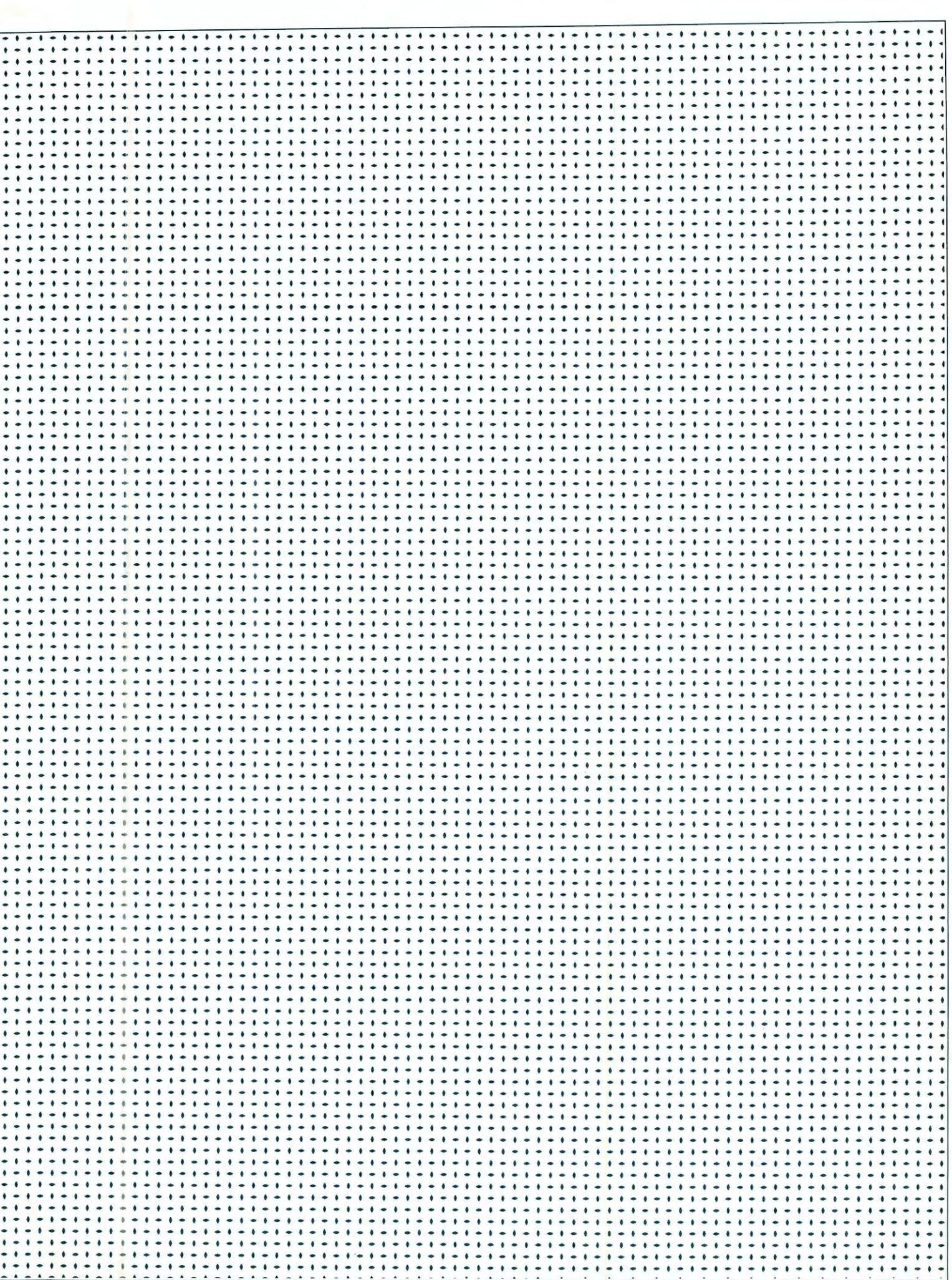


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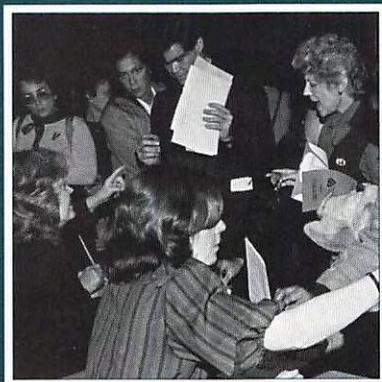


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Cornell Cooperative Extension/Queens	Doctors Hospital	Emanuel Progressive Child Development Center
Cornell University Medical College	Doctors of the World	Emergency Shelter
Corner School	The Dome Project	Emmanu-el Mid-Town YM/YWHA
Corona Community Development Corp.	Don Quijote Experimental Children's Theatre	Emmaus House
Corona Elmhurst Guidance Center	Dooley Foundation/Intermed USA	Emmaus Seventh Day Adventist Church
Correctional Association of New York	The Door/A Center of Alternatives	Empire State Coalition of Youth and Family Services
Council On Accreditation for Services for Families and Children	DOROT Intergenerational Programs	Employment Program for Recovered Alcoholics
Council on Economic Priorities	Double Entendre	Encore 49
Council on the Environment of New York City	Downey Side	Encore Community Center
Cousteau Society	Dry Harbor Nursing Home and Health Related Facility	Engineering Societies Library
Covenant House/Nineline	DSAS (Division of Substance Abuse Services) Homeless Services Project	English In Action
Covenant House/Rights of Passage	Duffield Children Center	English Now!/Nightingale-Barnford School
Covenant House/Under 21	Dwelling Place	ENTER/ Emergency Shelter Program for Youth
Create House	Dyckman House Museum	ENTER Health and Family Services
Creative Young Adult Center	East Bronx Council on Aging	ENTER Residential Drug-Free Program
Creative Arts Rehabilitation Center	East Bronx Hunger Program	ENTER Transitional Living Program
Creative Arts Workshops for Kids	East Harlem College and Career Counseling Program	Environmental Action Coalition
Creative Time	East Harlem Employment Service	Environmental Defense Fund
Creedmoor Psychiatric Center	East Harlem Tutorial Program	Epilepsy Institute
Creston Avenue Baptist Church	East Haven Health Related Facility	Epilepsy Society of New York City
Crime Victims Board/Claims Division	East Meets West Cultural International	Episcopal Mission Society
Criminal Court of the City of New York	East New York Stop Deterioration Corp.	Epworth Parish Pre-School
Crisis Intervention Center Clothing Program	East New York Urban Youth Corps.	Erasmus Neighborhood Federation
Crisis Intervention Services Travelers Hotel	East New York Women's Shelter	ERIC Clearinghouse on Urban Education
Crohn's Colitis Foundation of America	East River Community Center	Escuela Hispana Montessori Head Start
Cross Island YMCA	East Seventh Street Baptist Ministry - Graffiti	Ethical Culture Society
Crotona Community Coalition	East Side House	Ethnic Arts Foundation
Crown Heights Service Center	East Village Visiting Neighbors	Ethnic Folk Arts Center
Crown Heights Youth Collective	East-West Eviction Prevention Center	Evangelical Christian Church
Crown Nursing Home		Everybody Wins
Cumberland Diagnostic and Treatment Center		Fairview Nursing Care Center

BENEFICIARIES OF MVAC'S SERVICES

Faith in Action Ministries	Foster Pride	God's Love We Deliver
Family Development Center	The Foundation Center	Goddard-Riverside Community Center
Family Dynamics	Foundation For Depression And Manic Depression	Godian Fellowship Church
Family Respite Center for Homeless/ The Prenatal Shelter	Foundation for the Advance of Dance	Golden Gate Health Care Center
The Family School	Foundation for the Joffrey Ballet	Goldwater Memorial Hospital
Family Support Systems Unlimited	Fountain House	Good Shepherd Services
Far Rockaway Nursing Home	Fountain of Life Ministries	Goodwill Tenant's Association
Federal Reserve Bank of New York	Fourth Street Community Association	Goose Bay Nursery School
Federation of Puerto Rican Communities	FPWA (Federation of Protestant Welfare Agencies)	Gouverneur Hospital
Federation of the Handicapped	Frances Schervier Home and Hospital	Grace Opportunity Project
FEGS (Federation Employment and Guidance Service)	Francis De Falco Dental Clinic for Disabled Persons	Grace Preschool Day Care Center
FEGS/Manhattan Day Program	Franklin Men's Shelter	Gracie Mansion Conservancy
FEGS/Willow Transitional Living Center	Fraunces Tavern Museum	Graduate Center/CUNY
Fellow Through Program	Free Theatre for Institutionalized and Needy Children	Graenum Berger Bronx Jewish Federation Service Center
The Fellowship Center	Fresh Air Fund	Graham-Windham
Fellowship Missionary Baptist Church	Frick Collection	Gramercy Visiting Neighbors
Ferrini Welfare League	Friendly Place/El Sitio Simpatico	Grand Central Partnership Multi-Service Center
Fertility Research Foundation	Friends and Relatives of the Institutionalized Aged	Grand Street Settlement
Fifth Avenue Community Center of Harlem	Friends in Deed	Greater Harlem Comprehensive Guidance Center
Film Forum	Friends of Fort Tryon Park	Greater Harlem Nursing Home
Findlay House/Findlay Plaza	Friends of Israel Disabled War Veterans	Greater Mercer Volunteer Center
Firefighters Foundation	Friends of SOS Children's Villages	Greater New York Automobile Association
First Episcopal District Self Help	Friends of the Public Schools	Greater New York Council/ Boy Scouts of America
First Moravian Church	Friends of the Staten Island Ferry	Greater Ridgewood Youth Council
First Spanish Presbyterian Church/ Community Orientation Center	Friends Of Thirteen	Green Guerillas
Flatbush Boys and Girls Club	The Friends Seminary	Greenpark Care Center
Flatbush Church of Seventh Day Adventists	FTC (Federal Trade Commission)	Greenpoint Men's Shelter
Flatbush YMCA	Fulton Street Revival Local Development Corp.	Greenwich House
Flatlands Volunteer Ambulance Corps.	Fun Nursery School And Toddler Program	Greenwich House Senior Center
The Floating Hospital	Fund For Modern Courts	Greenwich Village Orchestra
Flowers With Care Youth Services	Fund for the Borough of Brooklyn	Greenwich Village Youth Center
Flushing Boys Club	Fundamentalists Anonymous	Group 1 Acting Company
Flushing Hospital/Medical Center	The Gallery	Group Creativity Projects
Flushing House	Garden of Eden Home for Adults	Guggenheim Museum
Flushing Meadows Corona Park Corporation	Gardens Nursery School-Kindergarten	Guiding Light of Truth Community Outreach Center
Flushing Shelter for Women	Gateway National Recreation Area	Guild for Exceptional Children
Flushing YWCA	Gay & Lesbian Alliance Against Defamation/New York	Gustavus Adolphus Community Lounge for Senior Citizens
FOCUS (For Our Children And Us)	Gay Men's Health Crisis	Guttman Institute
Food and Hunger Hotline	Geller House/ Jewish Board of Family and Children	Habitat for Humanity
Food for All	Gene Frankel Theatre	HABITAT/United Nations Center for Human Homeless Settlement
Food for Survival	Genesis II Museum of International Black Culture	Haitian Community Health Information and Referral Center
Food Patch	Genesis/Redemption Ministry	Haitian Society for Mutual Aid
Fordham Luthern Church	George C. Conliffe Child Care Center	Hale House for Infants
Foreign Policy Association	Georgia-Livonia Day Care Center	Hallet Cove Child Development Center
Forest Hills Community House	Girl Scouts of Greater New York	Hamilton Grange Day Care Center
Forest Hills Nursing Home	Girl Scouts of Greater New York/Brooklyn	Hamilton-Madison House
Forest Hills Volunteer Ambulance Corps	Girl Scouts of the USA	Hanac Senior Center
Forest View Nursing Home	Girls Club of New York	Happiness Is Camping
Forestdale	Girls' Vacation Fund	Harama Senior Center
Fort Greene Youth Patrol	Glenridge Senior Citizen Center	Harbor Defense Museum
Fort Hamilton Army Base	Glenwood Senior Center	Hark Homes
Fort Tryon Nursing Home	Glorious Temple Church	Harlem AIDS Treatment
Fort Washington Houses/ Services for the Elderly		Harlem Armory Men's Shelter
Fortune Society		
Forty Plus Educational Center		

BENEFICIARIES OF MVAC'S SERVICES

Harlem Dowling-Westside Center for Children and Family Service	Homes for the Homeless	Institutes of Religion and Health
Harlem Hospital Center	Homes for the Homeless/Saratoga Family Inn	Institutional Church of God in Christ
Harlem Hospital Center/Medicine	Homeward Bound Community Services/Interfaith Assembly on Homelessness and Housing	Inter-Council Community Fellowship
Harlem Hospital/Department of Psychiatry	HONEY (Help Our Neighbors Eat Year-Round)	Interfaith Assembly on Homelessness and Housing/Homeward Bound
Harlem Human Services Council	Hope Day Nursery	Interfaith Medical Center
Harlem Interfaith Counseling Service	Hope for the Future Ministries	Interfaith Neighbors
Harlem Men's Shelter I	Hope of Israel Senior Citizens Center	International Center for the Disabled (ICD)
Harlem Restoration Project	Hope Program	International Center for the Disabled/Brooklyn Office
Harlem School of the Arts	Horticultural Society of New York	International Center in New York
Harlem Teams for Self-Help	Hospital Audiences	International Center of Photography
Harlem Valley Churches	Hospital for Joint Diseases	International Childrens Center
The Harmonic Ensemble	Hospital for Joint Diseases/Orthopedic Institute	International Christian Youth Exchange
Hartley House	Hospital for Special Surgery	International Cultures Foundation
Harvest Against Hunger	Hostos Community College	International Foundation For Eye Transplant Research Inc.
Haym Salomon Home for the Aged	Hot Lines Cares	International House
HEAL (Health Education AIDS Liaison)	Hotel Tenants' Rights Project	International Planned Parenthood Federations
Health Advocate for Older People	House of Prayer for All People	The International Program
Health Futures	Housing Alert Program	International Womens Tribune Center
Hearts and Voices	Housing Conservation Coordinators	Intrepid Sea Air Space Museum
Heartsease Home	The Housing Works	Inwood House
HeartShare Human Services of New York	HUB/Planned Parenthood of New York City	Inwood Mental Health Clinic
Hebrew Home for the Aged at Riverdale	Hudson Guild	Inwood Senior Citizen Center
Hebrew Hospital Home	Human Outreach Mobile Exchange	Irvington Institute for Medical Research
Heights and Hill Community Council	Human Resources and Technology Institute	Isabella Geriatric Center
Heights Center for Senior Citizens	Human Resources Center of St. Albans	Island Academy/Board of Education
Helen Keller Services for the Blind	Human Services Program	Island Family Inn/Homes for the Homeless
Helene Fuld School of Nursing	Humane Society of New York	IT'S TIME
Help Line Telephone Services	Hunter College School of Social Work	J-Cap/Queens Village Committee for Mental Health
Help Line Thrift Shop	Hunter College Special Services Program	Jackie Robinson Center/PS 316
HELP/Project Samaritan	Hunters Point Community Development Corp.	Jackson Heights Community Development Corp.
Hemophilia Association of New York	Huntington's Disease Society of America	Jackson Heights Hospital
Henry Street Settlement	I Have a Dream Foundation	Jacob A. Riis Neighborhood Settlement
Henry Street Settlement/Urban Family Center Shelter for the Homeless	Icahn House	Jacques Marchais Center of Tibetan Art
Herbert G. Birch Services	IFCO (Interreligious Foundation for Community Organization)	Jamaica Arms Hotel for Homeless/Jamaica Family Residence
Herbert H. Lehman High School	Iglesia Pentecostal Sarpita	Jamaica Arts Center
Here's Life Inner City	Imani Altisimo	Jamaica Community Support Systems
Hetrick-Martin Institute	Imani House	Jamaica Day Nursery
Hetrick-Martin Institute/Project First Step	Imhof Associates	Jamaica Estates/Holliswood/South Bayside Volunteer Ambulance Corps
Hewitt School	Immigrant Social Service	Jamaica Family Day Care Center
Highbridge Community Life Center	IMPACT/New York City	Jamaica Hospital
Highbridge Woodycrest Center	Incarnation Children's Center	Jamaica Hospital/Center for Family Care
Hillcrest Senior Center	Incollaboration/Readers Theatre Workshop	Jamaica Housing Improvement
Hilltop Early Childhood Center	Independent Recreation for the Disabled	Jamaica NAACP Montauk Day Care Center
Hispanic AIDS Forum	INFORM	James Madison High School
Hispanic Society of America	Institute for Community Living/Halsey	James Weldon Johnson Community Centers
Holiday Project	Institute for Puerto Rican and Hispanic Elderly	James Weldon Johnson Headstart
Hollis Park Manor Nursing Home	Institute for Rational-Emotive Therapy	Jan Hus Presbyterian Church
Holliswood Care Center	Institute for Theatre Learning	Japan Society
Holy Apostle Soup Kitchen	Institute for Urban Family Health	JASA (Jewish Association for Services to the Aged)
Holy Cross Church	Institute of Cultural Affairs	JASA/Cooper Square
Holy Cross High School	Institute of International Education	JASA/Manhattan Borough Service Center
Holy Name Centre for Homeless Men	Institutes of Applied Human Dynamics	
Holy Redeemer Baptist Church		
Home of the Sages		
Homeless and Needy Volunteer Program		
Homeless Resource Center		

BENEFICIARIES OF MVAC'S SERVICES

JASA/Project Help	Lambert Community Development Office	Long Island City Business Development Corp.
JASA/Rochdale Luncheon Club	Lambert After-School Program	Long Island College Hospital
Jeanne Otter Memorial Youth Center	Landmarks Preservation Commission	Long Island Jewish Medical Center
Jefferson Adult Home	Langston Hughes Community Library and Cultural Center	Long Island Jewish Medical Center/ Schneider Children's Hospital
Jewish Board of Family and Children's Services	Laurelton Springfield Community Day Care	Long Island Jewish Medical Center/ Vocational Rehabilitation Service
Jewish Board of Family and Children's Services/Brooklyn	Laurelton/Rosedale Senior Center	Long Island Nursing Home
Jewish Braille Institute of America	League Center for Therapeutic Nursing	Long Island Teen Challenge/ Freedom Outreach Centereach
Jewish Child Care Association	League for Better Community Life	Long Island University/Brooklyn Campus
Jewish Community Council of Greater Coney Island	League of Women Voters/New York City	Looking Toward Tomorrow
Jewish Community Council of Pelham Parkway	Leake & Watts East Bronx Family Service Center	Lost Battalion Senior Center
Jewish Community Services	Learning Alliance	Louis D. Brandeis High School
Jewish Guild for the Blind	Lefferts Homestead-Prospect Park	Louise Wise Services
Jewish Home and Hospital for the Aged	Legal Action Center for the Homeless	Love Gospel Assembly
Jewish Information and Referral Service	Legal Aid Society	Love Is Needed Now
The Jewish Museum	Legal Defense Panel	Lower East Side Printshop
Jewish National Fund	Legal Outreach	Lower East Side Tenement Museum
J.M. Kaplan Fund	LSNY (Legal Services for New York City)	Lower East Side United Neighbors
Job Path	Legal Services For The Elderly	Lower East Side Short Stay
Jobs for Youth	Lenox Hill Hospital	Lower East Side Service Center
John the Baptist Community Center	Lenox Hill Neighborhood Association	Lower Manhattan Cultural Council
Joint Action in Community Service	Lenox Hill Neighborhood Association/ Shelter Services	Loyola School
Jon Folts/Clearview Community Center	Lenox Hill Neighborhood Association/ Street Outreach Program	Lucha Comprehensive Family Service Center
JSPQA (Jamaica Service Program for Older Adults Friendship Center)	Let's Talk II/Little Bethlehem Church	Lucille Murray Child Development Center
Junior Achievement of New York	Leukemia Society Of America	Lutheran Medical Center
Junior High School 56	Lexington Avenue Armory Women Shelter/Adult Services	Lutheran Social Services of Metropolitan New York
Junior League of the City of New York	The Lexington Center	Lydig-Pelham Parkway Community Assistance Center
Juvenile Diabetes Foundation International	Library-Fashion Industries High School	Mabel Barrett Fitzgerald Day Care Center
Juvenile Diabetes Foundation/ New York Chapter	Life Through Dance	Mabel Dean Bacon High School
Kaleidoscope Dance Company	Lifeline Center for Child Development	Macedonia Child Development Center
Kaplan House	Lighthouse Assemblies of God Church	Madison Residence for Exceptional Persons
Karen Homey Clinic	Lighthouse/Queens	Madison Square Boys and Girls Club
Kateri Residence	Lighthouse Industries Sheltered Workshop	Madison York Residence
Katharine Engel Center for Older People	Lighthouse/New York Association for the Blind	Maimonides Medical Center
Kennedy Child Study Center	Lightwheels	Mainstream Foundation
Kings Bay Senior Center	Lilian Wald Senior Citizens Center	Malcolm X Day Care Center
Kings County Hospital Center	Lincoln Hospital/Acupuncture Clinic	Manhattan Bowery Corporation
Kings Harbor Care Center	Lincoln Hospital/ Out-Patient Alcoholism Program	Manhattan Bowery Corporation/RCCA (Residential Care Center for Adults)
Kingsboro Psychiatric Center	Lincoln Hospital/Ward 10B	Manhattan Center for Living
Kingsbridge Heights Community Center	Lincoln Medical and Mental Health Center	Manhattan Children's Psychiatric Center
Kingsbridge Women's Shelter	Lincoln Square Neighborhood Center	Manhattan Development Center
Kingsbrook Jewish Medical Center	Linden Bay Care Center	Manhattan Plaza AIDS Project
Kingsbury Associates	LINKAGE (United Nations Development Council for Volunteer Development)	Manhattan Psychiatric Center
Kirby Forensic Psychiatric Center	Literacy Assistance Center	Manhattan Punchline Theatre
Korean Manpower Development	Literacy Volunteers of New York City	Manhattan Theatre Club
La Asociacion Benefica Cultural Father Billini	Little Flower Children Services	Manhattan Valley Housing Clinic
Lafayette High School/Science Dept.	Little Red Schoolhouse	Manhattanville Riverside Senior Center
LaGuardia Community College	Little Tikes Family Day Care	Manna House Workshops
LaGuardia Community College/ Project Enable Training Program for Homeless Families	Living Word Christian Center	March of Dimes
LaGuardia Hospital	Local 1199 (Drug, Hospital and Health Employees Union)	Marcus Garvey Nursing Home
LaGuardia Memorial House	Local Development Corporation of East New York	Margaret Tietz Center for Nursing Care
Lakeside Family and Children's Services	Loisaida	Martin Luther King, Jr. Day Care Center
Lamb's Center for the Homeless and the Needy		Martin Luther King, Jr. High School
		Martin Luther King, Jr. Senior Center

BENEFICIARIES OF MVAC'S SERVICES

Mary Immaculate Hospital	Metropolitan Young Adult Training Program	NALEO Education Fund (National Association of Latino Elected and Appointed Offices)
Marymount Manhattan College	Mid-Bronx Senior Citizens Council	Narco Freedom
Maspeth Town Hall	Mid-Bronx Youth Skills	Narcotic and Drug Research
Maternal Child Health Pediatric Care and Visiting Nurse Service Home Care	Mid-Brooklyn Health Society	National Academy of Design
Maternity and Infant Care Family Planning Project	Mid-Island Y Jewish Community Center	National Academy School of Fine Arts
Maternity Center Association	Middle Collegiate Church	National Accreditation Council
Mayor's Action Center	Middle Village Older Adult Center	National Association for the Visually Handicapped
Mayor's Office of Correspondence Services	Middletown Plaza Senior Citizens Center	National Association of Women Artists
Mayor's Office of Partnership Programs	Midnight Run St. Thomas Church	National Association on Drug Abuse Problems
Mayor's Office of Special Projects and Events	Midtown East Visiting Neighbors	National Audubon Society
Mayor's Office of Veteran's Affairs	Mil-Gar Home Care Services Program	National Center for Children in Poverty
Mayor's Office - Art Commission	Mind-Builders Creative Art Center	National Center for Children with Learning Disabilities
Mayor's Office - Children and Families	Mini-Doh Program	National Center for Learning Disabilities
Mayor's Office - Deputy Mayor for Public Safety	Minisink Townhouse and Camp	National Center on Woman and Family Law
Mayor's Office - Drug Abuse Policy	Ministers Associated Democratic Union of New York City	National Charities Information Bureau
Mayor's Office - Education Services	Minority Task Force on AIDS	National Committee for Furtherance of Jewish Education
Mayor's Office - For the Lesbian and Gay Community	Miracle House	National Council for Research on Women
Mayor's Office - HIV Health and Human Services	Mission Cristiana Galaad	National Council of Jewish Women
Mayor's Office - Immigrant Affairs	Mission for Today	National Council on Alcoholism and Drug Dependence
Mayor's Office - Increase the Peace Volunteer Corps	The Momentum Project	National Foundation for Facial Reconstruction
Mayor's Office - Information Systems	Monica House	National Improvisational Theatre
Mayor's Office - Minority Affairs	Montefiore Medical Center	National Institute for the Psychotherapies
Mayor's Office - Office of Contracts	Montefiore Medical Center/ Henry and Lucy Moses Hospital	National Kidney Foundation of New York and New Jersey
Mayor's Office - Operations	Montefiore Medical Center/ The Women's Center	National Multiple Sclerosis Society
Mayor's Office - People with Disabilities	Montefiore Nursery Program	National Museum of the American Indian
Mayor's Office - Special Needs Housing	Morningside Area Alliance	National Neurofibromatosis Foundation
Mayor's Office - Speechwriting	Morningside House Nursing House	National Pro-Am City League Association
McAuley Water Street Mission	Morningside Montessori Nursery School	National Self-Help Clearinghouse
McBurney YMCA of Greater New York	Morris-Jumel Mansion	National Society to Prevent Blindness
McCauley Water Street Mission	Morrisania Neighborhood Family Care Center	National Theatre Workshop of the Handicapped
Meals-On-Wheels of Staten Island	Mosholu-Bainbridge Community Assistance Center	NCNW (National Council of Negro Women)
Media for International Development	Mosholu-Montefiore Community Center	NCNW High Tech
The Media Network	Most Holy Trinity Human Service Center	Negro Ensemble Company
Medic-Alert Foundation International	Most Holy Trinity/ Brooklyn Catholic Charities	Neighborhood Association for Community Services
Medicare Beneficiaries Defense Fund	Mothers for More Halfway Houses	Neighborhood Center for Homeless People
Memorial Sloan-Kettering Cancer Center	Mount Sinai Medical Center	Neighborhood Coalition for Shelter
Menorah Nursing home	Movement Research	Neighborhood Housing Services of East Flatbush
Mental Health Association Of New York and Bronx Counties	Mt. Calvary Baptist Church	Neighborhood Housing Services of New York City
Mental Health Institute	Mt. Halibeth Christian Church	Neighborhood Open Space Coalition
Mercantile Library	Mt. Olive House	Neighborhood SHOPP (Self-Help by Older Person Project)
Mercy and Truth Rescue Mission	Mt. Pleasant Baptist Church School	Neighborhood Women of Williamsburg/Greenpoint
Mercy Home for Children	Mt. Sinai Church/Mizpah Assemblies	Neighbors Helping Neighbors
Methodist Church Home for the Aged	Murray Bergtraum High School	Neighbors Together Corp.
Methodist Hospital	Muscular Dystrophy Association/Queens	Nelson Avenue Family Residents
Metro International	Museum of American Folk Art	Neponsit Health Care Center
Metropolitan Baptist Church	Museum of Holography	NESC (National Executive Service Corps)
Metropolitan Community United Methodist Church	Museum of Modern Art	New Alternatives for Children
Metropolitan Historic Structures Association	Museum of Television and Radio	New Chance/Mid-Manhattan Adult Learning Center
Metropolitan Hospital Center	Museum of the American Piano	
Metropolitan Jewish Geriatric Center	Museum of the City of New York	
Metropolitan Museum of Art	My Family's Place	
Metropolitan Opera Association	Na'amata USA	
	NAACP Mid-Manhattan Branch	

BENEFICIARIES OF MVAC'S SERVICES

New Dramatists	New York City Department of Health	New York City Human Resources Administration/SSFA (Special Services for Adults) Jamaica Armory Women's Shelter
New Horizons Adult Education Program	New York City Department of Juvenile Justice	New York City Information and Counseling Program for Sudden Infant Death
NEW/Fourth World Movement	New York City Department of Juvenile Justice/Spofford Juvenile Center	New York City Job and Career Center
New Jersey Office of Volunteerism	New York City Department of Parks and Recreation	New York City Mission Society
New Jewish Agenda	New York City Department of Personnel	New York City Off-Track Betting Corporation
New Lane Senior Center	New York City Department of Ports and Trade	New York City Office of Business Development
New Life Baptist Church	New York City Department of Probation	New York City Outward Bound Center
New Life Fellowship Church	New York City Department of Records and Information Services (DORIS)	New York City Parks and Recreation Department/Greenbelt
New Museum of Contemporary Art	New York City Department of Sanitation	New York City Partnership/ New York Chamber of Commerce
New Renaissance Chamber Artists	New York City Department of Social Services	New York City Police Department
New Settlement Apartments	New York City Department of Social Services/Bushwick Women's Shelter	New York City Refugee Employment Project
New Wilderness Foundation	New York City Department of Telecommunications and Energy	New York City Relief
New York Academy of Sciences	New York City Department of Transportation	New York City School Volunteer Program
New York Aquarium	New York City Department of Transportation/Access-a-Ride	New York City Street Tree Consortium
New York Blood Services	New York City Department of Transportation/Division of Signs and Markings	New York City Technical College
New York Botanical Garden	New York City Department of Transportation/Ferry Division	New York City Transit Exhibit Museum
New York Career Guidance Services	New York City Department of Transportation/Parking Violations Bureau	New York Civil Liberties Union
New York Cares	New York City Department of Youth Services	New York Club of the National Association of the Negro Businessmen and Professionals
New York Catholic Center at NYU Soup Kitchen	New York City Executive Volunteer Corps.	New York Committee for Occupational Safety and Health
New York Chapter Arthritis Foundation	New York City Fire Department	New York Congregational Home for the Aged
New York Children's Health Project	New York City Health & Hospitals Corporation/Med-Plan	New York Convention and Visitors Bureau
New York City Auxiliary Police	New York City Housing Authority	New York Council on Adoptable Children
New York City Ballet	New York City Housing Authority/Office for the Aging	New York Downtown Hospital
New York City Board of Correction	New York City Housing Authority/Fort Independence	New York Eye and Ear Infirmary
New York City Board of Education	New York City Housing Authority/Wyckoff Community Center	New York Foundation for Senior Citizens
New York City Board of Education/ Community Education Resource Center #6	New York City Housing Preservation and Development	New York Foundation for the Arts
New York City Board of Education/ External Programs-Open Doors	New York City Human Resources Administration	New York Foundation for the Homeless
New York City Board of Education/ High School Division	New York City Human Resources Administration/Adult Services Administration	New York Foundling Hospital
New York City Board of Education/ Placement and Referral	New York City Human Resources Administration/Child Welfare Administration	New York Governor's Office of Voluntary Services
New York City Capital of the Age of Enlightenment	New York City Human Resources Administration/Crisis Intervention	New York Hall of Science
New York City Coalition Against Hunger	New York City Human Resources Administration/Division of Aids Services	New York Historical Society
New York City Commission for the United Nations	New York City Human Resources Administration/Division of Volunteer Services	New York Hospital
New York City Commission for the United Nations/Consular Corps and International Services	New York City Human Resources Administration/Multi Service Center/Jamaica	New York Hospital/ Department of Social Work
New York City Commission on Human Rights	New York City Human Resources Administration/Office of Employment Services	New York Junior Tennis League
New York City Department for the Aging	New York City Human Resources Administration/Shelter for Prenatal Shelter	New York Kammermusiker
New York City Department of Business Services	New York City Human Resources Administration/Shelter Placement Division	New York Landmarks Conservancy
New York City Department of City Planning		New York Legal Assistance Group
New York City Department of Consumer Affairs		New York Legislative Service
New York City Department of Consumer Affairs/Brooklyn		New York Lung Association
New York City Department of Consumer Affairs/Queens		New York Main Street Alliance
New York City Department of Corrections		New York Metropolitan Committee for UNICEF
New York City Department of Correction/ Work Release Program		New York Open Center
New York City Department of Cultural Affairs		New York Paralegal School
New York City Department of Employment		New York Philanthropic League
New York City Department of Environmental Protection		New York Philharmonic
New York City Department of Finance		New York Public Interest Research Group
New York City Department of General Services		New York Public Library
		New York Public Library for the Performing Arts

BENEFICIARIES OF MVAC'S SERVICES

New York Public Library/ Mott Haven Branch	North Flatbush Coalition/ Emergency Food Pantry	People's Firehouse
New York Public Library/Seward Park	North General Hospital	People's United Methodist Headstart
New York Scandia Symphony	North General Hospital/ Alcoholism Treatment Center	Performing Arts Alumni Theatre
New York School of Urban Ministry	North Wind Museum	Performing Arts Resources
New York Service for the Handicapped	Northern Lights Alternatives New York	Pet Owners with AIDS/ ARC Resource Service (POWARS)
New York Service Program for Older People	Northside Center for Child Development	PHASE: Piggy Back Alcoholism and Substance Abuse Rehabilitation
New York Society for Ethical Culture Shelter	NOW (National Organization for Women)	Phipps Community Development Department
New York Society for the Deaf	NOW Legal Defense and Education Fund	Phoenix House
New York State Attorney General	Nursing Sisters Home Visiting Service	Phoenix House Foundation
New York State Bar Association	NYANA (New York Association for New Americans)	Physicians for Social Responsibility
New York State Commission for the Blind	Oasis Drug Prevention Services	Pibly Residential Programs
New York State Consumer Protection Board	Odyssey House of New York	Pierpont Morgan Library
New York State Council on the Arts	Off-Center Theater	Planned Parenthood of New York City
New York State Department of Health	Office of Family Services	Playing to Win
New York State Department of Labor	Office of Family Services/ Housing Alert Program	Plow of Thesea/ Center for Human Development
New York State Department of Public Service	OKE - Anu Christ Apostolic Church	Poets House
New York State Division for Youth	Old Merchants House of New York	Poets in Public Service
New York State Division of Human Rights	On Your Mark	Police Athletic League
New York State Job Service	Once Upon A Time	Police Athletic League/Putting Aside Limitations of the Handicapped (PALOH)
New York State Mentoring Program	"On" Television	Police Athletic League/Manhattan Center
New York State National Abortion Rights	Open Book Performing Ensemble	Police Athletic League/Mulberry Street
New York State Office of Advocate for the Disabled	Open Door	Police Athletic League/Webster Center
New York State Poets in the School/Poets in Public Service	Open Door Church of God in Christ/ Brooklyn	POMOC (Polonians Organized to Minister to our Community)
New York State Psychiatric Institute	Open Door/Urban Pathways	POMOC/Brooklyn
New York State Supreme Court	Open Door Westside Cluster	Pomonok Neighborhood Center
New York State Supreme Court/ Brooklyn Library	Open Housing Center	Positive Action of New York
New York State Supreme Court/ Criminal Branch Library	Organization for Human Development and Social Change	Post Graduate Center for Mental Health
New York Telephone Pioneers of America/ Nova 5 Chapter	Original Ballets Foundation	Post-Graduate Center
New York University Community Support Service/Flushing Women's Shelter	Our Fathers Ministries	Prabhupada Sankibtan Center
New York University Medical Center	Our Lady of Mercy Medical Center	PRACA (Puerto Rican Association for Community Affairs)
New York University/ School of Continuing Education	Outreach Theatre	PRACA Day Care Center
New York Urban League/Queens Branch	PAES (Pastoral and Educational Services)	Pregones Theater
New York Urban League/Staten Island	Panel of Americans	Princess Grace Foundation
New York Youth at Risk	Paraclete Foundation	Private Industry Council
New York Youth Network	Park Avenue Shelter for Women	Professional Service Centers for the Handicapped
New York Youth Symphony	Park Slope Child Care Collective	Project Bravo
New York Zoological Society	Park Slope Geriatric Day Center	Project Concern
New York/New Jersey Trail Conference	Park Slope Safe Homes Project	Project Contact/Proyecto Contact
Nicholas Cardell Day Care Center	Park Slope Women's Shelter	Project Ezra
Nikolais and Louis Dance Lab	Parkchester Unionport Community Assistance Center	Project Find/Hamilton Senior Center
Non-Denominational Deliverance Center Mission	Parker Jewish Geriatric Institute	Project for Public Spaces
Non-Profit Coordinating Committee of New York	Parks Council	Project Green Hope Services for Women
Nonprofit Facilities Fund	Parkview Nursing Home	Project HOPE Star Program
Nontraditional Employment for Women	Partnership for a Drug Free America	Project Hospitality
North American Aliyah Movement	Partnership for the Homeless	Project LIFE (Learning-Disabled in Fulfillment and Employment)
North Bronx Association for New Americans	Partnership For The Homeless/Brooklyn	Project Omnibus
North Bronx Family Service Center	Partnership of Hope	Project Reach Youth
North Central Bronx Hospital	Pathways for Youth	Project Reachout
North Flatbush Coalition	Paul J. Cooper Center for Human Services	Project Return Foundation
	Peace Corps	Project Return Foundation/Bronx
	Pearl Theatre Company	Project Street Beat PPNYC
	Peninsula Hospital Center	Promesa Runaway Homeless Youth Shelter
	People With AIDS Coalition	

BENEFICIARIES OF MVAC'S SERVICES

Prospect Interfaith Family Inn
 Prospect Park Nursing Home
 Prospect Park Pre-School
 Protective Services for Adults
 Providence House
 Providence House 1
 Providence House 5
 Providence Rest Nursing Home
 PS 106 Bellevue Psychiatric
 PS 41 PTA Family Support Committee
 PS 1 Manhattan
 Psychiatric Institute (Inwood Clinic)
 Public Art Fund
 Public Education Association
 Public School # 47 John Randolph School
 Public School # 77
 Public School # 126
 Public School # 137
 Public School # 146
 Public School # 306
 Ethan Allen Elementary School
 Puerto Rican Family Institute
 Puerto Rican Family Institute/Queens
 Purchase Preventive Services for Children
 PWA (Persons With AIDS Coalition)
 Queens Borough Public Library
 Queens Borough Public Library/
 Literacy Program
 Queens Botanical Garden
 Queens Child Guidance Center/Flushing
 Queens Child Guidance Center/Jamaica
 Queens College (Hofstra)
 at UAW Local #65 Offices
 Queens Community Cadet Corps
 Queens Community Civic Corp.
 Queens Council on the Arts
 Queens County Farm Museum
 Queens County Mental Health Society
 Queens District Attorney
 Queens Historical Society
 Queens Hospital Center
 Queens House of Detention for Men
 Queens Independent Living Center
 Queens Legal Services
 Queens Museum of Art
 Queens Services for Autistic Citizens
 Queens Symphony Orchestra
 Queens Theatre In The Park
 Queens Veterans Administration
 Extended Care Center
 Queens Village/Hollis/Bellerose
 Volunteer Ambulance Corps.
 Queens Womens' Center
 Queensboro Council for Social Welfare
 Queensborough Community College CUNY
 Race to Save New York
 Rainforest Alliance
 Ralph-Lincoln Community Service Center
 Ravenswood Community Center
 Reality House

REBECA (Russian Ethnic Bilingual
 and Cultural Association)
 Red Hook Arts
 Rego Park Nursing Home
 Rehabilitation through Photography
 Rendall Presbyterian Church
 Research Center of Kabbalah
 Resources for Children With Special Needs
 Respite Center
 Respite House
 Resurrection Rehabilitation Center
 Retired Senior Volunteer Program (RSVP)
 Retired Senior Volunteer Program/
 AIDS Service Project
 Rheedlen Foundation
 Rheedlen Place
 Rhinelander Children's Center
 Richard R. Green High School of Teaching
 Richmond Early Learning
 Child Care Center
 Richmond Hill Senior Center
 Richmond Senior Services
 Ridgewood Senior Citizens Center
 Ridgewood-Bushwick
 Senior Citizens Council
 Riverbay Community
 Volunteer Ambulance Corps
 Riverdale Community Center
 Riverdale Mental Health Association
 Riverdale Senior Center
 Riverdale YM/YWHA
 Riverside Church
 Riverside Church/Clothing Service
 Riverside Church/Men's Shelter
 Riverside Park Fund
 Robert Louis Stevenson School
 Rockefeller University Hospital
 Rockin' Magicians Sports Association
 Rome Voluntary Action Center
 Ronald McDonald House
 Roosevelt Hospital
 Roosevelt Island Community Library
 Roosevelt Island Youth Program
 Rose F. Kennedy Center
 Rose M. Singer Center
 Rotunda Gallery
 Rudolf Steiner School
 Rutgers Church
 Ruth Fernandez Family Residence
 Sacred Hart Church
 Sacred Heart Homeless Shelter
 Saint Joseph's Parish Day School
 Salvation Army
 Salvation Army/
 51st Street Women's Shelter
 Salvation Army/
 Borden Avenue Men's Shelter
 Salvation Army/Bronx Citadel Corp.
 Salvation Army/Brooklyn
 Salvation Army/Brooklyn Citadel Corp.

Salvation Army/Disaster Service
 Salvation Army/Jamaica Citadel Corps
 Salvation Army/Learning Center
 Salvation Army/Men's Correctional Services
 Salvation Army/Tremont Corps.
 Salvation Army/Veterans Residence
 Samaritan Village
 Samaritans of New York
 Sammon Build Center
 Samuel Field YM-YWHA
 Sanctuary for Families
 Saratoga Family Inn
 Saratoga Square Congregate Housing
 Recreation Program
 Saratoga Square Congregate Housing
 Service Program
 Save the Children
 SCAN
 (Supportive Child Advocacy Network)
 SCAN New York Volunteer
 Parent-Aides Association
 Schomberg Center for
 Research in Black Culture
 School of Sacred Arts
 School of the Future
 Science and Technology Advisory Board
 SCORE
 (Service Corps Of Retired Executives)
 SCORE/Queens
 Sea View Hospital and Home
 Seagrit Social Service Program
 Seamen's House YMCA
 Seasoned Citizens Theatre Company
 Second Chance Ministries
 Self-Help Community Services
 Self-Help Community Services/
 Austin Street Senior Center
 Self-Help Community Services/
 Clearview Senior Center
 Self-Help Community Services/
 Forest Hills
 Self-Help Community Services/
 Jackson Heights
 Self-Help Community Services/
 Latimer Gardens Senior Center
 Self-Help Community Services/
 Maspeth Senior Center
 Self-Help Community Services/
 Project Pilot
 Seneca Neighborhood Center
 Senior Action in a Gay Environment
 Seniors Helping Seniors
 Seniors in Touch
 Sephardic Home for the Aged
 Services for the Underserved
 Services Now for Adult Persons
 Settlement Health and Medical Services
 Seventh Day Adventist Church
 Shadow Box Theatre
 Shakespeare Globe Centre
 SHARE New York
 (Self-Help and Resource Exchange)
 Shelter and Food for the Homeless

BENEFICIARIES OF MVAC'S SERVICES

Shelter at Anshe Chesed	St. Benedict's Church	St. Vincent's Hospital and Medical Center of New York
Shelter at Holyrood	St. Benedict's Day Nursery	St. Vincent's Mental Health Center of Richmond, Staten Island
Shelter Care Center for Men	St. Catherine of Genoa Roman Catholic Church	St. Vincent's Services/Enhanced Independent Living Skills
Shelter Care Center for Women	St. Christopher Ottilie/Bethany House	Stamp Out AIDS
Sheltering Arms Childrens Service	St. Christopher Ottilie/Family Development Center	Stand-Up/Harlem
Shield Institute for the Mentally Retarded and Developmentally Disabled	St. Christopher Ottilie/Independent Living Program	Stanley Isaacs Neighborhood Center
Shiloh Temple of the Apostolic Faith	St. Christopher's Jennie Clarkson Child Care Services	Stanley S. Lamm Pre-School
Shorefront Mental Health Board	St. Clare's Hospital and Health Center	Star of the Sea
Shrine Church of St. Anthony of Padua	St. Clare's Hospital/Social Services Department	Staten Island AIDS Task Force
Sickle Cell Anemia Foundation of Greater New York	St. Dominic's Home Family Service Center	Staten Island Botanical Garden
Sidewalks of New York Productions	St. Edmund's Episcopal Church	Staten Island Center for Independent Living
Siena House	St. Frances Xavier Church Soup Kitchen	Staten Island Children's Museum
Sierra Club/Inner City Outings	St. Francis of Assisi Church	Staten Island Historical Society
Silver Lake Nursing Home	St. Francis Xavier Welcome Table	Staten Island Institute of Arts & Sciences
Simon Weisenthal Center	St. Gregory the Great Soup Kitchen	Staten Island Mental Health Head Start
Sisters of Charity Health Care System	St. Hilda's and St. Hugh's School/Community Service Program	Staten Island Mental Health Society/Chait Clinic
Sisters of The Good Shepherd	St. John the Baptist Parish Center/New Horizons Adult Education Program	Staten Island University Hospital
Sixth Street Community Center	St. John's Bread and Life Program	Staten Island Zoo
Skin Cancer Foundation	St. John's Episcopal Home for the Aged and the Blind	Statue of Liberty National Monument
Skylight Center (Psycho Social Clubhouse)	St. John's Episcopal Hospital/South Shore Division	Stephanie Joyce Kahn Foundation
SLE Foundation (Systemic Lupus Erythematosus)	St. John's Episcopal Nursing Home	Stephen Wise Free Synagogue
Small Press Center	St. John's Place Family Center	STEPS (Support for Training and Educational Program Services)
Snug Harbor Cultural Center	St. John's Queens Hospital	Sterling Place AOBH (Agency Operated Boarding Home)
Social Security Administration	St. John's University	Storefront For Art and Architecture
Society for Seamen's Children	St. Joseph Family Residents Center	Structured Educational Program
Society for the Advancement of Travel for the Handicapped	St. Joseph SRO Residence	Studio Elementary School
Solidaridad Humana	St. Luke's in the Fields	Studio Museum in Harlem
Soul Saving Station for Every Nation	St. Luke's in the Fields/Saturday Supper for Persons With AIDS	Suicide Prevention Resources
Soundview Presbyterian Church	St. Luke's-Roosevelt Hospital Center	Summer House Armory Men's Shelter
South Beach Psychiatric Center	St. Luke's-Roosevelt Hospital Center/Hope Program	Summit School
South Bronx Ministry	St. Margaret's House	Sunnyside Community Services
South Bronx Overall Economic Development Corp.	St. Margaret's House/Recreational Program	Sunnyside Home Care
South Forty Corporation	St. Mark's Church of Christ	SUNY at StonyBrook
South Jamaica Center for Children and Parents	St. Mary's Center	Support Center of New York
South Street Seaport Museum	St. Mary's Hospital for Children	Survival Skills Project
Southeast Bronx Neighborhood Centers	St. Mary's Hospital of Brooklyn	Symphony for the United Nations
Southern Queens Park Association	St. Matthew/St. Timothy Episcopal Church	Tabernacle Soup Kitchen and Pantry
Southwest Brooklyn Industrial Development Corp.	St. Matthew/St. Timothy Episcopal Church Neighborhood Center	TADA (Theatre and Dance Alliance)
Southwest Brooklyn Senior Services	St. Paul School	Talented & Gifted Public School #5-127
Southwest Queens Senior Services	St. Paul the Apostle Women's Shelter	Talking Books Plus
Spanish Prospect Seventh Day Adventist Church	St. Paul's Catholic Church/Men's Shelter	Tamarand Foundation
Special Olympics/New York	St. Paul's House	Teach for America/National
Special Services for Children	St. Paul's Shelter for the Homeless	Teach for America/Regional
Spellman Center for HIV Related Disease	St. Paul's United Church of God	Teen Challenge
Spence-Chapin Services to Families and Children	St. Peter's Lutheran Church	Teen Outreach Pregnancy Prevention Program
Sponsors for Educational Opportunity	St. Stephen Outreach	Temporary Housing Traveler's Hotel/School District #30
Springfield Gardens Methodist Church Service Agency	St. Stephen's UCOG Outreach Ministry	Tenants Advisory Council
SPROUT (Recreation for the Developmentally Disabled)	St. Teresa of Avila Rectory	Terence Cardinal Cooke Health Care Center
St. Agnes Soup Kitchen	St. Thomas Choir School	Theodore Roosevelt High School
St. Barnabas Hospital	St. Vincent's Hospital and Medical Center of New York	Third Avenue Family Service Center
St. Bartholomew's Church		Thorpe Family Residence
		Tilden Community Center

BENEFICIARIES OF MVAC'S SERVICES

Tilden Towers II Senior Center	United States Servas for World Peace	Visions and Services for the Blind and Visually Impaired
Timothy House	United States Trust of New York	Visiting Neighbors
To the Heart	United States-El Salvador National Sister Cities Center	Visiting Nurse Service of New York
Tolentine Zeiser Community Life Center	United Way of New York City	Visiting Nurse Service/Brooklyn Home Care
TOP (Teen Opportunity Program)/Bronx Community College	United Way Volunteer Center of Eastern Fairfield County	Visiting Nurse Service/Home Care and Community Mental Health Programs
TOPS For You (Residential Program for Homeless Girls)	United World Partnerships on Developmental Disabilities	Visual AIDS
Touch AIDS Community Dinner	University Community Soup Kitchen	Vocational Foundation
Tourette Syndrome Association	University Hospital of Brooklyn	Voluntary Action Center of Broome County
TOVA (The Other Victims of Alcoholism)	University Settlement	Voluntary Action Center of Dutchess County
Town House International School	Upper Madison Avenue United Methodist Church	Voluntary Action Center of Greater Glens Falls
Transitional Services for New York	Upper Manhattan Mental Health Clinic	Voluntary Action Center of Greater Utica
Travelers Aid Services/Victim Services Agency	Upper Manhattan Task Force on AIDS	Voluntary Action Center of Morris County
Travelers Hotel (Urban Pathways)	Upper Room Outreach/Times Square Church	Voluntary Action Center of Schenectady
Triangle Theatre Co.	Upper Rooms AIDS Ministry	Voluntary Action Center of Southeast Connecticut
Trinity Church in the City of New York	Urban Business Assistance Corporation	Volunteer Action Center of Greater New Haven
Trinity Church-St. Paul's	Urban Pathways	Volunteer Action Center of Passaic County
Trinity Museum of the Parish of Trinity Church	Urban Strategies (Division of TASA)	Volunteer Bureau of Greater Danbury
Trinity United Methodist Headstart	Urban Strategies/Maternity Shelter	Volunteer Center of Albany
Trump Pavilion for Nursing and Rehabilitation	Urban Women's Retreat	Volunteer Center of Atlantic County
Twin Parks Child Care Center	Urban Women's Shelter/Urban Resource Institute	Volunteer Center of Bergen County
UARE (United Aid Relief Effort)	Van Cortlandt House Museum	Volunteer Center of Buffalo/Erie County
UJA/Federation	Vandever Park United Methodist Church	Volunteer Center of Camden County
Ukrainian Institute of America	Variety Clubs International	Volunteer Center of Dallas County
Umbrella Project for Children's Charities	Vera Institute of Justice	Volunteer Center of Elmira
UNIA (Universal Negro Improvement Association)	Veritas Therapeutic Community	Volunteer Center of Greater Essex County
Union Baptist Church	Very Special Arts of New York City	Volunteer Center of Monmouth County
Union Hospital	Veterans Administration/Homeless Chronically Mentally Ill Program	Volunteer Center of Rensselaer County
Union Settlement Children's ICM	Veterans Administration/Homeless Veterans Domicile	Volunteer Center of Somerset County
Union Settlement/Gaylord White Seniors Center	Veterans Administration/Project Torch	Volunteer Center of Southwest Fairfield County
Unitas Therapeutic Community	Veterans Administration/Queens	Volunteer Center of Syracuse & Onondaga County
United Bronx Parents	Veterans Association for Self-Improvement	Volunteer Center of Westchester County
United Cerebral Palsy of New York City	Veterans Bedside Network	Volunteer Center of York County
United Cerebral Palsy of New York City/Brooklyn	Victim Services Agency	Volunteer Connection
United Cerebral Palsy of New York City/Queens	Victim Services Agency/Brooklyn Criminal Court	Volunteer Consultants
United Cerebral Palsy of New York City/Women's Division	Victim Services Agency/Elder Abuse Project	Volunteer Consulting Group
United Cerebral Palsy of New York State	Victim Services Agency/Jamaica	Volunteer Development Council for United Nations Delegations
United for a Better Area	Victim Services Agency/Metropolitan Assistance Corp.	Volunteer Referral Center
United Holiness Temple COGIC (Church of God in Christ)	Victim Services Agency/Project Safe	Volunteer Resources Division
United Homeless Organization	Victim Services Agency/Queens Criminal Court	Volunteer Services for Children
United Hospital Fund	Victim Services Agency/Queens Mediation	Volunteer Services for the Elderly of Yorkville
United Jewish Council of the East Side	Victim Services Agency/Streetwork Project	Volunteers of America of Greater New York
United Nations International School	Victim Services Agency/Washington Heights and Inwood	Volunteers of America/Charles H. Gay Shelter
United Negro College Fund	Victims for Victims	Volunteers of America/New York Office
United Neighborhood Houses of New York	Victory Memorial Hospital	Volunteers of Legal Service
United Neighbors of East Midtown	Villa Hermosa Apartments/HUD	Wakefield Center for Reading and Writing
United Odd Fellows and Rebekah Home	Village Nursing Home	Wartburg Lutheran Home for the Aging
United Romanian Jews of America	Village Nursing Home/AIDS Day Treatment Program	Washington Heights Community Services
United States Bankruptcy Court	VIP Women's Residence	Washington Heights Ecumenical Food Pantry
United States Committee for UNICEF	VIPP (Volunteers in Prospect Park)	Washington Heights-Inwood Coalition
United States National Park Service		Washington House Community Center
United States Olympic Committee		

BENEFICIARIES OF MVAC'S SERVICES

Washington Market School	Woman's Health Education Project	YM/YWHA of Northern Queens
Washington Square Church	Women and AIDS Resource Network	YM/YWHA of Washington Heights and Inwood
Washington-Inwood YM/YWHA Senior Center	Women Care	YMCA International Program Services
Wave Hill	Women in Need	YMCA of Greater New York
WE CAN Redemption Centers	Women in Need-Casa Rita	YMCA of Greater New York/Harlem
We Care About New York	Women in Need/Abraham Residence	YMCA/The Bronx
Weeksville Community Service	Women of Faith	YMCA/Vanderbilt Branch
Weiler Hospital	Women Shelter	Yorkville Common Pantry
WEME (Westside Ecumenical Ministry to the Elderly)	Women's Action Alliance	Yorkville Luncheon Club
West 83rd Street Pre-School	Women's Project and Productions	Young Adult Institute/Bronx
West Bronx Housing and Neighborhood Resource Center	Women's Sports Foundation	Young Adult Institute/Manhattan
West Bronx Jewish Federation Service Center	WomenCare	Young Israel of Forest Hills
West Chelsea Early Learning Center	Woodcliff Academy/Hilda Yoder School	Young People's East Harlem Resource Center
West Side Federation for Senior Housing	Woodhaven Senior Citizen Center	Young People's Information Services
West Side Montessori School	Woodhull Hospital/ Medical and Mental Health Center	Young People's Information Services of Staten Island
West Side One Stop for Coordinated Senior Services	Woodhull Hospital/ Social Service Department	Youth Action Homes Away From Home
West Side Tenant's Union	Woodside Children's Center	Youth Action Program
Westchester Coalition of Food Pantries and Soup Kitchens	Woodside Senior Assistance Center	Youth Action Program/ Homes Away from Home
Westside Cluster of Centers and Settlement	Working Organization for Retarded Children	Youth Challenge of New York City
Westside Cultural Center	Workmen's Circle Home	Youth Communications
Whitney Museum of American Art	World Environment Center	Youth Dares
WICS (Women in Community Service)	WPA Theatre (Workshop of Players Art Foundation)	Youth for Christ
William Alanson White Institute	WSFSH (Westside Federation for Senior Housing)/Euclid Hall	YWCA of Brooklyn
William Hodson Community Center	Wyckoff Heights Medical Center	YWCA of the City of New York
William Howard Taft High School	Y Senior Center	YWCA Teen Parent Program
Williamsbridge Senior Citizens Center	Yeshiva University Museum	Zion Gospel Church
Williamstown Theatre Festival	YM/YWCA Bronx Early Learning	Zion Pentecostal Faith Center
Willoughby House Settlement	YM/YWCA Brownsville	14th Street Union Square Local Development Corp.
Willoughby Nursing Home	YM/YWCA Day Care	163rd Street Improvement Council
Windmill Montessori School	YM/YWCA Grosvenor Child Care Center	2200 Tiebout Avenue Food Pantry
Wings Theatre Company	YM/YWCA La Puerta Abierta Child Care	43rd Street Kids Preschool
Winston Preparatory School	YM/YWCA Merrick	7th Avenue/Windsor Place Community Association of Brooklyn
WISH (We In Support of the Homeless)	YM/YWCA Polly Dodgehild Care Center	92nd Street YM/YWHA (The 92nd Street Y)
WNET/Thirteen	YM/YWCA Richmond Early Learning Center	
WNYC Foundation	YM/YWCA Roberta Bright	

BENEFICIARIES OF MVAC'S SERVICES

COLLEGES AND MISCELLANEOUS PROGRAMS

Adult Basic Education/
High School Equivalency Services
Albert G. Oliver Program
for Gifted Students
Barnard Baruch College
Barnard College
Bronx Community College
Brooklyn College
College of Staten Island/
Sunnyside Campus
Columbia University

Enrich Intermediate School 70/
The School for Social Action
Fordham University
Hostos Community College
Hunter College (CUNY)
John Jay College
of Criminal Justice (CUNY)
Joseph Pulitzer Intermediate School 145
Kingsborough Community College
La Guardia Community College
Lehman College (CUNY)

Manhattan Occupational Training Center
Medgar Evers College (CUNY)
New York University
Queens College
Queensborough Community College
St. John's University/Queens
St. John's University/Staten Island
William Cowper Intermediate School 73
York College

STATEN ISLAND HIGH SCHOOLS

Curtis High School
Moore Catholic High School
New Dorp High School
Notre Dame Academy High School

Port Richmond High School
Ralph McKee High School
St. Peter's High School for Boys
St. Peter's High School for Girls

Susan E. Wagner High School
Tottenville High School

QUEENS HIGH SCHOOLS

Andrew Jackson High School
Archbishop Malloy High School
August Martin High School
Austin Mac Cormick/The Island Academy
Bais Yaakov Academy
Bayside High School
Beach Channel High School
Benjamin N. Cardozo High School
Christ the King Regional High School
Dominican Commercial High School
Ezra Academy of Queens
Far Rockaway High School
Far Rockaway Yeshiva High School
Flushing High School
Forest Hills High School
Francis Lewis High School
Franklin K. Lane High School
Grover Cleveland High School

Hillcrest High School
Holy Cross High School
International High School/
La Guardia Community College
Jamaica High School
John Adams High School
John Bowne High School
Long Island City High School
Martin Van Buren High School
Mesivta of Forest Hills
Mesivta Ohr Yisroel
Middle College Alternative High School
Middle College High School/
La Guardia Community College
Monsignor McClancy
Memorial High School
Newton High School
Newton High School Annex
Ohr Torah Institute/
Manhattan Hebrew High School

Queens High School
Richmond Hill High School
Rikers Island Educational Facility
Shevach High School
Springfield Gardens High School
St. Agnes Academic School
St. Francis Preparatory High School
St. John's Preparatory School
Stella Maris High School
The Mary Louis Academy
Thomas A. Edison High School
Torah Academy for Girls
Townsend Harris High School
William C. Bryant High School
Yeshiva High School of Queens
Yeshiva Sh'or Yeshuv
Yeshiva Shaar Hatorah

BROOKLYN HIGH SCHOOLS

Abraham Lincoln High School
Associated Beth Rivkah Schools
Automotive High School
Bais Aakov Academy
Bais Yacov D'Khal Adas Yereim
Basis High School
Bay Ridge High School Annex
Be'er Hagolah Institutes

Beth Chana School for Girls
Beth Hatalmud
Beth Jacob Parochial High School
Beth Rachel School for Girls
Bishop Ford Central Catholic High School
Bishop Kearney High School
Bishop Loughlin Memorial High School
Bnos Yarov School for Girls

Bnos Yerushalayim D'Chasidei Belz
Bnos Yisroel School for Girls
Bober Yeshiva Bnei Zion
Boys and Girls High School
Brooklyn Friends School
Brooklyn Technical High School
Bushwick High School
Canarsie High School

BENEFICIARIES OF MVAC'S SERVICES

BROOKLYN HIGH SCHOOLS (CONTINUED)

Catherine McCauley High School
Clara Barton High School
East New York High School
Eastern District High School
Edward R. Murrow High School
Erasmus Hall High School
Flatbush High School
Fontbonne Hall Academy
Fort Hamilton High School
Franklin Delano Roosevelt High School
George W. Wingate High School
George Westinghouse High School
Gerber Mesivta Bais Yisroel
Harma Religious Institute
Harry Van Arsdale High School
Hebrew Institute for the Deaf
and Exceptional Children
High School of Redirection
High School of Telecommunications
James Madison High School
John Dewey High School
John Jay High School
Joseph S. Gruss High School
Lafayette High School
Mesivta Eitz Chaim D'Bobov
Mesivta Haichel Hatorah
Mesivta Torah Tmimah
Mesivta Torah Vodaath

Mesivta Arugath Habosem
Mesivta Nachlas Yaakov
D'Khal Adas Yereim
Mesivta Rabbi Chaim Berlin
Midwood High School
Mirrer Yeshiva Central Institute
Nazareth Regional High School
New Bedford Stuyvesant
Catholic Junior High School
New Utrecht High School
New York City Board of Education/
Division of High Schools
New York City Board of Education/
All Site Education Services
Pacific High School
Packer Collegiate Institute
Paul Robeson High School
Prospect Heights High School
Samuel J. Tilden High School
Sara Schenirer High School
Sarah J. Hale High School
Sephardic High School
Sheepshead Bay High School
Shulamith School for Girls
South Shore High School
St. Edmund High School
St. Joseph High School
St. Marks Day School
St. Saviour High School

Thomas Jefferson High School
Torah Academy High School for Boys
Un'ed Talmudical Academy of Sartmar
United Lubavitcher Yeshivoh
William E. Grady High School
William H. Maxwell High School
Xaverian High School
Yeshiva Achpri Tevuah
Yeshiva Beth Hamedrash Shaarei Yosher
Yeshiva Beth Hillel of Krasma
Yeshiva Beth Shearim
Yeshiva Ch'san Sofer
Yeshiva Chatzar Hakodesh
Yeshiva D'Chasidei Beltz Machzikei Torah
Yeshiva D'Chasidei Belz Machzikei Hadas
Yeshiva Darkei Tshuuva of Munkacs
Yeshiva Hadar Hatorah
Yeshiva Harbotzas Torah
Yeshiva Karlin Stolín
Yeshiva Khal Adas Paye
Yeshiva of Brooklyn
Yeshiva Ohr Model
Yeshiva Prospect Park
Yeshiva Shaare Torah
Yeshiva Shearith Hapletah High School
Yeshiva Talmud Torah
Toldos Yacov Yosef Ketana
Yeshiva Torah V'Yirah for Boys

MANHATTAN HIGH SCHOOLS

A. Philip Randolph High School
Alternative High School and Programs/
Superintendent's Office
Anglo American International School
Barnard School
Birch Wathen Lenox Upper School
Brearley School
Browning School
Calhoun School
Cathedral High School
Central Park East Secondary School
Chapin School
Chelsea Vocational High School
City-As-School
Collegiate School
Columbia Grammar and Preparatory School
Convent of the Sacred Heart
Dalton School
Dominican Academy
Dwight School
Elizabeth Irving High School

Ethical Culture/Fieldston School
Fashion Industries High School
Fiorello H. LaGuardia High School
Friends Seminary
Gateway School of New York
George Washington High School
Hewitt School
High School for the Humanities
High School of Art and Design
High School of Graphic Communications
Hunter College High School
Julia Richman High School
La Salle Academy
Lenox School
Louis D. Brandeis High School
Lower East Side Preparatory School
Loyola School
Lycee Francais de New York
Mabel Dean Bacon Vocational High School
Manhattan Center High School for
Martin Luther King Jr. High School

Marymount School of New York
Mesivta Chofetz Chaim
Mesivta Rabbi Samson Raphael Hirsch
Mother Cabrini High School
Murry Bergtraum High School
Nightingale-Bamford School
Norman Thomas High School/
Commercial Education
Park East High School
Park West High School
Professional Children's School
PS 106 - Riverview School
Ramaz School
Regis High School
Rice High School
Rudolf Steiner School
Satellite Academy High School
Seward Park High School
Spence School
St. George Academy
St. Hilda's and St. Hugh's School

BENEFICIARIES OF MVAC'S SERVICES

MANHATTAN HIGH SCHOOLS(CONTINUED)

St. Jean Baptist High School
St. Michael's High School
St. Vincent Ferrer High School
Stuyvesant High School
Trinity School

Tutoring School of New York
United Nations International School
Walden School
Washington Irving High School
West Side High School

Winston Preparatory School
Woodcliff Academy/Yoder School
Xavier High School
Yeshiva University High School for Boys
York Preparatory School

BRONX HIGH SCHOOLS

Academy of Mount St. Ursula
Adlai E. Stevenson High School
Alfred E. Smith High School
All Hallows School
Aquinas High School
Bronx High School of Science
Bronx Regional High School
Cardinal Hayes High School
Cardinal Spellman
Christopher Columbus High School
Dewitt Clinton High School
Evander Childs High School
Fieldston School
Fordham Preparatory School

Grace H. Dodge Vocational High School
Harry S. Truman High School
Herbert H. Lehman High School
Horace Mann School
James Monroe High School
Jane Addams High School
John F. Kennedy High School
Monsignor Scanlan High School
Morris High School
Mount St. Michael Academy
Preston High School
Riverdale Country School
Samuel Gompers High School
South Bronx High School

St. Barnabas High School
St. Catherine Academy
St. Helena Commercial
St. Nicholas of Tolentine
St. Pius V School
St. Raymond Academy
St. Raymond High School
Theodore Roosevelt High School
University Heights High School
Walton High School
William H. Taft High School
Yeshiva of The Telshe Alumni

Courtesy: American Express



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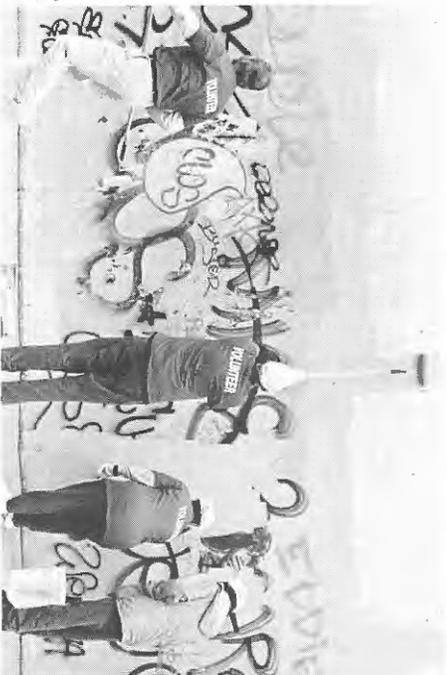


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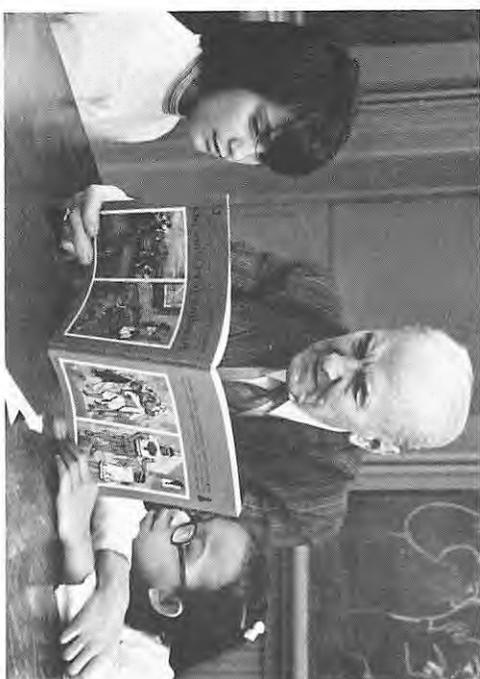
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Courtesy: Colgate-Palmolive Company



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VOLUNTEER CENTERS

The Mayor's Voluntary Action Center is proud to be part of a national network of volunteer centers. This network was established to exchange ideas in order to promote volunteerism throughout the United States.

ALABAMA

Volunteer Center of Calhoun County
 Volunteer Center of Morgan County
 Volunteer Center of Huntsville/Madison County
 United Way of Birmingham Volunteer Center
 Volunteer Action of the Eastern Shore
 Volunteer Mobile
 Voluntary Action Center Information and Referral of Montgomery

ALASKA

United Way of Anchorage Information and Referral Service
 Volunteer Action Center of Fairbanks

ARIZONA

Volunteer Center of Pinal County
 Volunteer Center of Maricopa County
 Volunteer Center of Yavapai County
 Volunteer Center of Tucson

ARKANSAS

Voluntary Action Center of Camden
 Volunteer Center United Way of Pulaski County
 Volunteer Center of Hot Springs and Garland Counties
 Volunteer Center of Crittenden County

CALIFORNIA

Volunteer Center of Placer County
 Volunteer Center of El Dorado County
 Volunteer Center of Contra Costa
 Volunteer Center of Kern County
 Community Action Volunteers in Education of Chico
 Volunteer Center of Davis
 Downey Volunteer Center
 Volunteer Bureau of Fresno County
 Volunteer Bureau of Kings County
 La Mirada Volunteer Center
 Volunteer Center of Solano County
 Volunteer Action Center of Nevada County
 Volunteer Center of Orange County West
 Volunteer Center of Los Angeles
 Volunteer Center Stanislaus
 Volunteer Center of Monterey County
 Volunteer Centers of Alameda County
 Volunteer Center of San Gabriel Valley
 Monrovia Volunteer Center
 Volunteer Center of Napa County
 Volunteer Center of San Fernando Valley
 Volunteers Involved for Pasadena

Valley Volunteer Center
 Volunteer Center of Greater Riverside
 Volunteer Center of Sacramento-Yolo Counties
 United Way of San Diego Volunteer Center
 Volunteer Center of Greater Pomona Valley
 Voluntary Action Center of South Lake Tahoe
 Volunteer Center of the Inland Empire
 Volunteer Center of San Francisco
 Volunteer Exchange of Santa Clara County
 Volunteer Center of San Pedro
 Volunteer Center of Greater Orange County
 Volunteer Center of Sonoma County
 Volunteer Center of San Mateo County
 Volunteer Center of Marin
 Volunteer Center of Santa Cruz County
 United Way of San Joaquin Volunteer Center
 Volunteer Center of South Bay Harbor-Long Beach
 Volunteer Center of Mendocino County
 Visalia Volunteer Service Program
 Tulare Volunteer Bureau
 Volunteer Center of Victor Valley

COLORADO

Center for Information and Voluntary Action
 Volunteer Connection of Boulder
 Mile High United Way Volunteer Center
 Volunteer Resource Bureau United Way of Greeley

CONNECTICUT

Valley Volunteer Action Center
 Volunteer Center of Greater Bridgeport
 Volunteer Action Center of Greater New Haven
 United Way of Eastern Fairfield County
 Volunteer Bureau of Greater Danbury
 Voluntary Action Center of Mid-Fairfield
 Voluntary Action Center of Southeast Connecticut
 Volunteer Center of Southwestern Fairfield County

DISTRICT OF COLUMBIA

Washington Clearinghouse of the District of Columbia

DELAWARE

Dover Office of Volunteerism

FLORIDA

Manatee County Volunteer Services
 United Way of Citrus County
 Volunteer Broward
 Volunteer Center of Alachua County

Volunteer Center United Way of Cocoa
 Volunteer Center of Volusia and Flagler Counties
 Voluntary Action Center of Lee County
 United Way of Central Florida Volunteer Center
 Volunteer Jacksonville
 United Way of Miami Center for Voluntarism
 Volunteer Service Bureau of Marion County
 United Way of Northwest Florida
 United Way of Munroe County

Volunteer Center of Collier County
 Volunteer Center of Central Florida
 Volunteer Pensacola Voluntary Action Center
 Volunteer Center of Sarasota
 Family Resources Volunteer Services of St. Petersburg
 Volunteer Service Center United Way Big Ben of Tallahassee

Volunteer Center South of Venice
 Volunteer Center of St. Augustine
 United Way of Stuart Volunteer Center
 Volunteer Center of Hillsborough County
 United Way of Indian River
 Volunteer Bureau United Way of West Palm Beach

GEORGIA

Volunteer Albany
 United Way of Augusta Volunteer Center
 Volunteer Center of Columbus
 Volunteer Center United Way of Metro Atlanta
 Hand-Up Voluntary Action Center
 Voluntary Action Center of Northwest Georgia
 Volunteer Gainesville
 The Sharing Center of Newnan
 Voluntary Action Center United Way of Savannah
 Volunteer Macon
 Floyd College Volunteer Center
 Volunteer Houston County

HAWAII

Voluntary Action Center of Oahu

IDAHO

United Way of Boise Volunteer Connection

ILLINOIS

Volunteer Center of Northwest Suburban Chicago
 United Way of Chicago/Crusade of Mercy Volunteer Center
 Volunteer Center of Salvation Army of Des Plaines
 Volunteer Center United Way of McLean County
 Volunteer Network of Chicago

Volunteer Center of Knox County
 Volunteer Center for Lake County
 Volunteer Center United Way of Champaign County
 Voluntary Action Center of Sycamore
 Volunteer Center of Greater Quad Cities
 Community Volunteer Center Lincoln Land Community College
 Volunteer Center of DuPage

INDIANA

Bloomington Voluntary Action Center
 First Call For Help Volunteer Services of Columbus
 United Way of Evansville Volunteer Action Center
 The Window Community Volunteer Center of Gashen
 United Way of Central Indiana Volunteer Action Center
 Greater Lafayette Volunteer Bureau
 Volunteer Connection of Fort Wayne

The United Way of Griffith Human Resources Department

Volunteer Action Center of Kokomo
 Community Resource Center of St. Joseph
 United Way of St. Joseph County Community Volunteer Service

Volunteer Action Center of Terre Haute

IOWA

Volunteer Center of Story County
 Volunteer Bureau of Council Bluffs
 Volunteer Action Center of Iowa City
 Voluntary Action Center of Iowa Great Lakes
 United Way of East Central Iowa
 United Way of Central Iowa Volunteer Center
 Voluntary Action Center of Muscatine
 United Way of Cedar Valley Volunteer Center

KANSAS

Reno County Retired Senior Volunteer Program and Voluntary Action Center
 Roger Hill Volunteer Center
 Retired Senior Volunteer Program/Selina Center
 Wyandotte County Volunteer Center

Volunteer Center of Johnson County

Volunteer Center of Topeka

Rotary Volunteers in Action of Wichita

United Way of Wichita Volunteer Center

KENTUCKY

Volunteer Center of Bowling Green-Warren County
 Volunteer Center of the Bluegrass-Lexington

VOLUNTEER CENTERS

- Volunteer Center of Owensboro-Davies County
 Volunteer and Information Center of Henderson
 Volunteer Connection of Louisville
 Big Sandy Area Development District Volunteer Center
 Kentucky River Foothills Development Council
- LOUISIANA**
 Volunteer Baton Rouge
 Volunteer Center of Southwest Louisiana
 Volunteer and Information Agency of New Orleans
 Volunteer Center of Lafayette
 United Way of Northeast Louisiana
- MAINE**
 Volunteer! York County
 United Way of Portland Volunteer Center
- MARYLAND**
 Office of Community Services of Annapolis
 Volunteer Center of Frederick County
 Prince Georges Voluntary Action Center
 Montgomery County Volunteer and Community Service Center
- MASSACHUSETTS**
 United Way of Massachusetts Bay Voluntary Action Center
 Voluntary Action Center of Springfield
 Volunteer Center of Franklin County
 United Way of New Bedford Volunteer Service Center
 Volunteer Bureau United Way of Greater Taunton
 United Way of Central Massachusetts Volunteer Center
- MICHIGAN**
 Volunteer Center of Lenawee
 Albion Volunteer Service Center
 Volunteer Center of Alpena Community College
 United Way of Washtenaw Volunteer Action Center
 Volunteer Bureau of Battle Creek
 Thumb Volunteer Center Human Development Commission of Caro
 United Way of Genesee and Lapeer Volunteer Center
 Voluntary Action Center of Keweenaw
 Volunteer Action Center of Bay County
 United Community Services of Metro Detroit Volunteer Center
 Volunteer Connection United Way of Grand Rapids
 Greater Holland United Way
 Livingston County United Way
 Voluntary Action Center of Greater Lansing
 United Way First Call For Help Voluntary Action Center
 Volunteer Center of Niles
 Voluntary Action Center of Greater Kalamazoo
 Voluntary Action Center of Midland County
- Volunteer Center of Muskegon County
 Voluntary Action Center of Saginaw
 Southwestern Michigan Volunteer Center of St. Joseph
- MINNESOTA**
 Voluntary Action Center of Duluth
 Volunteer Connection of Rochester
 Community Volunteer Center of St. Croix Valley
 United Way of Minneapolis Voluntary Action Center
 Voluntary Action Center of St. Paul Area
- MISSISSIPPI**
 Volunteer Resource Center of Jackson
 Volunteer Jackson County
 Volunteer Center of Tupelo
- MISSOURI**
 Voluntary Action Center of Columbia
 Heart of America United Way of Kansas City Volunteer Center
 United Way of Greater St. Louis Voluntary Action Center
 Voluntary Action Center of Eastern Jackson County
 Voluntary Action Center of St. Joseph
- MONTANA**
 Community Help Line of Great Falls
- NEBRASKA**
 United Way of Omaha Volunteer Bureau
 Scotts Bluff County Volunteer Bureau
- NEVADA**
 United Way of Las Vegas Volunteer Center
 United Way of Northern Nevada and Sierra Volunteer Center
 United Way Services of Las Vegas
- NEW HAMPSHIRE**
 Monadnock Volunteer Center
 Voluntary Action Center of Manchester
- NEW JERSEY**
 Volunteer Center of Hunterdon County
 Volunteer Center of Bergen County
 Voluntary Action Center of Morris County
 Volunteer Center of Atlantic County
 Retired Senior Volunteer Program of Camden County
 Volunteer Services Center of Milltown
 Volunteer Center of Greater Essex County-Newark
 Volunteer Center of Greater Essex County-Orange
 Volunteer Action Center of Passaic County
 Volunteer Center of Monmouth County
 Volunteer Center of Mercer County
 Volunteer Office Medical Center of Ocean County
 Volunteer Center of Somerset County
- NEW MEXICO**
 Volunteer Center of Albuquerque
 Volunteer Involvement Service/College of Santa Fe
- NEW YORK**
 Volunteer Center of Albany
 United Way of Buffalo/Erie County Volunteer Center
 United Way of Broome County Voluntary Action Center
 United Way of Southeast Stuben County
 Voluntary Action Center of Glens Falls
 Mayor's Voluntary Action Center of New York City
 United Way of Greater Rochester Volunteer Resources Division
 Schenectady Volunteer Action Center of Human Services
 United Way of South Chautaugua Volunteer Service Bureau
 Volunteer Center of Dutchess County
 Rome Voluntary Action Center
 Volunteer Center of Syracuse and Onondaga County
 Volunteer Center of Rensselaer County
 Volunteer Center of Jefferson County
 Voluntary Action Center of Greater Utica
 United Way of White Plains Volunteer Center
- NORTH CAROLINA**
 United Way Asheville -Buncombe County Volunteer Center
 Volunteer Center of Orange County
 Moore County Volunteer Center
 United Way of Central Carolina Volunteer Center
 Volunteer Center of Greater Durham
 Volunteer Center of Wayne County
 Volunteer Center of Vance County
 Volunteer Center of Hickory
 Volunteer Center of Fayetteville
 Voluntary Action Center of Greensboro
 Opportunity House/Volunteer Center of Henderson County
 United Way of Greater High Point Volunteer Center
 Dare Voluntary Action Center
 Volunteer Center of Richmond County
 Volunteer/Information Center of Supply
 United Way of Winston-Salem Volunteer Center
 United Way of Wake County Voluntary Action Center
 United Way of Cleveland County
 Volunteer Action Center of Haywood
 Yadkin County Volunteer Action Center
- NORTH DAKOTA**
 Missouri Slope Arcawide United Way
 Volunteer Center United Way of Grand Forks
- Community Resources Volunteer Center
- OHIO**
 Volunteer Center of Summit County
 Info-Line Volunteer Bureau of Chardon
 United Way of Canton Community Volunteer Services
 United Appeal/Community Chest Voluntary Action Center
 United Way of Cleveland Volunteer Center
 United Way of Greater Dayton Voluntary Action Center
 United Way of Warren County Voluntary Action Center
 Medina County Organization on Volunteering
 CALLVAC Services of Columbus
 United Way of Hancock County Voluntary Action Center
 Richland County Volunteer Center
 Huron County Volunteer Center
 Erie County Volunteer Center
 United Way of Greater Toledo Voluntary Action Center
 Volunteer Registry of Wooster
 Volunteer Service Bureau of Clark County
 Volunteer Action Center of Watavia
 Youngstown-Mahoning Valley Volunteer Center
- OKLAHOMA**
 American Red Cross/Volunteer Center of Oklahoma City
 Tulsa Volunteer Center
- OREGON**
 United Way of Lane County Voluntary Action Center
 Volunteer Center of Portland
- PENNSYLVANIA**
 United Way SEPA Volunteer Centers of Aston
 GUIDELINE of Blossburg
 Volunteer Center of Clearfield County
 Volunteer Center United Way of Bethlehem
 United Way of Greater Carlisle Area
 United Way of Erie County Volunteer Services Division
 Volunteer Center of Harrisburg
 Volunteer Center of Lebanon County
 United Way of SEPA Volunteer Center of Philadelphia
 Volunteer Action Center - JCCEOA
 United Way of Lancaster Volunteer Center
 United Way of Lehigh Valley Voluntary Action Center
 United Way of Allegheny County Volunteer Action Center
 United Way of Berks County Volunteer Center
 Voluntary Action Center of Northeast Pennsylvania
 Voluntary Action Center of Centre County
 Volunteer Action Center of Wyoming Valley

VOLUNTEER CENTERS

Information and Referral Center of Selinsgrove

United Way of Washington City Volunteer Resource Center

Volunteer Center of York County

SOUTH CAROLINA

Western Foothills United Way Volunteer Center

Volunteer and Information Center of Beaufort

Voluntary Action Center of Charleston

Volunteer Greenville

Volunteer Center of Hilton Head

United Way of the Piedmont Volunteer Center

United Way of the Midlands Voluntary Action Center

Volunteer Greenwood

Oconee Volunteer and Information Services

Volunteer Sumter

SOUTH DAKOTA

Sioux Falls Volunteer and Information Center

Yankton Volunteer and Information Center

TENNESSEE

Volunteer Center of Chattanooga

Volunteer East Tennessee State University

Volunteer Kingsport

Volunteer Clearinghouse of Bradley County

Volunteer Johnson City

Volunteer Center United Way of Knoxville

Volunteer Center of Memphis

United Way of Middle Tennessee Volunteer Center

TEXAS

Volunteer Center of Abilene

Volunteer Resource Center of Angleton

Volunteer Center of Austin

United Way of Amarillo Volunteer Action Center

Metropolitan Tarrant County Volunteer Center - Arlington

Metropolitan Tarrant County Volunteer Center - Fort Worth

Volunteer Action Center of Southeast Texas

Northeast Volunteer Center of Bedford

Volunteer Center of Dallas County

Volunteer Center of Longview

Volunteer Center of the Coastal Bend

United Way of El Paso Volunteer Bureau

Volunteer Center of the Texas Gulf Coast

Volunteer Center of Lubbock

Volunteer Resource Center of McAllen

Volunteer Center of Plano

Texarkana Volunteer Center

Volunteer Connection of Waco

Volunteer Center of Midland

United Way of San Antonio and Bexar Counties

Volunteer Center of Tyler

UTAH

Voluntary Action Center of Logan

United Way of Provo Volunteer Center

Volunteer Center of Ogden

Volunteer Center of Salt Lake City

VERMONT

Volunteer Connection

United Way of Chittenden County

VIRGINIA

Alexandria Volunteer Bureau

Volunteer Action Center of Montgomery County

Arlington County

Volunteer Office

Volunteer Bristol

Appalachian Agency Senior Citizens/South of Cedar Bluff

Voluntary Action Center of Fairfax County Area

Voluntary Action Center United Way of Hampton

Loudoun Volunteer Center

United Way of Charlottesville Volunteer Center

Rappahannock Volunteer Connection

Volunteer Services of Hanover County

Voluntary Action Center United Way of Central Virginia

Voluntary Action Center of the Prince William Area

Volunteers in Service Norton Department of Public Welfare

Volunteer Center United Way Services of Richmond

Suffolk Voluntary Action Information and Referral Center

The Volunteer Connection of South Hampton

Volunteer Resources Association United Way Services of Petersburg

Voluntary Action Center of Roanoke Valley

Volunteer Connection United Way of Greater Williamsburg

United Way of Northern Shenandoah Volunteer Center

WASHINGTON

Bellingham Volunteer Center

Benton-Franklin Volunteer Center of Kennewick

United Way of Snohomish County Volunteer Center

Skagit County Community Action Agency Volunteer Center of Thurston County

United Way of Spokane Volunteer Center

Volunteer Bureau of Clark County

United Way of King County Volunteer Center

Volunteer Center United Way of Pierce County

Greater Yakima Volunteer Center

WEST VIRGINIA

Volunteer Action Center of Parkersburg

WISCONSIN

Information/Referral Center of Appleton

Voluntary Action Center of Beloit

Chippewa Valley Volunteer Center

Voluntary Action Center of Kenosha

Volunteer Center of Ozaukee County

Volunteer Center of Waukesha County

Volunteer Center of Green Bay

Voluntary Action Center United Way of Dane County

Volunteer Center of Greater Milwaukee

Volunteer Center of Portage County

Volunteer Center of Marathon County

Volunteer Center of South Wood County

Volunteer Center of Washington County

WYOMING

Volunteer Information Center of Cheyenne

CANADA

Volunteer Ontario

Moncton Volunteer Centre

Saint John Volunteer Centre

Kingston Community Volunteer Bureau

Voluntary Action Directorate of Ottawa

PUERTO RICO

Voluntarios por Puerto Rico de Hato Rey

UNITED KINGDOM

The Volunteer Center of Hertfordshire

National Association of Volunteer Bureaus of Saltley

STATE VOLUNTEERISM OFFICES

ALABAMA

Governor's Office on Volunteerism - Montgomery

ARKANSAS

Arkansas Division of Volunteerism/Little Rock

CONNECTICUT

Volunteer Center United Way of the Capitol - Hartford

DELAWARE

State Office of Volunteer Links/ New Castle

DISTRICT OF COLUMBIA

Commission on National and Community Service - Washington

FLORIDA

Volunteer Services of Florida - Tallahassee

Office of the Governor - Tallahassee

GEORGIA

Georgia Office of Volunteer Services - Atlanta

HAWAII

Hawaii Statewide Volunteer Services - Honolulu

ILLINOIS

Office of Volunteer Action - Chicago

INDIANA

Governor's Voluntary Action Program - Indianapolis

IOWA

Governor's Office of Volunteer Action - Des Moines

KANSAS

Kansas Office for Community Service - Topeka

KENTUCKY

Kentucky Office of Volunteer Services - Frankfort

LOUISIANA

Office of the Governor - Baton Rouge

MARYLAND

Governor's Office on Volunteerism - Baltimore

MASSACHUSETTS

State Office for Volunteerism - Hamilton

MICHIGAN

Michigan Community Service Committee - Lansing

MINNESOTA

Minnesota Office on Volunteer Services - St. Paul

MISSOURI

Missouri Volunteers - St. Louis

NEBRASKA

Nebraska Department of Social Services - Lincoln

NEW HAMPSHIRE

Governor's Office on Volunteerism - Concord

NEW JERSEY

New Jersey Office of Volunteerism - Trenton

NEW MEXICO

Governor's Office - Santa Fe

NEW YORK

Governor's Office for Voluntary Service - New York City

NORTH CAROLINA

Governor's Office of Citizen Affairs - Raleigh

NORTH DAKOTA

Economic Development and Finance Department - Bismark

OHIO

GIVE: Governor's Initiative on Volunteer Efforts - Columbus

STATE VOLUNTEERISM OFFICES

OKLAHOMA

Oklahoma Office of
Volunteerism - Oklahoma City

OREGON

Department of Human Resources
Volunteer Program - Salem

PENNSYLVANIA

PennSERVE: Governor's Office
of Citizen Involvement -
Harrisburg

RHODE ISLAND

Volunteers in Action - Providence

SOUTH CAROLINA

Volunteer Services Liaison -
Columbia

SOUTH DAKOTA

Governor's Office for
Volunteerism - Pierre

TENNESSEE

Tennessee Department of
Human Services - Nashville

TEXAS

Governor's Office of Community
Leadership
Volunteer Services - Austin

VERMONT

Governor's Commission on
Volunteerism - Montpelier

Vermont Governor's Commission
on Volunteers - Northfield

VIRGINIA

Virginia Office of Volunteerism -
Richmond

WASHINGTON

Center for Volunteerism and
Citizen Service - Olympia

WYOMING

Wyoming Volunteer Assistance
Corporation - Laramie

CANADA

Voluntary Action Directorate/
Ottawa, Ontario

CORPORATE VOLUNTEER COUNCILS

The following organizations are helping companies throughout the United States to create new or strengthen existing volunteer programs for their employees and to encourage the development of productive partnerships between businesses and not-for-profit agencies.

ALABAMA

Corporate Volunteer Council of
Huntsville and Madison County

ARIZONA

Central Arizona Corporate
Volunteer Council

Time for Tucson

ARKANSAS

Business Volunteer Council of
Little Rock

CALIFORNIA

Corporate Volunteer Council of
Southern California

Valley Community Volunteer
Council

Corporate Volunteer Council of
Sacramento

Corporate Volunteer Connection
of San Diego

San Francisco Corporate
Volunteer Council

Corporate Network Roundtable
of San Jose

COLORADO

Business Volunteer Alliance of
Denver

CONNECTICUT

Corporate Volunteer Council of
Greater Hartford

Corporate Volunteer Council of
Fairfield County

Greater New Haven
Corporate Volunteer Council

DISTRICT OF COLUMBIA

Corporate Volunteer Council of
Washington

FLORIDA

Volunteer Jacksonville

Central Florida Council on
Corporate Volunteerism of
Orlando

Employer Volunteer Council of
Sarasota County

Corporate Volunteer Council of
St. Petersburg

Employer Volunteer Council of
Hillsborough County

GEORGIA

Metropolitan Atlanta
Corporate Volunteer Council

ILLINOIS

Corporate Volunteerism Council
of Chicago

KANSAS

Corporate Volunteer Council of
Douglas County

Corporate Volunteer Council of
Topeka

LOUISIANA

Corporate Volunteer Council of
Baton Rouge

Business Neighbor Task Force of
New Orleans

MARYLAND

Corporate Volunteer Council of
Central Maryland

Corporate Volunteer Council of
Suburban Maryland

Corporate Volunteer Council of
Montgomery

MASSACHUSETTS

Corporate Volunteer Council of
Greater Boston

MICHIGAN

Southeastern Michigan
Corporate Volunteer Council

MINNESOTA

Duluth Corporate Volunteer
Council

Corporate Volunteerism Council
of Minneapolis-St. Paul
Metropolitan Area

MISSOURI

Corporate Volunteer Council of
Greater Kansas City

Corporate Volunteerism Council
of St. Louis

NEVADA

Corporate Volunteer Council of
Southern Nevada - Las Vegas

Corporate Volunteer Council of
Northern Nevada - Reno

NEW JERSEY

Greater Essex County Corporate
Volunteer Council

NEW YORK

Corporate Volunteer Council of
Albany

Corporate Volunteer Council of
Buffalo

Corporate Volunteer Council of
New York

Corporate Volunteer Council of
Rochester

Westchester Corporate
Volunteer Council

Garden City Long Island
Corporate Volunteer Council

NORTH CAROLINA

Corporate Volunteer Council of
Charlotte

Durham Business Volunteer
Council

OHIO

Corporate Volunteer Council of
Akron

Greater Cincinnati Corporate
Volunteerism Council

Workplace Volunteers of
Columbus

Corporate Volunteer Council of
Warren County

Corporate Volunteer Council of
Greater Tulsa

Business Volunteerism Council of
Greater Cleveland

OKLAHOMA

Corporate Volunteer Council of
Oklahoma City

OREGON

Corporate Volunteer Council of
Portland

PENNSYLVANIA

Corporate Volunteer Council of
Delaware Valley

Corporate Volunteer Council of
Pittsburgh

TENNESSEE

Corporate Volunteer Council of
Chattanooga

Corporate Volunteer Council of
Nashville

Corporate Volunteer Council of
Memphis

TEXAS

Austin in Action

Business Volunteer Council of
Dallas

Corporate Volunteer Council of
Greater Houston

Business Volunteer Council of
San Antonio

UTAH

Corporate Volunteer Council of
Provo

Corporate Volunteer Council of
Salt Lake City

VIRGINIA

Corporate Community Relations
Council of Northern Virginia

Corporate Volunteer Council of
Richmond

Virginia Peninsula Corporate
Volunteer Council

WASHINGTON

Corporate Volunteer Council of
Seattle

WISCONSIN

Corporate Volunteer Council of
Kenosha

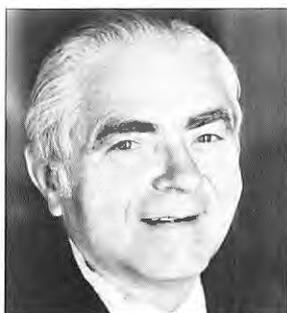
Corporate Volunteer Council of
Racine

A FEW PARTING WORDS



“The Mayor’s Voluntary Action Center has worked to revive the American tradition of neighborliness and to mitigate that sense of alienation which is the most destructive element threatening our large metropolitan areas. It has improved the quality and quantity of services offered to the public. Due to MVAC’s diligent and purposeful work, a great many of our City’s needs are being filled.”

— JOHN V. LINDSAY, MAYOR OF THE CITY OF NEW YORK, 1966-1973



“In the final analysis, a town, a city, a society, a world—is not judged solely by its accomplishments in business or in the arts, but also for the way it treats its people ...I am convinced that if our people become deeply and personally involved by volunteering in their communities, we will increase the spirit of neighborliness throughout our City.”

— ABRAHAM D. BEAME, MAYOR OF THE CITY OF NEW YORK, 1974-1977



“Volunteerism is the individual and collective expression of a caring society. It allows each of us to become involved in building the kind of community we want for our children. It lets people in trouble know that their neighbors care about them and want to help. It brings creative thinking to problem-solving. It gives citizens hands-on experience related to community issues. It helps young people learn the meaning of work and to gain valuable job experience. It helps older people be productive and utilize a lifetime of acquired skills. It provides opportunity for experimentation in new programs and a way of getting things done. As a loving family makes a home, volunteer participation makes a city into a community.”

— EDWARD I. KOCH, MAYOR OF THE CITY OF NEW YORK, 1978-1989



“Even in the best of times, we depend on our volunteers to uphold the highest ideals of charity, compassion and service. But these are not the best of times, and our entire country continues to face the unprecedented crises of crack, of AIDS, of homelessness. It is becoming clear that the public sector simply cannot go it alone. And that’s why volunteers are so crucial to us — and to our future — right now: They help fill in the gaps left by our diminishing resources. We all benefit greatly from the added human touch that volunteers provide.”

— DAVID N. DINKINS, MAYOR OF THE CITY OF NEW YORK, 1990-PRESENT

